DSRIP at Seton Healthcare Family

- Seton is conducting 20 DSRIPs
  - 16 adult projects
  - 4 pediatric projects
- Three sources of IGT
  - Central Health
  - Austin Independent School District
  - Burnet County
DSRIP at Seton Healthcare Family

- Dedicated central support team

![Organizational Chart]

- Program Director
  - Program Manager
    - Process Improvement Advisors (3)
  - Analytics Project Manager
    - Analysts (2)
  - Finance Manager
Why undertake evaluation?

- To **monitor progress** toward goals
- Examine **program components** effect on outcomes
- To permit **comparisons** among subgroups
- To **justify** the need for further **funding** and support
- To find **opportunities for continuous quality improvement**
- To **ensure that effective programs are maintained** and resources are not wasted on ineffective programs

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Strategic approach to evaluation

- **Create a standard evaluation process** for all projects
  - All projects receive the “Standard Package”
    - Comparable information across all projects
  - Some projects receive “Standard Plus+”
    - Additional evaluation where needed

- **Define purpose** of overall program evaluation

  - Conceptual approach – “If DSRIP funding goes away after DY5, what should we do with this project?”
    - The answers may vary, but the question was useful to determine what information was really important
Seton DSRIP Evaluation Activities

• Exploration of evaluation methods:
  
  • **CDC Program Evaluation** model
    • Self Study Guide
      • http://www.cdc.gov/eval/guide/index.htm
  
  • **CMS Innovation Center Health Care Innovation Awards** Evaluation Plan
    • Not for the faint of heart
    • Fascinating read describing the evaluation strategy for Innovation Award winners
    • Useful to understand evidence needed to support evaluation of project impact on the **triple aim**
      • http://www.rand.org/pubs/research_reports/RR376.html
CDC Evaluation questions -

- **Implementation**: Were your program’s activities put into place as originally intended?
- **Effectiveness**: Is your program achieving the goals and objectives it was intended to accomplish?
- **Efficiency**: Are your program’s activities being produced with appropriate use of resources such as budget and staff time?
- **Cost-Effectiveness**: Does the value or benefit of achieving your program’s goals and objectives exceed the cost of producing them?
- **Attribution**: Can progress on goals and objectives be shown to be related to your program, as opposed to other things that are going on at the same time?
Seton Standard Evaluation Activities

• Monthly **status updates** and data collection/validation on progress
• Developed **logic models** with each project team
• High level **qualitative assessment** of project status – operations, collaborations, stability, alignment with network strategy
• **Cost reviews** for all projects
  • Essential for cost-effectiveness evaluation
  • Captured in-kind costs as well as budgeted costs
• **Stakeholder feedback** meetings to gather input from project teams and executive owners
Future Seton Evaluation Activities

- Examination of **project alignment** to:
  - Network Humancare 2020 strategic priorities
  - Network Health Equities Initiatives
  - “Best guess” at future DSRIP model

- Stakeholder meetings to examine suitability of project (or project components) for **future collaboration** with community partners, e.g.,
  - Community Care Collaborative – Integrated Delivery System
  - Austin Travis County Integral Care
  - CommUnity Care
  - Austin Independent School District
  - Dell UT Medical School
<table>
<thead>
<tr>
<th>Project</th>
<th>Description</th>
<th>Patient Impact</th>
<th>Target Population</th>
<th>Incentive</th>
<th>Local Funding Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavioral Health Assessment &amp; Resource Navigation¹</td>
<td>Provide free behavioral health assessments and navigate individuals to community behavioral health providers.</td>
<td>5,960 individuals</td>
<td>UMCB inpatients and ED patients</td>
<td>$ 6.9 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Behavioral Health School Campus Counseling I²</td>
<td>Increase access to behavioral health services on school campuses.</td>
<td>5,875 individuals</td>
<td>AISD school children</td>
<td>$ 2.8 M</td>
<td>Austin Independent School District</td>
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<tr>
<td>Behavioral Health School Campus Counseling II²</td>
<td>Increase access to behavioral health services on school campuses.</td>
<td>590 individuals</td>
<td>AISD school children</td>
<td>$ 2.8 M</td>
<td>Austin Independent School District</td>
</tr>
<tr>
<td>Care Transitions¹</td>
<td>Coordinate and monitor care for patients with chronic disease from hospital to home.</td>
<td>6,960 individuals</td>
<td>Adults discharged from a Seton hospital in Travis County</td>
<td>$ 18.5 M</td>
<td>Central Health</td>
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<tr>
<td>Chronic Care Management – Adults¹</td>
<td>Provide treatment and care coordination for adults with chronic condition(s) or serious injury.</td>
<td>2,600 individuals</td>
<td>Adults discharged from a Seton hospital in Travis County</td>
<td>$ 20.7 M</td>
<td>Central Health</td>
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<tr>
<td>Chronic Care Management – Community Clinics¹</td>
<td>Provide treatment and care coordination for adults with chronic condition(s) or serious injury.</td>
<td>2,350 individuals</td>
<td>Adults seen at Seton Community Clinics</td>
<td>$ 4.3 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Chronic Care Management – Pediatrics¹</td>
<td>Provide specialty treatment and care coordination for children with high disease complexity</td>
<td>1,050 individuals</td>
<td>Children and adolescents</td>
<td>$ 18.1 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Culturally Competent Care Training¹</td>
<td>Provide staff training to increase awareness of the diverse populations and cultures served</td>
<td>6.42 million encounters</td>
<td>UMCB and later to include SMCA &amp; SNW</td>
<td>$ 8.5 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Diabetes Chronic Care¹</td>
<td>Standardize testing routines for individuals at-risk or with diabetes and communicates the discharge plan directly to follow-up provide.</td>
<td>9,500 individuals</td>
<td>Adult inpatients at UMCB, SNW &amp; SMCA</td>
<td>$ 13.6 M</td>
<td>Central Health</td>
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<tr>
<td>ED Patient Navigation¹</td>
<td>Navigate emergency department to a medical home.</td>
<td>340 individuals</td>
<td>Individuals who qualify for Burnet County or SHL Indigent Care</td>
<td>$ 4.9 M</td>
<td>Burnet County</td>
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</table>

¹– Innovation and Redesign Initiative  
²– Infrastructure Development
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<td>Family &amp; Child Obesity&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Deliver a multi-delivery approach to prevent and treat childhood obesity.</td>
<td>1,025 individuals</td>
<td>Travis County children, adolescents, and their families</td>
<td>$11.7 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Language Services Resource Center&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Centralize language services and adds qualified healthcare interpreters.</td>
<td>76,670 encounters</td>
<td>Spanish-speaking UMCB patients; later other Seton hospitals in Travis County</td>
<td>$14.5 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Obstetrics Care Navigation&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Provide pre- and post-natal navigation for Hispanic women.</td>
<td>600 individuals</td>
<td>Hispanic women</td>
<td>$1.8 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Palliative Care Program&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Create palliative care program for individuals with chronic or terminal illness.</td>
<td>6,239 encounters</td>
<td>UMCB inpatients and/or community clinics patients</td>
<td>$7.9 M</td>
<td>Central Health</td>
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<tr>
<td>Post-Graduate Training for Psychiatric Specialties&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Provide new psychiatric residencies and fellowships.</td>
<td>21,000 encounters</td>
<td>Inpatients and outpatients throughout Travis County</td>
<td>$10.2 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Psychiatric Emergency Department&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Create a new psychiatric emergency department.</td>
<td>5,475 individuals</td>
<td>UMCB emergency department patients in psychiatric crisis</td>
<td>$20.2 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Psychiatric Telemedicine&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Expand inpatient and ED telepsychiatry services.</td>
<td>2,362 encounters</td>
<td>Patients at Seton hospitals in Travis County</td>
<td>$7.2 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Substance Use Disorder Navigation&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Navigate individuals at risk of a substance use disorder to intervention and treatment.</td>
<td>3,700 encounters</td>
<td>UMCB inpatients and emergency department patients</td>
<td>$7.0 M</td>
<td>Central Health</td>
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<tr>
<td>Women's Oncology Care Navigation&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Provide navigation services from cancer diagnosis to treatment, as well as cancer survivorship support services for women.</td>
<td>465 individuals</td>
<td>Travis County women receiving treatment at Shivers or cancer survivors</td>
<td>$5.7 M</td>
<td>Central Health</td>
</tr>
<tr>
<td>Women's Oncology Care Screening&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Expand mobile mammography and cervical screenings.</td>
<td>8,762 individuals</td>
<td>Women age 40-64 for breast cancer screenings and/or age 21-64 for cervical screening</td>
<td>$5.7 M</td>
<td>Central Health</td>
</tr>
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