KEY SERVICES

1. Effective Communication: Promoting accessibility in employment, community and home settings for safety and independence.

2. Equal Access, Equal Opportunity: Instilling self-confidence so people can ask for services or accommodations needed for equality and effective communication.

3. Strategies: Teaching people the steps to take for effective communication, the right people to ask and how to negotiate.

4. Self-Advocacy and Soft Skills: Teaching people how to speak up about their needs and make requests.

5. Civil Rights Laws: Providing education about laws that prohibit discrimination and promote equality and accessibility, such as the Americans with Disabilities Act.

6. Responsibilities: Explaining the importance of taking steps to ensure effective communication such as making requests and following through.

7. Resources: Connecting people with local, statewide, or nationwide organizations and agencies to assist them with their needs.

8. Group Training: Providing opportunities for people who are deaf and hard of hearing to learn from each other’s self-advocacy successes.

FOR BUSINESSES AND EMPLOYERS:

9. Training: Covering topics such as sensitivity, accessibility, cultural competency and appropriate provision of services.

10. Solutions and Support: Consulting on accessibility issues and referrals to community resources including sign language interpreters and captioning.

We welcome your feedback about the resource specialist service in your community.

Contact us:
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512-407-3250
512-813-9855 (video phone)