

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids
 ★★ Lowest Performance in STAR Kids

	Aetna Better Health of Texas	Amerigroup
Overall Health Plan Quality	No rating [†]	★★★
Getting Care	No rating [†]	★★★★
People get the care they need without problems or long waits	No rating [†]	★★★
People get regular checkups	No rating [†]	★★★
People get special therapy easily	No rating [†]	★★★
People get prescription medicines easily	No rating [†]	★★★
Services and Support	No rating [†]	★★★★★
People get help arranging or coordinating care	No rating [†]	★★★
Doctors and other health providers answer questions	No rating [†]	★★★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	No rating [†]	★★★
People give high ratings to the health plan	No rating [†]	★★★
Mental and Behavioral Health	No rating [†]	★★
People get emotional and behavioral counseling easily	No rating [†]	★★★
Doctors follow up after hospitalization for mental illness	No rating [†]	★★★
Health monitoring for people using antipsychotics	No rating [†]	★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas	(844) 787-5437	https://www.aetnabetterhealth.com/texas/
Amerigroup	(844) 756-4600	https://www.myamerigroup.com/TX

