

# Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Hidalgo Service Area (Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)



## Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

## People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

## Value-added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
For questions or doctor information:	1-844-508-4674	844-590-4883	877-597-7799
TTY line for people with a hearing or speech disability:	1-800-735-2989	800-735-2989	7-1-1
Help for mental health, drug, or alcohol problems:	1-888-215-0596	844-590-4883	877-597-7799
For prescription or medicine information:	1-844-508-4674	844-590-4883	For Member: 1-877-597-7799 For Pharmacist: 1-877-305-8952
Health Plan Website:	www.driscollhealthplan.com	www.SuperiorHealthPlan.com	www.uhccommunityplan.com

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Extra Help Getting a Ride			Help getting a ride to doctor visits.
Disease Management	<ul style="list-style-type: none"> <li>• \$25 gift card for Members who complete a nutrition program.</li> <li>• One Activity Tracker for weight management. Ages 10-18.</li> </ul>		
Extra Vision Services	\$150 to upgrade frames and lenses every two years for ages 2 and older.		Extra choice of frames and lenses or contact lenses; or for loss or damage.
Discount Pharmacy / Over-the-Counter Benefits	\$60 for over-the-counter products every 6 months for children 15 months and younger.	Up to \$30 allowance for over-the-counter items mailed to your home every three months. The enhanced OTC catalog has new items such as shampoo, deodorant, toothpaste, and laundry detergent. , No prescription required.	
Sports and School Physicals	One sports or school physical each year for STAR Kids members age 5 through 19.		1 each year for Members 6 to 20 years of age.
Temporary Phone Help	500 cell phone minutes per month for up to 26 phone carriers and health education text messages.		
Help for Members with Asthma	Members who meet medical criteria will get 2 hypoallergenic pillows and bed covers.		Allergy-free mattress cover and pillowcase for Members with asthma or COPD.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• Prenatal education sessions.</li> <li>• Cadena de Madres hosts baby showers for new moms. Moms can learn about stages of pregnancy and ways to stay healthy.</li> <li>• \$100 gift card for pregnant members who attend a baby shower.</li> <li>• Members can get help to learn about breast-feeding and nutrition.</li> <li>• Birthing classes for pregnant members at certain sites.</li> <li>• \$20 gift card for new moms who attend a parenting class.</li> <li>• \$20 gift card for new moms who have a Home Visit.</li> <li>• \$30 gift card for Pregnant Members who download and register in the DHP Mobile Application.</li> <li>• \$20 gift card for completing a Pregnancy Health Risk Assessment.</li> <li>• One year of grocery delivery service for High-Risk Pregnant Members.</li> </ul>		

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Home Visits		Up to 10 home-delivered prepared meals after a hospital stay.	
Health and Wellness Services	<ul style="list-style-type: none"> <li>Members get up to \$150 for the cost of attending a special needs camp of the member's choice.</li> <li>Members who meet medical criteria may participate in a community-based specialty service limited to \$500 per year. Space may be limited for some classes and offered on first come first serve basis.</li> </ul>	<ul style="list-style-type: none"> <li>Specialty services such as music therapy, art therapy, garden therapy and pet therapy are available one time per month per member.</li> <li>Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> </ul>	<ul style="list-style-type: none"> <li>Passes to attend Weight Watchers meetings.</li> <li>1 pack of throw-away name bands for members 20 and younger.</li> <li>Sensory goods for eligible members with sensory sensitivity.</li> <li>Planning guide for families with children with special needs.</li> <li>1 pack of food allergy labels.</li> </ul>
Healthy Play and Exercise Programs	\$50 gift card for members who participate in a health and wellness or sports program or participate in a 5k race.	\$150 allowance toward an approved camp of member's choice. Camp must be approved by the Service Coordination Department 90 days prior to the camp start date. Allowance will be paid directly to the camp provider.	Up to \$50 per school year for Boys & Girls Club base membership ages 6-19 years where available.
Gift Programs	<ul style="list-style-type: none"> <li>\$20 gift card for Members who get four on-time Newborn Texas Health Steps checkups.</li> <li>\$20 gift card for members who get two Texas Health Steps Checkups. 12 months and 15 months.</li> <li>\$20 gift card for members who get a Texas Health Steps checkup each year. Ages 2 through 20.</li> <li>\$25 gift card for pregnant members who get a prenatal checkup during the first trimester or within 42 days of joining DHP.</li> <li>\$25 gift card for members who get a postpartum checkup within 21 to 56 days after delivery.</li> <li>One first-aid kit per family for new STAR Kids members. Ages 2 through 5.</li> <li>Upon request, members will get one ID wristband.</li> <li>Members who are wheelchair dependent can get a wheelchair bag.</li> <li>Up to \$75 towards a sensory packet for members who meet medical criteria.</li> </ul>	<p>Members 18-20 years old can earn rewards cards for completing the following:</p> <ul style="list-style-type: none"> <li>\$20 for Texas Health Steps medical checkup.</li> <li>\$10 for receiving a flu shot.</li> <li>\$10 for specified screening.</li> <li>\$20 for well woman exam.</li> </ul>	<ul style="list-style-type: none"> <li>\$25 gift card for members who get their annual Texas Health Steps checkup each year.</li> <li>1 copy of "Mikey's Guide to Summer Camps and Activities for Children with Disabilities" per family every two years.</li> <li>Personal tote bag for back of Wheelchair.</li> <li>\$25 gift card for certain smartphone and tablet apps to help eligible members.</li> <li>\$50 Academy gift card for work-out clothes for Members who finish Weight Watchers program.</li> </ul>

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Pest Control	High-risk members with chronic conditions who have pest-control problems that affect their health can get pest-control services with limitations or restrictions.		
Respite Services	Up to 32 hours of respite care per year for members getting personal care services.	Up to 8 hours of in-home respite care per year.	Up to 24 hours in-home respite services for non- Waiver Members.

Additional Behavioral Health Benefits	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare
Inpatient Follow-Up Incentive Program	<ul style="list-style-type: none"> <li>• \$20 gift card for members who follow with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.</li> <li>• \$20 gift card for Members who follow-up with their Service Coordinator within 7-14 days of discharge from the hospital.</li> </ul>	\$20 rewards card and journal for members age 6-20 who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.	\$20 gift card for members who follow -up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.
Online Mental Health Resources		Access to mystrength.com, a free online and mobile application resource to improve mental health and overall well-being, including support for symptoms of depression, anxiety, stress, chronic pain, and sleep issues.	