

**Quarterly Texas Integrated
Eligibility Redesign System
and Eligibility Supporting
Technologies Project
Report**

Fiscal Year 2020, Quarter 4

As Required by

**2020-21 General Appropriations
Act, House Bill 1, 86th
Legislature, Regular Session,
2019 (Article II, Health and
Human Services Commission,
Rider 165)**

Health and Human Services

Commission

September 2020



TEXAS
Health and Human
Services

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1. Overview

The Health and Human Services Commission (HHSC) is submitting this report regarding the Texas Integrated Eligibility Redesign System (TIERS) to the Legislative Budget Board and the Office of the Governor, as required by the 2020-21 General Appropriations Act, House Bill (HB) 1, 86th Legislature, Regular Session, 2019 (Article II, HHSC, Rider 165).

165. Texas Integrated Eligibility Redesign System (TIERS)

Included in the amounts appropriated by the Legislature in Strategy I.3.2, TIERS Capital Projects, is \$54,028,655 in All Funds (\$19,893,263 in General Revenue) in fiscal year 2020 and \$54,094,304 in All Funds (\$20,475,003 in General Revenue) in fiscal year 2021 for capital enhancements and maintenance of TIERS. The Health and Human Services Commission (HHSC) shall submit quarterly reports to the Legislative Budget Board and the Governor reflecting actual expenditures, cost savings, and accomplishments implementing the TIERS project. The report shall include a detailed plan for the project, a proposed schedule of expenditures, and the status of capital enhancement and maintenance activities for the TIERS project. Additionally, the report shall include detailed strategies developed and implemented by HHSC to restrict the TIERS project to those items presented and approved by the Eighty-sixth Legislature, 2019.

Notwithstanding transfer authority in Article IX, §14.03, Transfers - Capital Budget, HHSC may not expend funds in excess of the amounts identified in this section on the TIERS capital project without written approval from the Legislative Budget Board and Governor. A request to exceed the amounts identified in this section shall be considered approved unless the Legislative Budget Board issues a written disapproval within 30 business days after the date the Legislative Budget Board staff concludes its review of the proposal to expend the funds and forward its review to the Chair of the House Appropriations Committee, Chair of the Senate Finance Committee, Speaker of the House, and Lieutenant Governor. Any request for additional information from the Legislative Budget Board shall interrupt the counting of the 30 business days.

2. Accomplishments

HHSC shall submit quarterly reports reflecting accomplishments implementing the TIERS project.

2.1 Releases

Release 108

- Cycle 1 – Planning completed on June 5, 2020. Sprint completed on July 3, 2020. Release 107.1 deployed July 11, 2020.
- Cycle 2 – Discover/User Story development completed June 24, 2020. Sprint completed on August 7, 2020. Release 107.2 to deploy on August 22, 2020.
- Cycle 3 – Discovery/User Story development completed July 29, 2020.
- Cycle 4 – Discovery/User Story development to begin August 20, 2020.

2.2 Release 107.0, 107.1, 107.2 and COVID-19

Activity Major Accomplishments

Senate Bill (SB) 2132 Implementation

SB 2132, 86th Legislature, Regular Session, 2019, requires HHSC to provide information to women who are automatically enrolled in the Healthy Texas Women (HTW) program when their Medicaid for Pregnant Women ends. Information provided includes a description of the HTW program and its covered services and information on how to find providers participating in the HTW program located in the same geographical area in which a woman lives.

YourTexasBenefits Mobile Application Log-In with Biometrics

YourTexasBenefits Mobile Application users with supported devices now have the option to log in with Face ID (iOS), Touch ID (iOS), or Fingerprint ID (Android). Users may enable or disable biometric login at any time.

TIERS Suite of Applications Browser Agnostic Modifications

The TIERS suite of applications meets compliance regulations and is compatible with the various browsers, versions of browsers, software and devices used by HHSC staff. TIERS data collection pages and interfaces successfully store, share, update, and retain information needed to complete agency functions.

TIERS modifications to remove Adobe Flex

Modifications to the TIERS Online Data Collection, Eligibility Determination Benefit Calculation (EDBC), and Inquiry modules were deployed to eliminate the use of Adobe Flex / Adobe Flash components. This is in response to Adobe Flex / Flash components, including all Flash support via browser, no longer being supported by Adobe by December 2020.

HB 1218 Implementation

The monthly Supplemental Nutrition Assistance Program (SNAP) issuance schedule was updated to support the new even distribution of SNAP benefits over a 28-day period each month as required by HB 1218, 86th Legislature, Regular Session, 2019. Implementation was completed ahead of schedule in response to COVID-19.

SB 750 Updates for HTW

SB 750, 86th Legislature, Regular Session, 2019, requires HHSC to develop an enhanced, cost-effective, and limited postpartum care services package for women enrolled in the HTW program. This care services package will be provided to women after the first 60 days of the postpartum period and for a period of not more than twelve months after the date of enrollment in the HTW program. TIERS added the HTW auto enrollment indicator to Interfaces that provide HTW data to Texas Medicaid & Healthcare Partnership (TMHP). TMHP and Medicaid and CHIP Services (MCS) will use the data to determine who is eligible for the enhanced postpartum care services package.

Children's Medical Center Health Plan (CMCHP) Closure

Due to CMCHP leaving Managed Care in the Dallas Service Delivery Area (SDA) as of August 31, 2020, the STAR Kids population was provided information for how to select and enroll into a new plan without interruption to their care. A new Medicaid plan code was added for the Dallas SDA, and the CMCHP population is enrolled into this plan or the remaining Dallas SDA plan effective September 1, 2020.

STAR+PLUS Implementation Changes

Due to the cancellation of STAR+PLUS contracts, reference tables were updated to remove planned end dates for those Managed Care plans scheduled to close as of August 31, 2020 and to delete those Managed Care plans that were added effective September 1, 2020.

LEAP (Lightweight Extensible Authentication Protocol) Migration

Changes were implemented to YourTexasBenefits Account Management pages in the State Portal to provide a better User Interface (UI) experience for internal staff and resulted in easier maintenance for future enhancements.

SNAP Benefit Replacements

In response to Hurricane Hanna, mass SNAP benefit replacements were issued for the following six counties: Brooks, Hidalgo, Kenedy, McMullen, Starr and Willacy.

COVID-19 Activities

- Created a new report for Pandemic - Electronic Benefits Transfer (P-EBT) in response to the Families First Coronavirus Response Act of 2020. With the implementation of this project (begun in Release 106.3.0.0), children ages 5 to 18 (as of May 17, 2020) who received free or reduced-price meals under the Richard B. Russell National School Lunch Action and who received SNAP benefits for March 2020 automatically received P-EBT. Implemented a new process to enable clients to report issues related to P-EBT accounts and access.
- Processes to identify individuals who are no longer eligible for certain types of Medicaid assistance, post-COVID, are being created for deployment once the COVID-19 public health emergency subsides.
- The June, July, and August SNAP supplements were issued to eligible individuals.
- Extended SNAP certifications for 6 months for households with certifications ending in June or July 2020.
- Extended Medicaid certifications for households with certifications ending in June, July, or August 2020.
- Extended Children's Health Insurance Program (CHIP) and CHIP-Perinatal certifications for households with certifications ending in June, July, or August 2020.

3. Project Status

3.1 Release 107 Cycle Set

Table 1 Release 107

Project Item	Report to Date	Baseline Date
Initial Planned Project Start and Finish Dates	12/16/2019 – 06/06/2020	12/16/2019
Last Reported Project Start and Finish Dates	12/16/2019 – 06/06/2020	12/16/2019
Current Estimated Project Start and Finish Dates	12/16/2019 – 06/06/2020	12/16/2019

Explanation of Variance between Last Reported and Current Start and Finish Dates

Release 106.2 was deployed one week late to accommodate the COVID-19 Pandemic-EBT Program Specific Report (PSR) run. Deployment was originally scheduled on March 28, 2020 but the release was deployed on April 4, 2020.

Estimated Percentage of Project Complete

Release 107 – 100%

Description of Method Used to Track Progress

HP Project, Portfolio Management Centre and Microsoft Office Project.

3.2 Release 108 Cycle Set

Table 1 Release 108

Project Item	Report to Date	Baseline Date
Initial Planned Project Start and	5/7/2020 – 10/24/2020	5/7/2020

Project Item	Report to Date	Baseline Date
Finish Dates		
Last Reported Project Start and Finish Dates	5/7/2020 – 10/24/2020	5/7/2020
Current Estimated Project Start and Finish Dates	5/7/2020 – 10/24/2020	5/7/2020

Explanation of Variance between Last Reported and Current Start and Finish Dates

No Variance exists.

Estimated Percentage of Project Complete

Release 108 – 63% as of August 31, 2020.

Description of Method Used to Track Progress

HP Project, Portfolio Management Centre and Microsoft Office Project.

4. Project Plan

Event	Start Date	Target Finish	Actual Finish	% Complete
Eligibility & Enrollment Systems Modernization	Fri 6/15/12	Sat 10/24/20		98%
Release 108 Cycle Set	Thu 5/7/20	Fri 10/16/20		63%
Cycle 1 - R107.1	Thu 5/7/20	Fri 7/3/20	Fri 7/3/20	100%
Team 1 - AES - HB1218 Distribution of SNAP Benefits - Epic 7 & 9, AES - HB1218 - Reverting TANF Schedule Date Changes, AES - HB1218 - Update the Monthly Issuance job to support the new schedule date, AES - How to Get Help Site Shutdown	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 2 - C19 - Implement the exception file creation for TEA/TDA and DMR (P-EBT), C19 - Implement the functionality to process the file received from TEA (P-EBT), C19 - Implement the functionality to process the file received from TEA (P-EBT), C19 - P-EBT	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 3 - C19 - P-EBT Denial Notice, AES - SB 750 for Healthy Texas Women, C19 - Reverting Covid19 Medicaid Actions - P-ELDS, - RR Support	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 4 - C19 - Reverting Covid19 Medicaid Actions - MU	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 5 - AES - SB 750 for Healthy Texas Women	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 6 - AES - SB 750 for Healthy Texas Women	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 7 - C19 - TIERS Generated Decisions Electronic Signatures (FFH)	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 8 - C19 - TIERS Generated Decisions Batching (FFH), FFH - EMR Process Expansion, RR Support	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 9 - MCS - HB72, MCS - STAR +PLUS Implementation Changes	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 10 - IT Modifications to make TIERS suite of applications browser agnostic	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 11 - IT Modifications to make TIERS suite of applications browser agnostic	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%

Team 12 - C19 - Reverting Covid19 Medicaid Actions - PELDS MU	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 13 - DLT Maintenance 1	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 14 - DLT Maintenance 2	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 17 - EST Maintenance	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 18 - DataMart Maintenance	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 20 - CALMS	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 24 - FFH - Fair Hearings Decisions Accessibility	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 25 - CCI Tool Enhancements	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 26 - IT-State Portal - LEAP Migration	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 30 - Disaster Recovery Efforts	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 31 - IT-Datamart Cognos Upgrade	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Team 34 - Kofax Efforts	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Release Readiness	Mon 6/8/20	Fri 7/3/20	Fri 7/3/20	100%
Cycle 2 - R107.2	Thu 6/11/20	Thu 6/11/20	Fri 8/7/20	100%
Discovery	Thu 6/11/20	Thu 6/11/20	Thu 6/11/20	100%
Team 1 - AES - Pretax Contributions - Epic 1 Alimony, AES - Pretax Contributions - Epic 2 Moving Expenses	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 2 - RR Support, C19 - P-EBT Complaint Process, AES - Mobile Platform AppC Titanium Upgrade	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 3 - AES - Good Cause for SNAP E&T Non-Compliance	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 4 - RR Support, C19 - PELDS: Phase III Continuous Medicaid Project, C19 - PELDS: Phase IV - Continuous Medicaid Project - Process Redetermination	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 5 - AES - Good Cause for SNAP E&T Non-Compliance	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 6 - AES - Good Cause for SNAP E&T Non-Compliance, Release Readiness for AES - Updates required by SB750 for HTW, MCS - BLSSE	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 7 - AES - Pretax Contributions - Epic 3 MAGI	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 8 - AES - Pretax Contributions - Epic 3 MAGI	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 9 - MCS - Managed Care Modernization	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 10 - IT - Modifications to make TIERS suite of	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%

applications browser agnostic, IT - WAS 8.5.5.17 Upgrade, RR Linux Changes				
Team 11 - IT - Modifications to make TIERS suite of applications browser agnostic	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 12 - IT - Modifications to make TIERS suite of applications browser agnostic	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 13 - DLT Maintenance 1	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 14 - DLT Maintenance 2	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 17 - EST Maintenance	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 20 - CALMS	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 21 - AES - SB 750 HTW Datamart Backlog	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 24 - RR for FFH - Fair Hearings Decisions Accessibility (Production)	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 25 - CCI Tool Enhancements	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 26 - IT-State Portal - LEAP Migration	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 27 - AES - 211 IVR Transition	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 30 - Disaster Recovery Efforts	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Team 34 - Kofax Efforts	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Release Readiness	Mon 7/13/20	Fri 8/7/20	Fri 8/7/20	100%
Cycle 3 - R107.3	Thu 7/16/20	Thu 7/16/20		51%
Discovery	Thu 7/16/20	Thu 7/16/20	Thu 7/16/20	100%
Team 1 - AES - Full Access Default	Mon 8/17/20	Fri 9/11/20		50%
Team 2 - AES - Full Access Default, P-EBT - Complaint Process Backlog, RR Support	Mon 8/17/20	Fri 9/11/20		50%
Team 3 - RR Support, C19 - PELDS: Phase III Continuous Medicaid Project - Backlog	Mon 8/17/20	Fri 9/11/20		50%
Team 4 - MCS - CHIP-P Indicator, C19 - TIERS Generated Decisions Batching (FFH)	Mon 8/17/20	Fri 9/11/20		50%
Team 5 - MCS - TMSIS HTW Changes	Mon 8/17/20	Fri 9/11/20		50%
Team 6 - MCS - TMSIS HTW Changes	Mon 8/17/20	Fri 9/11/20		50%
Team 7 - AES - Retest Medicaid Eligibility for CHIP Recipients, AES - Pretax Contributions - Epic 3 MAGI (Backlog)	Mon 8/17/20	Fri 9/11/20		50%
Team 8 - AES - Retest Medicaid Eligibility for CHIP Recipients	Mon 8/17/20	Fri 9/11/20		50%

Team 9 - MCS - Managed Care Modernization	Mon 8/17/20	Fri 9/11/20		50%
Team 10 - IT - Modifications to make TIERS suite of applications browser agnostic, RR Oracle 19C	Mon 8/17/20	Fri 9/11/20		50%
Team 11 - IT - Modifications to make TIERS suite of applications browser agnostic	Mon 8/17/20	Fri 9/11/20		50%
Team 12 - IT - Modifications to make TIERS suite of applications browser agnostic	Mon 8/17/20	Fri 9/11/20		50%
Team 13 - DLT Maintenance 1	Mon 8/17/20	Fri 9/11/20		50%
Team 14 - DLT Maintenance 2	Mon 8/17/20	Fri 9/11/20		50%
Team 17 - EST Maintenance	Mon 8/17/20	Fri 9/11/20		50%
Team 18 - DataMart Maintenance	Mon 8/17/20	Fri 9/11/20		50%
Team 19 - ATI Test Automation	Mon 8/17/20	Fri 9/11/20		50%
Team 20 - CALMS	Mon 8/17/20	Fri 9/11/20		50%
Team 25 - CCI Tool Enhancements	Mon 8/17/20	Fri 9/11/20		50%
Team 26 - IT-State Portal - LEAP Migration	Mon 8/17/20	Fri 9/11/20		50%
Team 27 - AES - 211 IVR Transition	Mon 8/17/20	Fri 9/11/20		50%
Team 30 - Disaster Recovery Efforts	Mon 8/17/20	Fri 9/11/20		50%
Team 31 - IT-Datamart Cognos Upgrade	Mon 8/17/20	Fri 9/11/20		50%
Team 34 - Kofax Efforts	Mon 8/17/20	Fri 9/11/20		50%
Release Readiness	Mon 8/17/20	Fri 9/11/20		50%
R107.3.1 - Oracle 19c Set II	Mon 8/10/20	Mon 8/10/20		38%
Release Readiness	Mon 8/10/20	Fri 10/2/20		38%
Cycle 4 - R108.0	Thu 8/20/20	Thu 8/20/20		2%
Discovery	Thu 8/20/20	Thu 8/20/20		80%
Release Deployment				
R107.0	Sat 6/6/20	Sat 6/6/20	Sat 6/6/20	100%
R107.1	Sat 7/11/20	Sat 7/11/20	Sat 7/11/20	100%
R107.2	Sat 8/22/20	Sat 8/22/20	Sat 8/22/20	100%

5. Schedule of Expenditures

The report shall include a proposed schedule of expenditures for the TIERS project.

Type of Expenditure	Fiscal Year 2020 Schedule of Expenditures
Contracted Services	\$6,417,026
Hardware	\$14,627,370
Software	\$32,015,155
Total	\$53,059,551

6. Actual Expenditures

HHSC shall submit quarterly reports reflecting actual expenditures implementing the TIERS project.

6.1 New Development Expenditures

Project Item	Expenditures through 08/31/2020
Project Cost to Date (Fiscal)	\$6,202,050
Project Cost to Date (Total)	\$163,405,039

6.2 Operational Expenditures

Project Item	Expenditures through 08/31/2020
Project Cost to Date (Fiscal)	\$38,551,126
Project Cost to Date (Total)	\$346,081,241

7. Cost Savings

HHSC shall submit quarterly reports on cost savings for the TIERS project.

7.1 Strategies

In alignment with the State Strategic Plan for Information Resources Management published by the Department of Information Resources, the TIERS project team is committed to maturing our information technology-resource management principles and implementing strategies to maximize business value while reducing costs. HHSC has already fully implemented Agile development methodologies, which reduce the time to deployment and the need for expensive rework while improving quality and value delivered.

TIERS is actively recruiting talent by offering prospective employees the opportunity to work with new technologies while contributing to health and human services. Additionally, TIERS project leadership seeks out opportunities for new contracts for information technology services and leverage shared services, cooperative contracts, and bulk purchasing.

7.2 Estimated Savings

Cost Savings/Avoidance Effort	Q4 Savings
Elimination of Staff Augmentation Contract Positions	\$210,553
Reduction in Rates Negotiated on New Contract	\$44,579
Reduction in Rates Negotiated on New Kofax Services Contract	\$9,152
Reduction in Scope of Application Support	\$475,584
Total	\$739,868

8. Governance

Additionally, the report shall include detailed strategies developed and implemented by HHSC to restrict the TIERS project to those items presented and approved by the Eighty-fifth Legislature, 2017.

The Social Services Applications group manages the changes to TIERS and its supporting technologies such as YourTexasBenefits.com, State Portal, and Task List Manager. The TIERS Information Technology governance process manages changes to all applications supported by Social Services Applications.

Since the transition to Agile software development in 2016, software releases typically occur monthly.

To develop the release charter, business areas within HHSC as well as external trading partners, submit their strategic business roadmaps for system changes in both the fiscal year and the next release cycle. Areas prioritize these roadmaps, which are combined and reprioritized based on capacity within each release cycle and the number of Agile sprints required.

Initiatives are prioritized based on the Agile “MoSCoW” method of must, should, could, and won’t; meaning the initiative is a must have, good to have, nice to have, or will not be done. The TIERS governance workgroup approves the final release charter.

Changes to the charter can be requested by the Medical and Social Services division and Social Services Applications section of Information Technology and are vetted by development teams that would be need to be changed before their submission to the governance workgroup. The TIERS governance workgroup meets monthly to update the roadmap and adjust the content or sprint schedule of the release in progress.

Additions to the release charter must:

- Be mandated by the federal government, state leadership, or the Executive Commissioner;
- Result in clients not receiving accurate/timely benefits if they are not implemented;
- Result in financial penalties to the state or HHSC if they not implemented; or
- Meet other criteria approved by the TIERS governance workgroup.

List of Acronyms

Acronym	Full Name
AES	Access and Eligibility Services
ATI	Automated Testing Initiative
BLSSE	Blood Lead Surveillance System Efficiency
CALMS	Collaboration, Automation, Lean, Measurement and Sharing
CCI	Call Center Inquiry
CHIP	Children’s Health Insurance Program
COVID-19	Coronavirus Disease 2019
DLT	Deloitte
DMR	Data Management and Reporting
EDBC	Eligibility Determination Benefit Calculation
EMR	External Medical Review
EST	Eligibility Support Technologies
FFH	Fraud and Fair Hearings
HB	House Bill
HHSC	Health and Human Services Commission
HTW	Healthy Texas Women
iOS	iPhone Operating System

IT	Information Technology
IVR	Interactive Voice Response
LEAP	Lightweight Extensible Authentication Protocol
MAGI	Modified Adjusted Gross Income
MCS	Medicaid & CHIP Services
MU	Mass Update
P-EBT	Pandemic - Electronic Benefits Transfer
P-ELDS	Pandemic Electronic Data Sources
PSR	Program Specific Report
RR	Release Readiness
SB	Senate Bill
SDA	Service Delivery Area
SNAP	Supplemental Nutrition Assistance Program
TANF	Temporary Assistance for Needy Families
TDA	Texas Department of Agriculture
TEA	Texas Education Agency
TIERS	Texas Integrated Eligibility and Redesign System
TMHP	Texas Medicaid and Healthcare Partnership
TMSIS	Transformed Medicaid Statistical Information System
UI	User Interface

WAS

Software WebSphere Application Server