

Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Dallas Service Area (Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, and Rockwall counties)



Medicaid Health Care Services:

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

Value-Added Services:

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	Children's Medical Center
For questions or doctor information:	844-756-4600	1-800-947-4969
TTY line for people with a hearing or speech disability:	7-1-1	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-844-756-4600	1-800-947-4969
For prescription or medicine information:	1-844-756-4600	1-800-947-4969
Health Plan Website:	www.myamerigroup.com/tx	www.childrensmedicalcenterhealthplan.com

Value-Added Services	Amerigroup	Children's Medical Center
24-Hour Nurse Line		Toll-free nurse Advice Line - 24 hours access to nurses for health related questions or concerns.
Extra Help with Getting a Ride	<ul style="list-style-type: none"> • Help getting a ride to doctor visits. • Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings. 	
Extra Vision Services	One Eye Glass Strap offered to Star Kids members, limit one every 12 months.	\$100 vision benefit for prescription glasses.
Sports and school physicals	One free sports, school or camp physical per year.	
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders.	
Help for Members with Asthma	<ul style="list-style-type: none"> • Free allergy pillow cover each year for certain members 20 and younger with asthma in disease management program. • Free inhaler sensor for members with asthma – tracks inhaler use to help show and prevent possible health problems. 	
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • \$25 debit card and an educational pregnancy book for getting a checkup in the 1st trimester or within 42 days of signing up with the health plan in any trimester. • \$50 debit card and a book about caring for your newborn or yourself after pregnancy for getting a checkup 21 to 56 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. 	
Health and Wellness Services	<ul style="list-style-type: none"> • Up to \$50 per member every year of non-slip or dexterity products to help with daily living activities like dining, cleaning, dressing and more. • Free healthy living coaching for families with kids age 7 to 17 who qualify with an obesity diagnosis. • Free online personalized training and meal plans to help manage chronic conditions. • Up to \$75 for sensory products for eligible members with sensory sensitivities. 	\$20 gift card for completing Texas Health Steps checkups on schedule.

Value-Added Services	Amerigroup	Children's Medical Center
Healthy Play and Exercise Programs	Up to \$50 per semester for Boys and Girls Club, Boy Scouts or Girl Scouts or other organizations, where available.	Annual membership to 4H (ages 5 to 18) and Boys & Girls Club (ages 6 to 18) where available.
Gift Programs	<ul style="list-style-type: none"> • \$20 debit card for members ages 18 to 20 who are diabetic after completing a diabetic eye exam. • \$20 debit card for members age 18 to 20 who are diabetic and have an HbA1c blood test every 6 months. • \$20 debit card for members age 18 to 20 with diabetes mellitus who have HbA1c blood test results less than 8 once every 6 months. • \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule. • Up to a \$60 debit card for members who get each Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule. • \$20 debit card per checkup for members ages 3 through 20 who get Texas Health Steps checkups each year on schedule. • \$20 debit card for getting the full series of the rotavirus vaccine across different days from 42 days to 24 months old. • \$20 debit card to members ages 6 months to 24 months who get the full series of the flu vaccine. • \$20 debit card to members ages 18 to 20 who get the flu vaccine every year. • Free first aid kit to all members who complete a personal disaster plan online. • \$20 Healthy Rewards debit card to members who get a state-issued ID card. 	
Pest Control	Free pest-control services once every 3 months.	
Respite Services	Up to 8 extra hours respite services for caregivers per year.	Up to 8 hours respite services each year for members who aren't in the Medically Dependent Children Program and don't get Home and Community-Based Services.
Additional Behavioral Health Benefits	Amerigroup	Children's Medical Center
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.	