

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids  
 ★★☆☆☆ Lowest Performance in STAR Kids

	Blue Cross and Blue Shield of Texas	Superior HealthPlan
<b>Overall Health Plan Quality</b>	★★	★★
<b>Getting Care</b>	★★	★★★
People get the care they need without problems or long waits	★	★★★
People get regular checkups	★★	★★
People get special therapy easily	★★★	★★★
People get prescription medicines easily	★★★	★★★
<b>Services and Support</b>	★★★	★★
People get help arranging or coordinating care	★★★★★	★★★
Doctors and other health providers answer questions	★★★	★★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★	★★★
People give high ratings to the health plan	★	★★★
<b>Mental and Behavioral Health</b>	★	★★★
People get emotional and behavioral counseling easily	★★★	★★★
Doctors follow up after hospitalization for mental illness	★★★	★★
Health monitoring for people using antipsychotics	★★	★★★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

# Report card for **STAR KIDS** health plans

## How do the health plans measure up?



### Health plans in your area

Blue Cross and Blue Shield of Texas (877) 688-1811 <https://www.bcbstx.com/starkids/>

Superior HealthPlan (844) 590-4883 <https://www.SuperiorHealthPlan.com/>

