

Compare Extra Services CHIP Medical Plans Offer in the El Paso Service Area (El Paso and Hudspeth counties)



Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	El Paso Health	Superior HealthPlan
For questions or doctor information:	877-532-3778	800-783-5386
TTY line for people with a hearing or speech disability:	855-532-3740	800-735-2989
Help for mental health, drug, or alcohol problems:	877-377-6184	800-783-5386
For prescription or medicine information:	877-532-3778	800-783-5386
Health Plan website:	www.elpasohealth.com	www.SuperiorHealthPlan.com

Value-added Services	El Paso Health	Superior HealthPlan
24-Hour Nurse Line	Members have 24-hour, 7-days-a-week access to FIRSTCALL, a bilingual medical advice info line staffed by nurses, pharmacists, and a medical director on call.	Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.
Extra Help Getting a Ride	A free ride service to help you get to doctor visits or health education classes.	Help getting a ride to behavioral health-related visits for members age 6 and older.
Dental Services	Pregnant members 21 or older can receive up to \$500 each year for dental checkups, x-rays, routine cleaning, fillings, and extractions.	
Extra Vision Services	For contact lenses and glasses (lenses and frames), members receive up to \$125 above the CHIP benefit.	\$150 allowance for select eyeglass frames, lenses or contact lenses that aren't covered by CHIP once every 12 months.
Discount Pharmacy / Over-the-Counter Benefits	\$25 gift packet which includes a first aid kit and a \$10 Walmart gift card for health-related items, for new members who complete the request form and send by return mail within 30 days of enrollment.	Up to \$25 allowance for over-the-counter items mailed to your home every three months. The enhanced OTC catalog has new items such as diapers, shampoo, deodorant, toothpaste, and laundry detergent. No prescription required.
Sports and School Physicals	Members between the ages of 4 and 18 can get a free sports physical each year.	One sports physical each year for CHIP members ages 4 to 18.

Value-added Services	El Paso Health	Superior HealthPlan
Temporary Phone Help		<ul style="list-style-type: none"> Up to 750 additional minutes per month for members using Safelink phones who are enrolled in a case management program. Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and who are enrolled in a case management program.
Help for Members with Asthma	One allergy-free pillow case for members who are enrolled in the Asthma Disease Management Program.	Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Superior's asthma management program.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> Pregnant members can receive: <ul style="list-style-type: none"> A free convertible car seat after attending a baby shower at El Paso Health. A First-Steps Baby Shower including a diaper bag, a starter supply of diapers, and other items for the baby. Gift cards for completing prenatal visits and after confirmation of those visits for: <ul style="list-style-type: none"> \$25 - Prenatal visit in the first trimester or within 42 days of enrollment. \$20 - 3rd prenatal visit. \$20 - 6th prenatal visit. \$20 - 9th prenatal visit. \$20 - flu shot during pregnancy. \$25 - a timely postpartum visit within 21-56 days of delivery. 	<ul style="list-style-type: none"> Pregnant members receive a diaper bag, starter supply of diapers, and educational materials by participating in the Start Smart for Your Baby® program and: <ul style="list-style-type: none"> Completing a Notification of Pregnancy (NOP) form and; Receiving pregnancy-related education and information by attending a community baby shower or downloading a pregnancy program mobile app and engaging for 30 days. Pregnant members receive a convertible car seat by: <ul style="list-style-type: none"> Completing a Notification of Pregnancy (NOP) form; Attending a baby shower or engaging with the pregnancy program mobile app for 30 days and; Completing one prenatal visit within the first trimester of pregnancy or 42 days of enrollment with Superior. Book with relevant topics for pregnant members in their first trimester and enrolled in Care Coordination.
Home Visits	"Virtual Connect by El Paso Health" is a service that provides face to face virtual visits for members with social determinants of health or complex conditions such as high-risk pregnancies, behavioral, or medical conditions that require specialized intervention.	Home visit for high-risk CHIP members in the Asthma Management Program or members in Care Management for high risk pregnancy.
Health and Wellness Services	<ul style="list-style-type: none"> Members 18 or younger can receive four additional nutritional/obesity counseling services above the CHIP benefit. A free "EPH Food from the Heart" food basket for new members after completing a new member orientation with El Paso Health. 	<ul style="list-style-type: none"> Parenting education classes. Pregnant members receive a smoking cessation support kit upon enrolling in the Puff-Free Pregnancy program and completing initial assessment. \$20 rewards card for members enrolled in Care Management for downloading the Wellframe app and participating in a care program for 30-days after discharge from the hospital. Available one time every six months. Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.

Value-added Services	El Paso Health	Superior HealthPlan
Healthy Play and Exercise Programs	Up to \$35 discount for any sport, swim, or camp registration fee at participating YMCA's; once every 12 months.	<p>Up to \$60 allowance toward swim lessons or a sports registration through Superior's partnerships with select YMCAs. Activities may vary by location. Discount may be used toward:</p> <ul style="list-style-type: none"> • One session of swim lessons for members up to 12 years of age; OR • One-time sports registration for members 3 to 12 years of age.
Gift Programs	<ul style="list-style-type: none"> • A \$15 gift card for members ages 3-6 and 12-19 who get a check-up when due. • The First-Steps program offers baby shower gifts and a convertible car seat. Gift cards are offered for completion of specific activities related to your pregnancy and delivery. The gift card awards are given for the following: <ul style="list-style-type: none"> ○ \$25 - Prenatal visit in the first trimester or within 42 days of enrollment. ○ \$20 - 3rd prenatal visit. ○ \$20 - 6th prenatal visit. ○ \$20 - 9th prenatal visit. ○ \$20 - a flu shot during pregnancy. ○ \$25 - a timely postpartum visit within 21-56 days of delivery. • A free "EPH Stay Safe pandemic kit" that includes 2 washable and reusable cloth masks, 2 mask covers, 4 disposable masks, gloves, hand sanitizers, thermometer, healthy tips on hand washing, and sanitizing wipes. 	<p>Pregnant members can earn rewards cards for completing the following:</p> <ul style="list-style-type: none"> • \$20 for prenatal visit within first trimester or 42 days of Superior enrollment. • \$20 for 3rd prenatal visit. • \$20 for 6th prenatal visit. • \$20 for 9th prenatal visit. • \$20 for postpartum visit within 21-56 days of delivery.

Additional Behavioral Health Benefits	El Paso Health	Superior HealthPlan
Inpatient Follow-up Incentive Program	A \$10 movie gift card for members 20 and younger who complete a follow-up psychiatrist visit within 7 days of a behavioral health inpatient hospital stay. Members can receive one movie gift card per year.	\$20 rewards card and journal for members age 6-18 who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.
Online Mental Health Resources		Access to mobile app to support mental health and overall well-being.