

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids
 ★★☆☆☆ Lowest Performance in STAR Kids

	Texas Children's Health Plan	UnitedHealthcare Community Plan
Overall Health Plan Quality	★★	★★★
Getting Care	★★★★	★★★
People get the care they need without problems or long waits	★★★	★★★
People get regular checkups	★	★
People get special therapy easily	★★★	★★★
People get prescription medicines easily	★★★	★★★
Services and Support	★★★	★★★★
People get help arranging or coordinating care	★★★	★★★
Doctors and other health providers answer questions	★★★★	★★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★	★★★
People give high ratings to the health plan	★★	★★★
Mental and Behavioral Health	★	★★★
People get emotional and behavioral counseling easily	No rating [†]	★★★
Doctors follow up after hospitalization for mental illness	★	★★
Health monitoring for people using antipsychotics	★★★	★★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health plans in your area

Texas Children's Health Plan (800) 659-5764 <https://www.texaschildrenshealthplan.org/>

UnitedHealthcare Community Plan (877) 597-7799 <https://www.uhccommunityplan.com/tx>

