

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in CHIP
 ★☆☆☆☆ Lowest Performance in CHIP

	Aetna Better Health	Amerigroup	Community First	Superior HealthPlan
Overall Health Plan Quality	★★	No rating [†]	★★★★	★★
Experience of Care	★	No rating [†]	★★★★	★★★
Children get care as soon as they need it	★★★	No rating [†]	★★★★★	★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	No rating [†]	★★★	★★★
Parents give high ratings to their child's personal doctor	★★★	No rating [†]	★★★	★★★
Parents give high ratings to the health plan	★	No rating [†]	★★★	★★★
Staying healthy	★★	★★★★	★★★	★★★
Children and teens get regular checkups	★★★	★★★★	★★★	★★★
Children and teens get their vaccines	★★★	No rating [†]	★★★★	★★★
Common Chronic Conditions	★★★	No rating [†]	★★★	★
Children get medicine for asthma	★★	No rating [†]	★	★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★★	No rating [†]	★★★★★	★★

[†] If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **CHIP** health plans

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas	(866) 818-0959	https://www.aetnabetterhealth.com/texas
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Community First	(800) 434-2347	https://www.cfhp.com/members/
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

