



# **Stakeholder Update: COVID 19**

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**Medicaid and CHIP Services  
May 28, 2020**



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Health and Human  
Services

# COVID-19 Response

## Where we are:

- Rapidly changing situation
- Response is iterative
- Review what's implemented to date

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### *Communication Channels*

#### **Clients**

- [COVID section on HHS site](#)
- Health plan channels and providers

#### **Providers**

- [COVID section on HHS site](#)
- [COVID section on TMHP site](#)
- Health plan channels

+ Weekly calls

Submit questions to:

[Medicaid\\_COVID\\_Questions@hhsc.state.tx.us](mailto:Medicaid_COVID_Questions@hhsc.state.tx.us)



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# Medicaid Updates

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## Flexibilities Extended through June

- HHSC has extended several flexibilities granted in light of COVID-19 through June.
- For specific information on what has been extended please see the following webpages:
  - TMHP Coronavirus (COVID-19) Information (<http://www.tmhp.com/Pages/COVID-19/COVID-19-HOME.aspx>).
  - HHS Provider (PL) and Information (IL) letters (<http://apps.hhs.texas.gov/providers/communications/letters.cfm>).
  - HHS Coronavirus (COVID-19) (<http://hhs.texas.gov/services/health/coronavirus-covid-19>).





# Medicaid Updates (2)

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## Managed care outreach to pregnant women

- Managed care organizations (MCO) will be reaching out to members who are pregnant in relation to COVID-19.
- Outreach efforts will include education and, when appropriate, updates to service plans.
- MCOs will prioritize outreach to women with high-risk pregnancies or women at higher risk for COVID-19.





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# Thank You!

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**Next update:  
June 4, 2020**