To: Eligibility Services – Regional Directors  
Program Managers  
Eligibility Services Supervisors  
Regional Attorneys  
Hearings Officers  

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State Office 2115  

Subject: Enhanced Asset Verification System Responses (Specific AVS Locations Only)  

Bulletins are sent to supervisors and other regional managers. Supervisors must share this information with all eligibility staff. Please ensure that copies are provided to staff that do not have access to e-mail. If you have any questions regarding the policy information in this bulletin, follow regional procedures.  

Active bulletins are posted on the following website:  


Background  

The Asset Verification System (AVS) is an online source available through Data Broker that provides financial account information for certain Medicaid for the Elderly and People with Disabilities (MEPD) applicants and recipients as required by federal law.  

Current Policy  

Currently, AVS information is requested at application, renewal, and program transfer requests for specific MEPD programs as listed in the MEPD Bulletin #16-05, Asset Verification Systems (AVS Locations Only), dated May 18, 2016. Using the policy in MEPD Bulletin #16-05, staff process immediate AVS responses which provide financial information reported from some of the major banking institutions included in the Early Warning System during the application, renewal process, and program transfers. This response is provided in real-time.
New Policy

In addition to the immediate AVS response, Data Broker now provides enhanced AVS responses which provides additional financial information reported from additional banking institutions that were not included in the immediate AVS response. The enhanced AVS response is provided 15 days after the initial AVS request.

Consistent with current policy in MEPD Bulletin #16-05 for immediate AVS response, when processing an enhanced AVS response, if the information does not make the applicant or recipient ineligible, do not pend for verification. Staff must enter the new information in the Liquid Resources-Details Logical Unit of Work, select the verification source Other Acceptable, and dispose the case.

If the individual is potentially ineligible due to the enhanced AVS response, staff must pend the case and request verification of the new or inconsistent information.

If the individual fails to provide verification of new or inconsistent AVS information, staff must use the appropriate denial reason codes listed in the current policy found in MEPD Bulletin #16-05, Forms/Notices section, TF0001.

New Process

Information on how to process enhanced AVS information can be found on the LOOP at MEPD-Helpful Tips within the document, Helpful_Tips_AVS Enhanced Response.

Automation

This change does not require any automation changes in TIERS.

Effective Date

The policy is effective July 1, 2017.

Handbook

MEPDH updates are scheduled for the December 2017 revision.

Training

Training is not required.