COVID-19 Response

Where we are:
• Rapidly changing situation
• Response is iterative
• Review what’s implemented to date

Communication Channels

Clients
• COVID section on HHS site
• Health plan channels and providers

Providers
• COVID section on HHS site
• COVID section on TMHP site
• Health plan channels

+ Weekly calls

Submit questions to:
Medicaid_COVID_Questions@hhsc.state.tx.us
Medicaid Updates

Flexibilities Extended through June

• HHSC has extended several flexibilities granted in light of COVID-19 through June.

• For specific information on what has been extended please see the following webpages:
  • HHS Provider (PL) and Information (IL) letters (http://apps.hhs.texas.gov/providers/communications/letters.cfm).
Managed care outreach to pregnant women

- Managed care organizations (MCO) will be reaching out to members who are pregnant in relation to COVID-19.
- Outreach efforts will include education and, when appropriate, updates to service plans.
- MCOs will prioritize outreach to women with high-risk pregnancies or women at higher risk for COVID-19.
Thank You!

Next update:
June 4, 2020