



Stakeholder Update: COVID 19

Medicaid and CHIP Services
July 2, 2020



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Health and Human
Services

Medicaid Updates

Flexibilities Extended

- HHSC has extended several COVID-19 flexibilities.
- Information on what has been extended can be found on the following webpages:
 - **TMHP Coronavirus (COVID-19) Information**
(<http://www.tmhp.com/Pages/COVID-19/COVID-19-HOME.aspx>)
 - **HHS Provider (PL) and Information (IL) letters**
(<http://apps.hhs.texas.gov/providers/communications/letters.cfm>)
 - **HHS Coronavirus (COVID-19)**
(<http://hhs.texas.gov/services/health/coronavirus-covid-19>)



Medicaid Updates (2)

New and Initial Prior Authorizations

- Effective June 29, 2020 Medicaid and CHIP managed care organizations (MCOs) and Medicare-Medicaid Plans (MMPs) must process new and initial prior authorization (PA) requests (including recertification requests) by relaxing document submission timeframes if providers can not provide certain required documentation during the COVID-19 emergency.





Medicaid Updates (3)

New and Initial Prior Authorizations (continued)

- This applies to all state plan services, including acute care and long-term services and supports such as:
 - Personal assistance services
 - Personal care services
 - Community First Choice
 - Private duty nursing
 - Day activity and health services
 - Durable medical equipment and supplies



Medicaid Updates (4)

New and Initial Prior Authorizations (continued)

- This does not apply to:
 - Dental services
 - Facility services
 - Outpatient pharmacy services



Medicaid Updates (5)

Long-term Care Hospitals

- Long-term care hospitals (LTCHs) are an additional resource available to assist communities in meeting increased need for hospitalization in response to COVID-19.
- Approximately 50 LTCHs are enrolled with Texas Medicaid and may receive Medicaid reimbursement for covered hospital services until further notice.



COVID-19 Response

Communication Channels

Clients

- [COVID section on HHS site](#)
- Health plan channels and providers

Providers

- [COVID section on HHS site](#)
- [COVID section on TMHP site](#)
- Health plan channels

+ Update calls

Submit questions to:
Medicaid_COVID_Questions@hhsc.state.tx.us



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Thank You!

**Next update:
July 9, 2020**