

**NETWORK ACCESS IMPROVEMENT PROGRAM - PERIOD ONE  
MARCH 1, 2015 - AUGUST 31, 2015  
SUMMARY OF INITIATIVES**

Managed Care Organization	Health-Related Institution/Public Hospital	Program	Service Area(s)	NAIP Initiatives
Amerigroup	UT Health Science Center-Houston (UT Physicians)	STAR & STAR+PLUS	Harris	<p><b>Project 1:</b> Expand access to primary care, coordinated chronic care, and behavioral health in the Lincoln Park Area.</p> <p><b>Project 2:</b> Integrated adult and pediatric primary and behavioral health care services.</p> <p><b>Project 3:</b> Establish an enhanced medical home for high risk, chronically ill children.</p> <p><b>Project 4:</b> Provide an enhanced primary care medical home and support services for persons with sickle cell disease.</p> <p><b>Project 5:</b> Provider training for improved care of patients with intellectual and/or developmental disabilities (IDD).</p>
Amerigroup	Texas Tech University Health Science Center - Lubbock	STAR & STAR+PLUS	Lubbock & MRSA West	<p><b>Project:</b> Provider training for improved care of patients with intellectual and/or developmental disabilities (IDD).</p>

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Amerigroup	UT Southwestern	STAR & STAR+PLUS	Dallas, Tarrant, MRSA Central, MRSA NE, MRSA West	<p><b>Project 1:</b> Provider training for improved care of patients with intellectual and/or developmental disabilities (IDD).</p> <p><b>Project 2:</b> Specialty consultative line for PCPs.</p> <p><b>Project 3:</b> Formation of PCPs into population management units ("Pods").</p> <p><b>Project 4:</b> Form UM/QA advisory committees of UTSACN providers for Amerigroup population.</p> <p><b>Project 5:</b> UTSACN and Amerigroup data integration initiative for population health.</p> <p><b>Project 6:</b> UTSACN production/distribution of robust PCP quality and efficiency performance reporting.</p> <p><b>Project 7:</b> UTSACN to implement remote patient monitoring for identified high risk Amerigroup patients.</p>

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				<b>Project 8:</b> UTSACN pilot of Dallas Fire-rescue mobile community healthcare program for home visits.
<b>Amerigroup</b>	<b>Parkland Hospital</b>	<b>STAR</b>	<b>Dallas</b>	<p><b>Project 1:</b> Regional Maternal Fetal Medicine Center: Develop a regional maternal fetal medicine center for Dallas County staffed by maternal fetal medicine specialists, advance practice nurses, case managers, technicians, etc. to care for women with complicated pregnancies</p> <p><b>Project 2:</b> Use of Epidural Anesthesia during Delivery: Increase anesthesia and Certified Registered Nurse Anesthetists coverage in order to increase the rate of epidural use by delivering mothers (currently 43%).</p> <p><b>Project 3:</b> 24/7 NICU Coverage: Provide 24/7 coverage using neonatology services best practices.</p> <p><b>Project 4:</b> Neonatal Abstinence Syndrome treatment: Identify and</p>

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				<p>provide detox to women prior to delivery using methadone tapering.</p> <p><b>Project 5:</b> Neonatal Resuscitation: Immediate delivery room resuscitation by neonatologists and mid-level (APRNs) as an alternative to full-code delivery room.</p> <p><b>Project 6:</b> Pediatric Complex Care Center: Develop a COPC pediatric complex care center/service providing dedicated patient centered medical home care for children with complex, chronic medical conditions (heart malformations.)</p> <p><b>Project 7:</b> Pediatric Asthma Care: Identify and use real-time predictive modeling to manage children with persistent-asthma who are at high-risk for asthma-related emergency department (ED) visits or hospitalizations.</p> <p><b>Project 8:</b> Pediatric Well-Check Visits: Improve the</p>

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				rate of well check visits for children age 3-6 and adolescents age 12-21.
Community First Health Plan	University Health System	STAR	Bexar	<p><b>Project 1:</b> After-hours primary care. Extended weekday and weekend hours for the pediatric urgent care clinic at the Robert B. Green campus as well as pediatric primary care hours at various other locations.</p> <p><b>Project 2:</b> Support for primary care through targeted specialty recruitment. Hire between 1-3 targeted specialists, based on gap analysis. Anticipate a need for maternal-fetal medicine, pediatric cardiology, pediatric neurology, pediatric ENT, and pediatric general surgery.</p> <p><b>Project 3:</b> Expand NurseLink advice line and integrate it with the Ambulatory Call Center.</p> <p><b>Project 4:</b> Expanded availability of primary care services at preventative</p>

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El Paso First	University Medical Center - El Paso	STAR	El Paso	<p>health clinics.</p> <p><b>Project 1:</b> Extend Ysleta and George Dieter clinics after-hours coverage by two hours, until 10PM. Add primary care providers and support staff to accommodate the later hours.</p> <p><b>Project 2:</b> Outfit a clinic staging site in east El Paso</p> <p><b>Project 3:</b> IT System – Converting clinics to Cerner EMR and improve registration, scheduling, billing, and collections district-wide.</p> <p><b>Project 4:</b> Provider Education. Providers in the Neighborhood Health Centers will receive education on Medicaid program requirements and the specialized needs of Medicaid members. Topics will include members using emergency departments for non-urgent care, and the purpose and expectations for Texas Health Steps examinations.</p>

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Molina	Parkland Hospital	STAR	Dallas	<p><b>Project 1:</b> Use of Epidural Anesthesia during Delivery: Increase anesthesia and Certified Registered Nurse Anesthetists coverage in order to increase the rate of epidural use by delivering mothers (currently 43%).</p> <p><b>Project 2:</b> Neonatal Abstinence Syndrome treatment: Identify and provide detox to women prior to delivery using methadone tapering.</p> <p><b>Project 3:</b> Neonatal Resuscitation: Immediate delivery room resuscitation by neonatologists and mid-level (APRNs) as an alternative to full-code delivery room.</p>
Parkland Community Health Plan	Parkland Hospital	STAR	Dallas	<p><b>Project 1:</b> Regional Maternal Fetal Medicine Center: Develop a regional maternal fetal medicine center for Dallas County staffed by maternal fetal medicine specialists, advance practice nurses, case managers, technicians, etc. to care for</p>

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				<p>women with complicated pregnancies</p> <p><b>Project 2:</b> Use of Epidural Anesthesia during Delivery: Increase anesthesia and Certified Registered Nurse Anesthetists coverage in order to increase the rate of epidural use by delivering mothers (currently 43%).</p> <p><b>Project 3:</b> 24/7 NICU Coverage: Provide 24/7 coverage using neonatology services best practices.</p> <p><b>Project 4:</b> Neonatal Abstinence Syndrome treatment: Identify and provide detox to women prior to delivery using methadone tapering.</p> <p><b>Project 5:</b> Pediatric Complex Care Center: Develop a COPC pediatric complex care center/service providing dedicated patient centered medical home care for children with complex, chronic medical conditions</p>



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				<p>(heart malformations.)</p> <p><b>Project 6:</b> Pediatric Asthma Care: Identify and use real-time predictive modeling to manage children with persistent-asthma who are at high-risk for asthma-related emergency department (ED) visits or hospitalizations.</p> <p><b>Project 7:</b> Pediatric Well-Check Visits: Improve the rate of well check visits for children age 3-6 and adolescents age 12-21.</p>
Superior	University Health System	STAR & STAR+PLUS	Bexar, Hidalgo, MRSa Central	<p><b>Project 1:</b> Enhance Primary Care for Post-NICU Newborns. Facilitate care for hospitalized neonates in NICU and continuing comprehensive care in outpatient setting.</p> <p><b>Project 2:</b> Support for primary care through targeted specialty recruitment. Hire between 1-2 targeted specialists, based on gap analysis. Anticipated focus areas are maternal-fetal medicine,</p>

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				neonatology, pediatric cardiology, etc.
Superior	University Medical Center - El Paso	STAR	El Paso	<p><b>Project 1:</b> Outfit a clinic staging site in west El Paso</p> <p><b>Project 2:</b> Provider Education. Providers in the Neighborhood Health Centers will receive education on Medicaid program requirements and the specialized needs of Medicaid members. Topics will include members using emergency departments for non-urgent care, and the purpose and expectations for Texas Health Steps examinations.</p>
Superior	Texas Tech University Health Science Center - Lubbock	STAR & STAR+PLUS	Lubbock	<p><b>Project:</b> Program incorporates three different incentive approaches:</p> <p>Monthly case management fee for members assigned to TTU-LBK provider or a one-time case management payment to TTU-LBK providers who treat non-assigned members;</p> <p>Access/bonus fund providing quarterly incentives for</p>

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				<p>increasing access to services among assigned members. Based on PCP loyalty (members assigned to a TTU-LBK PCP who visit a non TTU-LBK PCP in the measurement month) and potentially preventable ED visits;</p> <p>Quality of care/bonus fund providing quarterly incentive payments for improvements in quality of care, using Treo solutions VIS composite score.</p>
<b>Superior</b>	<b>Texas A&amp;M Health Science Center</b>	<b>STAR &amp; STAR+PLUS</b>	<b>MRSA Central</b>	<p><b>Project:</b> Program incorporates three different incentive approaches:</p> <p>Monthly case management fee for members assigned to TTU-LBK provider or a one-time case management payment to TTU-LBK providers who treat non-assigned members;</p> <p>Access/bonus fund providing quarterly incentives for increasing access to services among assigned members. Based on PCP loyalty</p>

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				<p>(members assigned to a TTU-LBK PCP who visit a non TTU-LBK PCP in the measurement month) and potentially preventable ED visits;</p> <p>Quality of care/bonus fund providing quarterly incentive payments for improvements in quality of care, using Treo solutions VIS composite score.</p>