**STAR+PLUS HCBS Program Medical Necessity Denial**

You aren’t eligible for the STAR+PLUS Home and Community Based Services program.

The Texas Medicaid and Healthcare Partnership determined you don’t meet the medical necessity requirements for the STAR+PLUS HCBS program. See the Reason for Denial text box on Page 1 for more information about this determination.

You can appeal this decision by asking for a fair hearing. You have 90 days from the Date of Notice shown in the box on the top right-hand corner on Page 1. If you are in the STAR+PLUS HCBS program now, you may be able to keep getting services during your appeal. See the “Right to a Fair Hearing” page that came with this letter.

The STAR+PLUS HCBS program requires you to confirm eligibility every year. Your health plan conducts an assessment to determine if you meet the medical standards the law requires.

To be eligible for the STAR+PLUS HCBS program, you must meet the medical necessity criteria for a nursing facility level of care. This means you must have a medical condition that both:

* Is of sufficient seriousness that your needs exceed the routine care which may be given by an untrained person.
* Requires licensed nurses' supervision, assessment, planning, and intervention that are available only in an institution.

In addition, you must require medical or nursing services that:

* Are ordered by a doctor.
* Are needed because of your documented medical conditions.
* Need the skills of a registered or licensed vocational nurse.
* Are provided directly by a licensed nurse in an institutional setting, or under the supervision of a licensed nurse in an institutional setting.
* Are needed on a regular basis.

The eligibility criteria for the STAR+PLUS HCBS program are provided in Title 1 of the Texas Administrative Code at Section 353.1153 and Title 40 of the Texas Administrative Code at Section 19.2401.