

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.


 Highest Performance in STAR Kids
 ★
 Lowest Performance in STAR Kids

	Texas Children's Health Plan	UnitedHealthcare Community Plan
Overall Health Plan Quality	★★	★★
Getting Care	★★★	★★★★
People get the care they need without problems or long waits	★★★	★★★
People get regular checkups	★	★★
People get special therapy easily	★★★	★★★
People get prescription medicines easily	★★★	★★★
Services and Support	★★★	★
People get help arranging or coordinating care	★★★	★
Doctors and other health providers answer questions	★★★	★★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★	No rating [†]
People give high ratings to the health plan	★★★	★★★
Mental and Behavioral Health	★★★	★★
People get emotional and behavioral counseling easily	★★★	★★★
Doctors follow up after hospitalization for mental illness	★★★	★★★★
Health monitoring for people using antipsychotics	★	★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health plans in your area

Texas Children's Health Plan (800) 659-5764 <https://www.texaschildrenshealthplan.org/>

UnitedHealthcare Community Plan (877) 597-7799 <https://www.uhccommunityplan.com/tx>

