There are two levels of error messages, FATAL error messages and WARNING error messages. FATAL error messages are displayed on the telecommunications screens when a Form H1000-A/B or H1004 cannot be processed. These FATAL errors must be corrected before action can be taken on that case.

WARNING error messages are displayed on the telecommunications screen (only if the transaction also contained FATAL errors) and on Form H1000-B turnaround when a non-critical error was made, a questionable entry was made or when special messages must be conveyed to the caseworker due to the entries made on the form. Workers must always review any WARNING messages received and take corrective action if necessary.

The following format is used for all Error Messages: AAABCCC

AAA = Form H item number 001-191; client items 32-50 will be shown A32-K32, thru K50. When a client item is shown without line indicator, 032-050, then the comparison of all entries within that item caused the error.

BB = One of the following two-digit qualifiers:
   EC = ERROR CODE NUMBER "CCC"
   EG = EQUAL
   GE = GREATER THAN OR EQUAL
   GT = GREATER THAN
   LE = LESS THAN OR EQUAL
   LT = LESS THAN
   NA = NOT ALLOWABLE WITH THE ENTRY OR LACK OF ENTRY IN "CCC"
   NE = NOT EQUAL

CCC = 1) Form H item number 001-191
      2) Error code number 300-999
      3) One of the following "KEY" words:
         ALP = ALPHABETIC
         BLK = BLANK
         CUR = CURRENT PROCESS MONTH
         DAT = VALID DATE
         FIL = VALUE ALREADY ON FILE
         N-3today (now) minus 3 months
         N-6today minus 6 months
         N12 today minus 12 months
         N24 today minus 24 months
         N45 today minus 45 days
         NAM = NAME FORMAT
         NOW = PROCESS DATE OF FORM
         NUM = NUMERIC
         NXT = NEXT PROCESS MONTH
         VAL = VALID
Error Codes

300  – Either the first digit of application number is not A or M or the last eight digits are not numeric.

301  – By changing the A of the application number to zero, it was found that a case already on file has been assigned that number.

303  – The Simplified Nutritional Assistance Program (SNAP) case already has a pending Form H1001.

304  – Application already disposed.

305  – BJN was incorrect.

307  – The case or client indicated is already active in the same program area for the benefit period requested.

308  – The client number entered cannot be reassigned due to a mismatch of client information.

309  – Multiple entries for this item contained the same value.

320  – A SNAP denial cannot precede an ATP issuance month.

321  – The issuance of a manual ATP caused the client to receive more than a full allotment of benefits.

322  – Report of manual ATP issuance with an effective date of more than two months in the past.

400  – The client's SSI coverage was changed to SUSPENSE.

402  – Hierarchy of client information prevented the use of the client entries on the transaction.

403  – The entry made in Adjusted Gross Income is zero. Ascertain that the correct income was recorded.

404  – Valid entries for case number reassignment are required.

500  – The rejection of this attempted denial caused the case to be placed on HOLD.