

GUIDE TO CHOOSING YOUR HEALTH PLAN

Health Plan Performance

Your report card shows the health plans in your area to help you make the best choice for you and your family.

Overall ratings describe the health plan as a whole compared to other health plans around the state.

Any of these health plans will cover all of your medical needs.

Look for better ratings on the issues that mean the most to you.

Looking for your doctor? Visit the websites listed on your report card.

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
★★★★
★★★
★★
★ Lowest Performance in STAR

	First MCO alphabetically	Second MCO alphabetically	Third MCO alphabetically	Fourth MCO alphabetically	Fifth MCO alphabetically
Overall Health Plan Quality	★★★	★★★★★	★★★	★★★	★★★
Experience of Care	★★	★★★★	★★★	★★	★★
Children get care as soon as they need it	★★★	★★★	★★★	★	★★★
Doctors listen carefully, explain clearly and spend enough time	★★★	★★★	★★★	★	★★★
Parents give personal doctor a good rating					★★★
Parents give overall health plan a good rating					★★★
Staying healthy					★★★
Babies get regular checkups	★★	★★★★★	★★★	★★	★★★
Children and teens get regular checkups	★★★	★★★★	★★	★★★	★★★
Children and teens get their vaccines	★★★	★★★	★★	★★★★	★★★
Common Chronic Conditions	★★★	★★★★★	★★★	★★★★	★★★★
Children get medicine for asthma	★★★	★★★★★	★★★	★★★★★	★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★★	★★★★	★★★	★★★	★★★★

INFORMATION ONLY

† If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either (1) was new to the area or (2) had too few members to rate.



Where do the star ratings come from?

We asked people in your area to share their thoughts. We also looked at the care people got through their health plan. Then we compared all the health plans around the state to see which performed best.

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To learn more about each health plan's performance, visit the Texas Healthcare Learning Collaborative at THLCPortal.com.

View these report cards online at

hhs.texas.gov/services/health/medicaid-chip/programs/managed-care-report-cards

