



TEXAS
Health and Human
Services

TEXAS  STAR
Your Health Plan ★ Your Choice

Date
Medicaid EDG: Case ID

To the addressee or guardian of:

Name

Address Line 1

Address Line 2

City, State Zip

Dear *Name* or guardian:

You can soon join the Medicaid STAR program.

Starting Sept. 1, 2017, you can get your health services through a health plan you pick. You can also pick a primary care provider or clinic. This is a doctor, nurse or clinic that provides basic medical services, like checkups, and can refer you to a specialist when needed. This letter tells you what steps to take to get started if you want to join.

You are getting this letter because you are in Adoption Assistance or Permanency Care Assistance and are a member of a federally recognized tribe.

If you want to keep getting services the way you do now, you don't have to do anything.

What you can get with STAR:

You can get your Medicaid services through the health plan you pick. The blue chart we sent with this letter has facts about the Medicaid services offered by each STAR health plan.

Children and adults 20 and younger will get Texas Health Steps medical checkups and services through the health plan you pick.

This won't change how you get dental services.

If you want to join STAR, follow these steps:

Step 1 – Pick a health plan

You can pick one of these plans:

- *Plan Name*
- *Plan Name*

To help you pick a plan, use the blue chart that came with this letter. It shows the "value-added" or extra services each plan offers. You can use the chart to compare the services.

You can find other resources to help you pick a health plan can be found on our website at: hhs.texas.gov/aapca.

Step 2 – Pick your primary care provider or clinic

- Find the website and phone number for each health plan on the blue chart.
- Look for your provider's name in the provider listings on the health plan's website or call the health plan.
- Talk to your provider about joining the health plan you want if they haven't already.

Step 3 – Let us know which health plan and primary care provider or clinic you picked

You can let us know one of these ways:

- **Phone** – Call **1-877-782-6440** (toll-free) 8 a.m. to 6 p.m. Central Time, Monday through Friday.
- **In person**
 - Meet with us one-on-one. Learn more about STAR and get help enrolling. To find out when and where you can get help at an office, see the pink piece of paper that came with this letter or go to www.txmedicaidevents.com.
 - Attend an enrollment event. You can learn more about STAR and get help enrolling. To find a list of enrollment events in your area, go to www.txmedicaidevents.com.
- **Home Visit** – If you'd like someone from STAR to come to your home to help you enroll, call **1-877-782-6440** (toll-free).

If you change your mind and want a different health plan, call **1-877-782-6440** (toll-free).
If you want to change your primary care provider or clinic, call your health plan after Sept. 1, 2017.

Want to learn more?

Learn more about STAR at: hhs.texas.gov/aapca.

Have questions? We're here to help. Call us toll-free.

Call **1-877-782-6440** 8 a.m. to 6 p.m. Central Time, Monday through Friday. If you have a speech or hearing disability, call **7-1-1** or **1-800-735-2989**.