

# Compare Extra Services CHIP Medical Plans Offer in the Jefferson Service Area

(Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, and Walker counties)



Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
For questions or doctor information:	800-600-4441	888-760-2600 or 713-295-2294	866-449-6849	866-959-6555	888-887-9003
TTY line for people with a hearing or speech disability:	711 English and Español	7-1-1	800-735-2989 or 711	800-735-2989	711
Help for mental health, drug, or alcohol problems:	800-600-4441	877-343-3108	866-449-6849	Texas Children's Health Plan 800-731-8528	866-302-3996
For prescription or medicine information:	800-600-4441	888-760-2600 or 713-295-2294	866-449-6849	866-959-6555	888-887-9003
Health Plan website:	<a href="http://www.myamerigroup.com/tx/benefits/chip-benefits.html">www.myamerigroup.com/tx/benefits/chip-benefits.html</a>	<a href="http://www.CommunityHealthChoice.org">www.CommunityHealthChoice.org</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.TexasChildrensHealthPlan.org">www.TexasChildrensHealthPlan.org</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Value-added Services	Amerigroup	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
24-Hour Nurse Line	Yes	Yes	Yes	24 Hour Nurse Help Line	Yes
Extra Help Getting a Ride	<ul style="list-style-type: none"> <li>• Help getting a ride to doctor visits for CHIP members with chronic illnesses.</li> <li>• Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings.</li> </ul>	Help getting a ride to a doctor's visit.		Help with getting a ride for medical/behavioral health visits, Rx pickup and Texas Children's Health Plan sponsored classes for members.	Help getting a ride to doctor visits when state services are not available.

Value-added Services	Amerigroup	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
Disease Management	Pregnancy, post-partum, and newborn educational materials provided to pregnant members.	Educational materials for Members who are enrolled in our Asthma and Diabetes Care Management Programs and/or Behavioral Health Case Management Programs.		<ul style="list-style-type: none"> <li>• Keep Fit Program - Members participating in the Keep Fit program or case management program are eligible to receive a \$25 reward card and pedometer for uploading to the member portal or submitting a health diary to a health coach after 3 weeks.</li> <li>• Diabetes Management Reward Card: \$20 reward card for each of the following: <ul style="list-style-type: none"> <li>○ Diabetic members 18 and up who complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>○ Diabetic members ages 18 and up who have a HbA1c blood test every 6 months.</li> <li>○ Diabetic members ages 18 and up who have HbA1c blood test results less than 8 every 6 months.</li> </ul> </li> </ul>	
Extra Vision Services		Eligible Members may elect to opt-out of the standard eyewear benefit and utilize \$100 to use towards the purchase of non-standard eyeglasses OR contact lenses, including disposables and contact lens fitting fees every twelve (12) months, with the benefit period measured from the date of service. This is a total eyewear allowance which may be applied to the Member's choice of eyeglass frame/lenses/lens options or to contact lenses in lieu of eyeglasses (when contact lenses are chosen, the allowance is applied to the participating provider's retail cost for the contact lenses and professional services specific to contact lens wear, e.g., fitting, assessment and follow-up). Eyewear must have a prescription of at least + 0.50 diopter in at least one eye in order to qualify for coverage. Members who elect to purchase eyewear with a retail value greater than the \$100 allowance are financially responsible for paying the participating provider's usual and customary (retail) cost of the difference between the cost of the eyewear selected and the \$100 allowance.	\$150 eyewear allowance towards upgrades for frames, lenses or contacts each year.	Select lens and frames upgrade for a total of \$110 retail value for glasses or \$90 retail allowance towards contacts – contact fittings.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 12 months that aren't covered by the CHIP benefit.

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Sports and School Physicals	1 each year for CHIP members ages 6 to 18.	One each year for Members ages 4 to 19.	1 each year for members ages 5 to 18.	One school and sports physical each year for members age 5 - 19.	1 each year for Members 4 to 19 years of age.
Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.				
Help for Members with Asthma	1 allergy-free pillow cover each year for certain CHIP members 18 and younger who have asthma and are in a disease management program.	Asthma educational materials and one allergy-free pillowcase each year to Members enrolled in our Asthma Care Management Program. Member gets one pillowcase per year based on when Member received one before.		Asthma Allergy Pillow Covers - Available for members with a diagnosis of Asthma who are participating in the Case Management Program.	Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.

<p>Extra Help for Pregnant Women</p>	<ul style="list-style-type: none"> <li>• \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</li> <li>• \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth.</li> <li>• Help getting a ride to pregnancy, birthing or newborn classes.</li> </ul>		<ul style="list-style-type: none"> <li>• \$25 gift card for newly enrolled pregnant CHIP/CHIP Perinate members who complete an early prenatal exam within 42 days of enrollment or existing members who complete an early prenatal exam in the first trimester (90 days), after verification by their OB/GYN or Primary Care Provider.</li> <li>• \$50 gift card for members who complete a postpartum exam within 21-56 days of delivery.</li> <li>• \$30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay.</li> <li>• Aeroflow Mom and Baby membership for pregnant members or members who recently delivered to receive breastfeeding counseling and resources such as educational tips and tricks, and lactation support via telehealth</li> <li>• Nutritional Dietary Support delivered to member's home up to 10 times each year for postpartum members during the first three months following discharge</li> <li>• Postpartum kit for members up to three months following delivery. Available once every year.</li> </ul>	<ul style="list-style-type: none"> <li>• Childbirth Education Class: Childbirth education class taught by a Certified Childbirth Educator. Members also have the option to attend the class virtually. Member will receive a gift of 2 packs of diapers and a parenting book upon completion of the class.</li> <li>• Newborn Care: Pregnant members and a member support person can participate in a one-day class and learn about the first 3 months after birth, infant care, infant development, sleep habits, SIDS, various stages of pregnancy and post-delivery and informs mom of what she can expect throughout each trimester. Members also have the option to attend the class virtually. Pregnant members who complete the class will receive a parenting book about caring for your newborn and young child and 2 packs of diapers.</li> <li>• Breastfeeding Basics &amp; Beyond Class: Extra Help for Pregnant Women: Breastfeeding &amp; Beyond class teaches mom-to-be the essentials of breastfeeding. Members also have the option to attend the class virtually. Members receive a breastfeeding pillow, 2 packs of diapers and a tote bag</li> <li>• Infant CPR Educational Training: Pregnant members can attend a class on Infant CPR. This non-certification class teaches members how to do CPR and how to respond if a baby is choking. Members will receive an infant CPR kit during the class, and upon completion, will receive 2 packs of diapers.</li> <li>• Portable Crib / Play Pen: A portable crib that doubles as a play pen for baby will be provided for notifying Texas Children's Health Plan of birth within 1-14 days.</li> <li>• Meals for Moms: This is for moms in their second trimester through 60 days postpartum. Members have access to a meal prep service that will conveniently deliver a nutritionally balanced meal during their pregnancy and postpartum stages. This benefit will provide a variety of foods that along with prenatal care and vitamins will contribute to fine tuning their eating habits to ensure they are receiving adequate nutrition for their health and for their baby's growth and development. Member must be an active member to participate in the meal prep program. The meal prep program begins at the 2nd trimester through 2 months postpartum up to a total of 8 months. Members will receive 1 meal prep per month to serve a family of four.</li> <li>• GED Reward Training Card: Pregnant members (regardless of age) or members age 17 and up are eligible to receive a reward card. The reward card amount will be based on the number of subjects the member needs to complete and is subject to a maximum of \$145 (or \$36.25 per subject).</li> </ul>	<ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for: <ul style="list-style-type: none"> <li>○ Enrollment</li> <li>○ 24 week prenatal</li> <li>○ 32 week prenatal</li> <li>○ Postpartum visit</li> <li>○ 2 month well child</li> <li>○ 4 month well child</li> <li>○ 6 month well child</li> </ul> </li> </ul>
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Value-added Services	Amerigroup	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
Home Visits			Up to 8 hours of postpartum respite services for members three months after delivery.		
Health and Wellness Services	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.		<ul style="list-style-type: none"> <li>• Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.</li> <li>• Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 12 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.</li> <li>• \$25 gift card for members who go to a follow-up visit within 7 days of one hospital stay per year.</li> <li>• Nutritional Dietary Support delivered to member's home up to 10 times each year for members diagnosed with a behavioral health conditions, including depression to allow focus on recovery to improve nutrition and overall healthcare.</li> </ul>	<ul style="list-style-type: none"> <li>• Boys and Girls Club free annual membership: Free summer and school year membership to Boy &amp; Girls Club for members ages 6 – 17.</li> <li>• Health Education Special Events: Healthy educational material will be available at Texas Children's Health Plan special events, such as water park days and movie screenings. Telehealth demonstrations will also be available at the events.</li> <li>• Well-Child Check Reward Card: Members between the ages of 0 - 15 months can receive up to \$150 in reward cards. They will receive a \$50 reward card after completing 3 visits and an additional \$100 reward card after completing a minimum of 6 visits. Members must complete a least 6 of the following visits: one week, one month, two month, four month, six month, nine month, twelve month and/or fifteen month. Members between the ages of 3 - 6, with one THS during the calendar year, will receive a \$25 reward card.</li> <li>• Report Card Rewards: Members between the school grades of 6 – 12 with all A's and B's are eligible for a \$25 reward card per semester (Maximum of 2 rewards per regular school year).</li> <li>• School Attendance: Members between the ages of 5 – 13 with perfect attendance are eligible for a \$25 reward card per semester (Maximum of 2 rewards per regular school year).</li> <li>• GED Reward Training Card: Pregnant members (regardless of age) or members age 17 and up are eligible to receive a reward card. The reward card amount will be based on the number of subjects the member needs to complete and is subject to a maximum of \$145 (or \$36.25 per subject).</li> </ul>	

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Healthy Play and Exercise	Up to \$50 per school semester for Boys and Girls Club basic membership for CHIP members ages 6 to 18, where available.	<ul style="list-style-type: none"> <li>• \$30 gift card each year for school-aged Member up to grade 12 who are in a school-sponsored extracurricular sports (athletic) program to pay for program fees, supplies or uniforms.</li> <li>• \$40 gift card each year for Members up to grade 12 who participates in a youth sports league (apart from extra-curricular, school sponsored activities).</li> </ul>		Extracurricular activity fee assistance: Texas Children's Health Plan understands participating in extracurricular activities such as sports, exercise classes, camps, aquatics, art, music or dance can promote wellness, and help provide children both the physical and emotional support they need. One submission, once per year, We will provide up to a \$100 reward card to help cover some or all of the cost of any extracurricular activity to members age 5 to 21.	
Gift Programs	<ul style="list-style-type: none"> <li>• \$120 debit card for members 15 months and younger who get all 6 well-child checkups on schedule.</li> <li>• Up to a total \$60 debit card for members who get each well-child checkups at 18, 24 and 30 months (\$20 each) on schedule.</li> <li>• \$20 debit card per checkup for members ages 3 to 18 who get their well-child checkups on schedule each year.</li> <li>• \$20 debit card for getting the full series of the rotavirus vaccine across different days 42 days after birth through 2 years.</li> <li>• \$20 debit card to members 6 months through 2 years for getting the full series of the flu vaccine.</li> <li>• Free first aid kit to members who complete an online personal disaster kit.</li> <li>• \$20 debit card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment.</li> </ul>		<ul style="list-style-type: none"> <li>• \$20 gift card for members who get all well child visits within the first 15 months of life.</li> <li>• \$20 Gift Card for getting all childhood immunizations on or before 2nd birthday. Available once a year.</li> <li>• \$25 gift card for members ages 12 through 18 who complete their annual adolescent well-care visits.</li> <li>• One baby blanket for members in the first trimester of pregnancy through six months following delivery.</li> <li>• \$20 gift card for members with asthma who refill their asthma-controlled medication for 3 consecutive months. Maximum amount \$80.</li> </ul>		<ul style="list-style-type: none"> <li>• Breast feeding supply kit for Pregnant members or new moms to aid in breast feeding.</li> <li>• \$25 gift card for getting a wellness exam each year.</li> </ul>

Additional Behavioral Health Benefits	Amerigroup	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
Inpatient Follow - up Incentive Program	\$20 debit card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.			Mental Health Post Hospital Stay: Adults and children 6 years of age and older who were hospitalized for treatment at a mental health facility and had an outpatient visit, an intensive outpatient encounter or a partial hospitalization with a mental health practitioner are eligible to receive this VAS. Members who qualify will receive a \$25.00 reward card for attending a mental health post hospital follow-up visit with a behavioral health provider within 7 days of discharge per event.	
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.			Parenting Education Class: A maximum of one member parent or guardian is eligible to receive up to 4 reward cards per year up to a max of \$100 after completing a parenting class that meets the member's needs. Available for parents of health plan members between the ages of 3 through 19.	Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.