

# Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Lubbock Service Area

(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)



## Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

## People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

## Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	Superior HealthPlan
For questions or doctor information:	844-756-4600	844-590-4883
TTY line for people with a hearing or speech disability:	7-1-1	800-735-2989
Help for mental health, drug, or alcohol problems:	844-756-4600	844-590-4883
For prescription or medicine information:	844-756-4600	844-590-4883
Health Plan Website:	<a href="http://www.myamerigroup.com/tx">www.myamerigroup.com/tx</a>	<a href="http://www.SuperiorHealthPlan.com">www.SuperiorHealthPlan.com</a>

Value-Added Services	Amerigroup	Superior HealthPlan
Extra Help Getting a Ride	<ul style="list-style-type: none"> <li>• Help getting a ride to doctor visits.</li> <li>• Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings.</li> </ul>	
Extra Vision Services	One eye glass strap offered to Star Kids members, limit one every 12 months.	
Discount Pharmacy / Over-the-Counter Benefits		Up to \$30 allowance for over-the-counter items mailed to your home every three months. The enhanced OTC catalog has new items such as shampoo, deodorant, toothpaste, and laundry detergent. , No prescription required.
Sports and School Physicals	One free sports, school or camp physical per year.	
Temporary phone help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders.	
Help for Members with Asthma	<ul style="list-style-type: none"> <li>• Free allergy pillow cover each year for certain members 20 and younger with asthma in disease management program.</li> <li>• Free inhaler sensor for members with asthma – tracks inhaler use to help show and prevent possible health problems.</li> </ul>	
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• \$25 debit card and an educational pregnancy book for getting a checkup in the 1st trimester or within 42 days of signing up with the health plan in any trimester.</li> <li>• \$50 debit card and a book about caring for your newborn or yourself after pregnancy for getting a checkup 21 to 56 days after giving birth.</li> <li>• Help getting a ride to pregnancy, birthing or newborn classes.</li> </ul>	
Home Visits		Up to 10 home-delivered prepared meals after a hospital stay.

Value-Added Services	Amerigroup	Superior HealthPlan
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Up to \$50 per member every year of non-slip or dexterity products to help with daily living activities like dining, cleaning, dressing and more.</li> <li>• Free healthy living coaching for families with kids age 7 to 17 who qualify with an obesity diagnosis.</li> <li>• Free online personalized training and meal plans to help manage chronic conditions.</li> <li>• Up to \$75 for sensory products for eligible members with sensory sensitivities.</li> </ul>	<ul style="list-style-type: none"> <li>• Specialty services such as music therapy, art therapy, garden therapy and pet therapy are available one time per month per member.</li> <li>• Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> </ul>
Healthy Play and Exercise Programs	Up to \$50 per semester for Boys and Girls Club, Boy Scouts or Girl Scouts or other organizations, where available.	\$150 allowance toward an approved camp of member's choice. Camp must be approved by the Service Coordination Department 90 days prior to the camp start date. Allowance will be paid directly to the camp provider.
Gift Programs	<ul style="list-style-type: none"> <li>• \$20 debit card for members ages 18 to 20 who are diabetic after completing a diabetic eye exam.</li> <li>• \$20 debit card for members age 18 to 20 who are diabetic and have an HbA1c blood test every 6 months.</li> <li>• \$20 debit card for members age 18 to 20 with diabetes mellitus who have HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule.</li> <li>• Up to a \$60 debit card for members who get each Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule.</li> <li>• \$20 debit card per checkup for members ages 3 through 20 who get Texas Health Steps checkups each year on schedule.</li> <li>• \$20 debit card for getting the full series of the rotavirus vaccine across different days from 42 days to 24 months old.</li> <li>• \$20 debit card to members ages 6 months to 24 months who get the full series of the flu vaccine.</li> <li>• \$20 debit card to members ages 18 to 20 who get the flu vaccine every year.</li> <li>• Free first aid kit to all members who complete a personal disaster plan online.</li> <li>• \$20 Healthy Rewards debit card to members who get a state-issued ID card.</li> </ul>	<p>Members 18-20 years old can earn rewards cards for completing the following:</p> <ul style="list-style-type: none"> <li>• \$20 for Texas Health Steps medical checkup.</li> <li>• \$10 for receiving a flu shot.</li> <li>• \$10 for specified screening.</li> <li>• \$20 for well woman exam.</li> </ul>

<b>Value-Added Services</b>	<b>Amerigroup</b>	<b>Superior HealthPlan</b>
Pest Control	Free pest-control services once every 3 months.	
Respite Services	Up to 8 extra hours respite services for caregivers per year.	Up to 8 hours of in-home respite care per year.

<b>Additional Behavioral Health Benefits</b>	<b>Amerigroup</b>	<b>Superior HealthPlan</b>
Inpatient Follow-Up Incentive Program		\$20 rewards card and journal for members age 6-20 who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.	Access to mystrength.com, a free online and mobile application resource to improve mental health and overall well-being, including support for symptoms of depression, anxiety, stress, chronic pain, and sleep issues.