# Health Plan Performance

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

## Overall Health Plan Quality

<table>
<thead>
<tr>
<th></th>
<th>Driscoll Health Plan</th>
<th>Superior HealthPlan</th>
<th>UnitedHealthcare Community Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>★★★★★</td>
<td>★★★★★</td>
<td>★★★★★</td>
</tr>
</tbody>
</table>

## Getting Care

<table>
<thead>
<tr>
<th></th>
<th>Driscoll Health Plan</th>
<th>Superior HealthPlan</th>
<th>UnitedHealthcare Community Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>People get the care they need without problems or long waits</td>
<td>★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
<tr>
<td>People get regular checkups</td>
<td>★★★★★</td>
<td>★★★★★</td>
<td>★★★★★</td>
</tr>
<tr>
<td>People get special therapy easily</td>
<td>★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
<tr>
<td>People get prescription medicines easily</td>
<td>★★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
</tbody>
</table>

## Services and Support

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>People get help arranging or coordinating care</td>
<td>★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
<tr>
<td>Doctors and other health providers answer questions</td>
<td>★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
<tr>
<td>Doctors discuss eventual transition to adult care for adolescents (12–17)</td>
<td>★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
<tr>
<td>People give high ratings to the health plan</td>
<td>★★★★★</td>
<td>★★★★★</td>
<td>★★★★★</td>
</tr>
</tbody>
</table>

## Mental and Behavioral Health

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>People get emotional and behavioral counseling easily</td>
<td>★★★★★</td>
<td>★★★★★</td>
<td>★★★★</td>
</tr>
<tr>
<td>Doctors follow up after hospitalization for mental illness</td>
<td>★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
<tr>
<td>Health monitoring for people using antipsychotics</td>
<td>★★★★★</td>
<td>★★★★</td>
<td>★★★★</td>
</tr>
</tbody>
</table>

1 If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.
Report card for **STAR KIDS** health plans

How do the health plans measure up?

<table>
<thead>
<tr>
<th>Health plans in your area</th>
<th>Contact Information</th>
<th>Website Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Driscoll Health Plan</td>
<td>(844) 508-4674</td>
<td><a href="https://driscollhealthplan.com/">https://driscollhealthplan.com/</a></td>
</tr>
<tr>
<td>Superior HealthPlan</td>
<td>(844) 590-4883</td>
<td><a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a></td>
</tr>
<tr>
<td>UnitedHealthcare Community Plan</td>
<td>(877) 597-7799</td>
<td><a href="https://www.uhccommunityplan.com/tx">https://www.uhccommunityplan.com/tx</a></td>
</tr>
</tbody>
</table>

To learn more about each health plan's performance, visit the Texas Healthcare Learning Collaborative at [THLCPortal.com](http://THLCPortal.com).