



*Date*  
**Medicaid EDG: Case ID**

**To the addressee or guardian of:**

*Name*

*Address Line 1*

*Address Line 2*

*City, State Zip*

Dear *Name* or guardian:

**You can soon join the Medicaid STAR+PLUS program.**

Starting Sept. 1, 2017, Medicaid Breast and Cervical Cancer clients who are members of a federally recognized tribe can get their health care through the Medicaid STAR+PLUS program. With STAR+PLUS, you can get your health services through a health plan you pick. You can also pick a primary care provider or clinic. This is a doctor, nurse or clinic that provides basic medical services, like checkups, and can refer you to a specialist when needed. This letter tells you what steps to take to get started if you want to join.

If you want to keep getting services the way you do now, you don't have to do anything.

**What you can get with STAR+PLUS:**

You can get all the basic medical services you get now like doctor visits, hospital visits, and medicines ordered by your doctor through the medical plan you pick.

Someone with your medical plan (called a service coordinator) can help you get the Medicaid services you need. This person can work with you, your family, and your doctors. If you need long-term services, this person can help you set that up too. Long-term services include getting help with daily health care and living needs. These services can be provided in your home.

**If you want to join STAR+PLUS, follow these steps:**

**Step 1 – Pick a health plan**

You can pick one of these plans:

- *Plan Name*
- *Plan Name*

To help you pick a plan, use the blue chart that came with this letter. It shows the "value-added" or extra services each plan offers. You can use the chart to compare the services.

You can find other resources to help you pick a health plan at our website: [hhs.texas.gov/mbcc](https://hhs.texas.gov/mbcc).

## **Step 2 – Pick your main doctor or clinic**

- Find the website and phone number for each health plan on the blue chart.
- Look for your provider's name in the provider listings that came with this letter, on the health plan's website, or call the health plan.
- Talk to your provider about joining the health plan you want if they haven't already.

## **Step 3 – Let us know which health plan and main doctor or clinic you picked**

You can let us know one of these ways:

- **Phone** – Call **1-877-782-6440** (toll-free) 8 a.m. to 6 p.m. Central Time, Monday through Friday.
- **In person**
  - You can learn more about STAR+PLUS and get help enrolling. To find out when and where you can get help at an office, see the pink piece of paper that came with this letter or go to [www.txmedicaidevents.com](http://www.txmedicaidevents.com).
  - Attend an enrollment event. You can learn more about STAR+PLUS and get help enrolling. To find a list of enrollment events in your area, go to [www.txmedicaidevents.com](http://www.txmedicaidevents.com).
- **Home Visit** – If you'd like someone from STAR+PLUS to come to your home to help you enroll, call **1-877-782-6440** (toll-free) to make this request.

If you change your mind and want a different health plan, call **1-877-782-6440** (toll-free).  
If you want to change your main doctor or clinic, call your health plan after Sept. 1, 2017.

### **Want to learn more?**

Learn more about STAR+PLUS at: [hhs.texas.gov/mbcc](https://hhs.texas.gov/mbcc).

### **Have questions? We're here to help. Call us toll-free.**

Call **1-877-782-6440** 8 a.m. to 6 p.m. Central Time, Monday through Friday. If you have a speech or hearing disability, call **7-1-1** or **1-800-735-2989**.