Stakeholder Update: COVID 19

Medicaid and CHIP Services
April 9, 2020
COVID-19 Response

Where we are:
• Rapidly changing situation
• Response is iterative
• Review what’s implemented to date

Communication Channels

Clients
• COVID section on HHS site
• Health plan channels and providers

Providers
• COVID section on HHS site
• COVID section on TMHP site
• Health plan channels

Submit questions to:
Medicaid_COVID_Questions@hhsc.state.tx.us

Weekly calls
Stakeholder Updates

• Financial Services Update

• Access & Eligibility Services Update

• Regulatory Services Update
Medicaid Updates

• Change in Prior Authorization Extensions.
  • Prior authorizations and service authorizations that require recertification between March 1 and May 31, 2020 are extended for 90 days.
IDD Provider Guidance

- Obtaining an HHSC Letter Requesting a Store Waiver for Product Purchase Limits.
  - HCS program providers operating a three or four-person residence can request a letter from HHSC requesting that a store waive product purchase limits for food items implemented because of the COVID-19 crisis.
IDD Provider Guidance

• **Temporary Change in HCS and TxHmL Policy for Service Providers of Respite and CFC PAS/HAB.**
  • Effective March 27 – April 30, 2020, HHSC is lifting the prohibition on service providers of respite and CFC PAS/HAB from living in the same home as the person receiving Home and Community-based Services and Texas Home Living program services.
  • An individual’s spouse or the parent of a minor child is still prohibited from being a paid service provider of these services.
Thank You!

Next update:
April 16, 2020 @ 1 p.m.