

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids
 ★★ Lowest Performance in STAR Kids

	Aetna Better Health of Texas	Cook Children's Health Plan
Overall Health Plan Quality	★★	★★
Getting Care	★★★	★★★
People get the care they need without problems or long waits	★★★	★★★
People get regular checkups	★	★★
People get special therapy easily	★★	★★★
People get prescription medicines easily	★★★★★	★★★
Services and Support	★★★	★★
People get help arranging or coordinating care	★★★	★★
Doctors and other health providers answer questions	★★★	★★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★	★★★
People give high ratings to the health plan	★★	★★★
Mental and Behavioral Health	★★	★★
People get emotional and behavioral counseling easily	★★★	★★★
Doctors follow up after hospitalization for mental illness	★★★	★★★
Health monitoring for people using antipsychotics	★★	★★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas (844) 787-5437 <https://www.aetnabetterhealth.com/texas>

Cook Children's Health Plan (844) 843-0004 <https://www.cookchp.org>

