



Stakeholder Update: COVID 19

**Medicaid and CHIP Services
April 9, 2020**



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COVID-19 Response

Where we are:

- Rapidly changing situation
- Response is iterative
- Review what's implemented to date

Communication Channels

Clients

- [COVID section on HHS site](#)
- Health plan channels and providers

Providers

- [COVID section on HHS site](#)
- [COVID section on TMHP site](#)
- Health plan channels

+ Weekly calls

Submit questions to:

Medicaid_COVID_Questions@hhsc.state.tx.us





Stakeholder Updates

- **Financial Services Update**
- **Access & Eligibility Services Update**
- **Regulatory Services Update**



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Medicaid Updates

- **Change in Prior Authorization Extensions.**
 - Prior authorizations and service authorizations that require recertification between March 1 and May 31, 2020 are extended for 90 days.



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IDD Provider Guidance

- **Obtaining an HHSC Letter Requesting a Store Waiver for Product Purchase Limits.**
 - HCS program providers operating a three or four-person residence can request a letter from HHSC requesting that a store waive product purchase limits for food items implemented because of the COVID-19 crisis.



IDD Provider Guidance

- **Temporary Change in HCS and TxHmL Policy for Service Providers of Respite and CFC PAS/HAB.**
 - Effective March 27 – April 30, 2020, HHSC is lifting the prohibition on service providers of respite and CFC PAS/HAB from living in the same home as the person receiving Home and Community-based Services and Texas Home Living program services.
 - An individual's spouse or the parent of a minor child is still prohibited from being a paid service provider of these services.





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Thank You!

**Next update:
April 16, 2020 @ 1 p.m.**