

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.



	Amerigroup	Community Health Choice	Molina Healthcare	Texas Children's	United
<b>Overall Health Plan Quality</b>	No rating <sup>†</sup>	★★★	No rating <sup>†</sup>	★★★★	★★★★
<b>Experience of Care</b>	No rating <sup>†</sup>	★★★	No rating <sup>†</sup>	★★★★	★★★★
Children get care as soon as they need it	No rating <sup>†</sup>	★★★	No rating <sup>†</sup>	★★★	★★★★★
Doctors listen carefully, explain clearly and spend enough time with people	No rating <sup>†</sup>	★★★	No rating <sup>†</sup>	★★★	★★★★★
Parents give high ratings to their child's personal doctor	No rating <sup>†</sup>	★★★	No rating <sup>†</sup>	★★★	★★★
Parents give high ratings to the health plan	No rating <sup>†</sup>	★★★	No rating <sup>†</sup>	★★★★★	★★★
<b>Staying healthy</b>	★★	★★★	★★	★	★
Children and teens get regular checkups	★★	★★★★	★★	★★	★
Children and teens get their vaccines	No rating <sup>†</sup>	★★	No rating <sup>†</sup>	★	★
<b>Common Chronic Conditions</b>	No rating <sup>†</sup>	No rating <sup>†</sup>	No rating <sup>†</sup>	★★★★★	★★★★★
Children get medicine for asthma	No rating <sup>†</sup>	No rating <sup>†</sup>	No rating <sup>†</sup>	★★★★	No rating <sup>†</sup>
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	No rating <sup>†</sup>	No rating <sup>†</sup>	No rating <sup>†</sup>	★★★★	★★★★

<sup>†</sup> If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

## Report card for **CHIP** health plans

### How do the health plans measure up?



#### Health plans in your area

Amerigroup	(800) 600-4441	<a href="https://www.myamerigroup.com/TX">https://www.myamerigroup.com/TX</a>
Community Health Choice	(888) 760-2601	<a href="https://www.communityhealthchoice.org/en-us/">https://www.communityhealthchoice.org/en-us/</a>
Molina Healthcare	(866) 449-6849	<a href="https://www.molinahealthcare.com/members/tx/en-US">https://www.molinahealthcare.com/members/tx/en-US</a>
Texas Children's Health Plan	(866) 959-6555	<a href="https://www.texaschildrenshealthplan.org/">https://www.texaschildrenshealthplan.org/</a>
UnitedHealthcare Community Plan	(888) 887-9003	<a href="https://www.uhccommunityplan.com/tx">https://www.uhccommunityplan.com/tx</a>

