Memorial Hermann
Behavioral Health Services

Psych Response Case Management
Mental Health Crisis Clinics
Psych Home Health Services
Theresa Fawvor
Associate VP
Behavioral Health Services
Behavioral Health DSRIP Projects

• **Psych Response Case Management Program**
  – Intensive field-based case management services for individuals with behavioral health diagnosis and multiple hospitalizations
  – Services aimed at individuals with high rates of inappropriate ED utilization and with preventable hospital admissions and readmissions

• **Mental Health Crisis Clinics**
  – Multi-disciplinary team
  – Administer crisis medications
  – Three locations: walk-in access, non-traditional practice model

• **Psych Home Health**
  – Support to home-bound patients with mental health diagnosis to better manage their care in the home and community.
Paris-Lamar County Health Department

Expanding Primary Care Capacity

Center for Healthy Living

An Innovative Approach to Community Health

Gina Prestridge
Executive Director
Paris-Lamar County Health District
HHSC Annual Statewide Learning Collaborative Summit - DSRIP Progress

Chad Brands, M.D.
Vice President & Medical Director, Clinical Integration
Children’s Health
Children’s Health School-Based Telemedicine Project

- Category 3 Outcome: Reduce Pediatric Emergency Room visits for Ambulatory Care Sensitive Conditions

- 57 Schools in Dallas, Grayson, Collin, and Tarrant Counties
  - Additional expansion aims to serve up to 80 schools by January 2016
  - Providing services to children from elementary through high school

- School Nurses are equipped with advanced, encrypted telemedicine technology that includes high-definition videoconferencing and state-of-the-art digital scopes to connect children directly to healthcare professionals from Children’s Health Pediatric Group.

- Doctors and Nurse Practitioners are able to:
  - Assess
  - Diagnose
  - Treat
  - Prescribe
  - Instruct
Asthma: Emergency Visit Rates Over Time

Asthma Volume: Down 43%
ACSC Volume: Down 29%
ED Volume: Up 14%
Asthma Rate (% of ED Visits): Down 50%

Statistical shift correlates with timing of several major initiatives.

All numbers exclusive of trauma patients as well as other exclusions per DSRIP Category 3 Guidelines for IT-9.3
“There are no problems which we cannot solve together and there are very few which any of us can settle by himself.”

President Lyndon B. Johnson, November 28, 1964
Regional Transformation Through Learning Collaboratives

Mental Health System of Care – Ideal State
High Level Overview

Activities
- Crisis Care
- Sick Care
- Preventive Wellness

Crisis: A state in which an individual’s mental health is causing them to be a danger to themselves or others.

Sick: A state in which an individual’s mental health is not stable and is in need of medical or mental health attention or both.

Preventive Wellness: A state in which an individual’s mental health condition is stable, lingering, and where care is ongoing.

DSRIP ROAD TRIP

As organizations, we commit to:
- Complete and share results of Plan-Do-Study-Act cycles.
- Update data measures on a monthly basis using the Performance Logic project management tool.
- Attend three face-to-face one-day Learning Sessions in San Antonio, Texas.
- Work collaboratively with other providers, and openly share challenges, lessons learned, and best practices.

Together, we commit to reduce readmissions by five percent in DY4.
RHP 6 Community Needs Addressed through DSRIP Projects and Collaboration

Quality of care in Texas is below the national average

High rates of chronic conditions require improved management and prevention

Poor access to medical and dental care

Lack of integrated behavioral health services

Poor maternal and child health outcomes

High rates of communicable and vaccine-preventable diseases

Projects:
- CN 1: 51 projects
- CN 2: 58 projects
- CN 3: 52 projects
- CN 4: 42 projects
- CN 5: 5 projects
- CN 6: 4 projects