PASRR
Preadmission Screening and Resident Review
PASRR SPECIALIZED SERVICES
August 2017

TEXAS
Health and Human Services
Requesting PASRR Nursing Facility Specialized Services
Requesting PASRR Nursing Facility Specialized Services

This section will cover the new process for requesting Preadmission Screening and Resident Review (PASRR) nursing facility (NF) specialized services.
# NF Specialized Services

<table>
<thead>
<tr>
<th>1. Habilitative Therapies</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Durable Medical Equipment (DME)</td>
</tr>
<tr>
<td>3. Customized Manual Wheelchairs (CMWC)</td>
</tr>
</tbody>
</table>
## Rehabilitation vs. Habilitation

<table>
<thead>
<tr>
<th><strong>Rehabilitation</strong> - to improve or regain a health status prior to injury or condition</th>
<th><strong>Habilitation</strong> – to sustain or maintain a health status level</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Example</strong>: PT as a result from a broken leg to regain or increase mobility</td>
<td><strong>Example</strong>: PT to maintain the current level of mobility and avoid loss of mobility</td>
</tr>
</tbody>
</table>
Effective June 23, 2017, the Health and Human Services Commission (HHSC) Intellectual and Developmental Disabilities (IDD) PASRR Unit no longer accepts the following paper forms via fax:

- **1017** Specialized Services Durable Medical Equipment (DME) Authorization Request
- **1018** Specialized Services Customized Manual Wheelchair (CMWC) Authorization Request
- **2465** Specialized Services Request
After an individual or resident who is determined to have MI, ID, or a developmental disability (DD) from a PASRR Evaluation or resident review is admitted to an NF, the facility must submit a complete and accurate request for NF specialized services in the Texas Medicaid and Healthcare Partnership (TMHP) Long Term Care (LTC) Online Portal on the Nursing Facility Specialized Services (NFSS) form.
NFSS Form

Note the form consists of 17 tabs.
Requesting Authorizations

A single NFSS form can be used to request authorizations for one or more services.
Assessments

An assessment by a therapist licensed in Texas must still be submitted with a request for PASRR nursing.
When the assessment confirms the need for a particular NF specialized service, both the assessment information and the related service request must be submitted on the TMHP LTC Online Portal using the same NFSS form.
Service

Authorization Request for PASRR NF Specialized Services (NFSS)

Current Status: AI Confirmed  Name:  DLN: 1715  Username: NFSSReviewer

Form Actions:
Print  Add Note

Resident/NF  CMWC/DME Assessment  CMWC Request  Gait Trainer  Orthotic Device  Car Seat/Travel Restraint  Mattress  Positioning Wedge
Prosthetic Device  Standing Board/Frame  OT Assessment  OT Service  PT Assessment  PT Service  ST Assessment  ST Service  Auth Summary

ST Service

Therapy Treatment Plan - Speech Therapy
£7600. Diagnosis

Add Diagnosis

£7700. Long-Term Goals

£7800. Short-Term Goals
Required Signatures

Click Here to Upload Documents

Successful Attachments

Click Here to Upload Documents

Successful Attachments

NFSS_Therapy_Signature_Page_Recertification_PT.pdf
Required Signatures
# DMEs and CMWCS

## PTID Actions:

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### Authorization

**D8200. Orthotic Device**

<table>
<thead>
<tr>
<th>A. PTID</th>
<th>B. Status</th>
<th>C. Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>17096418927</td>
<td>Pending NF Receipt</td>
<td></td>
</tr>
</tbody>
</table>

### Reason Code

- 1. Five years has not elapsed since the date of purchase of the previous item of this type
- 2. HHSC did not receive information previously requested from the nursing facility necessary to establish eligibility for the service or item
- 3. Other
- **If Other**

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**9/6/2017 15**
DMEs and CMWCs

Failure to submit a receipt certification within 364 days of the date the HHSC IDD PASRR Unit approves the DME item or CMWC will delay or prevent the facility’s reimbursement.
# DME/CMWC PTID with Receipt Confirmation

<table>
<thead>
<tr>
<th>Event Type</th>
<th>Change Details</th>
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</thead>
<tbody>
<tr>
<td>Pending NF Receipt</td>
<td><strong>System</strong> changed on 5/15/2017 2:55:17 PM.</td>
</tr>
<tr>
<td></td>
<td>5/15/2017 2:55:17 PM <strong>System</strong>: Internal: The Authorization for CMWC or DME is pending receipt and certification by the Nursing Facility.</td>
</tr>
<tr>
<td></td>
<td>5/15/2017 2:55:17 PM <strong>System</strong>: External: The Authorization for CMWC or DME is pending receipt and certification by the Nursing Facility.</td>
</tr>
<tr>
<td>Pending State Confirmation</td>
<td><strong>Changing by nfssnf1</strong> on 5/15/2017 3:10:11 PM.</td>
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<tr>
<td></td>
<td>5/15/2017 3:10:11 PM <strong>nfssnf1</strong>: Internal: The Authorization for CMWC or DME is pending confirmation by the State PASRR Unit.</td>
</tr>
<tr>
<td></td>
<td>5/15/2017 3:10:11 PM <strong>nfssnf1</strong>: External: The Authorization for CMWC or DME is pending confirmation by the State PASRR Unit.</td>
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<tr>
<td>Submit to SAS</td>
<td><strong>Changing by nfssreviewer</strong> on 5/15/2017 3:16:47 PM.</td>
</tr>
<tr>
<td></td>
<td>5/15/2017 3:16:47 PM <strong>nfssreviewer</strong>: Internal: Submit to SAS.</td>
</tr>
<tr>
<td></td>
<td>5/15/2017 3:16:47 PM <strong>nfssreviewer</strong>: External: Submit to SAS.</td>
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<tr>
<td>SAS Request Pending</td>
<td><strong>System</strong> changed on 5/15/2017 3:16:49 PM.</td>
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<td></td>
<td>5/15/2017 3:16:49 PM <strong>System</strong>: Internal: The request is being processed by DADS. Please allow 2-4 business days for the next status change.</td>
</tr>
<tr>
<td></td>
<td>5/15/2017 3:16:49 PM <strong>System</strong>: External: The request is being processed by DADS. Please allow 2-4 business days for the next status change.</td>
</tr>
<tr>
<td>Provider Action Required</td>
<td><strong>Changing by System_TestPage</strong> on 5/15/2017 3:39:34 PM.</td>
</tr>
<tr>
<td>Processed/Complete</td>
<td><strong>Changing by System_TestPage</strong> on 5/15/2017 3:39:48 PM.</td>
</tr>
</tbody>
</table>
Service Codes

• Nursing facility providers must verify in the Medicaid Eligibility Service Authorization Verification (MESAV) system there is a service authorization entered for the approved service in the amount requested.

• The NF uses the PASRR service code(s) found in the MESAV to find which billing codes to use when submitting the claim for the specialized service.

• If a provider cannot see the service authorization on the client’s MESAV, please call Provider Claim Services.
MSRP Catalog Pricing for DMEs/CMWCs

• After June 22, 2017, DME and CMWCs requested through the NFSS form must include uploaded manufacturer's suggested retail price (MSRP) catalog pricing.

• The supplier must furnish information verifying the prices listed on the itemized MSRP List for each of the items listed.
MSRP Catalog Pricing for DMEs/CMWCs

• The catalog pricing for the item must indicate the item is priced at an amount that is the same as, or less than, the MSRP.

• Quotes are not acceptable substitutes for the catalog pricing documentation.
Resources

• NFSS form in PDF format is available for download at:
  http://www.tmhp.com/Pages/LTC/ltc_forms.aspx

• For step-by-step information on how to submit a request using the NFSS form, refer to the Detailed Item-by-Item Guide for NFSS found at:
  https://hhs.texas.gov/doing-business-hhs/provider-portals/resources/preadmission-screening-resident-review-pasrr/pasrr-forms-instructions

• For more information on accessing and submitting forms on the TMHP LTC Online Portal, refer to the NF and Hospice User Guide at:
Resources

- For assistance regarding submission of the NFSS form, nursing facility providers should contact TMHP at 1-800-626-4117 and select option 1.

- For assistance regarding account set up, adding permissions, or EDI nursing facility providers should contact TMHP at 1-800-626-4117 and select option 3.

- For policy question regarding assessments, therapies, DMEs or CMWC, please contact the HHSC IDD PASRR Unit at 1-855-435-7180.

- For billing questions, providers should contact Provider Claim Services at (512) 438-2200, Option 6.
In addition to nursing facilities serving PASRR eligible residents, PASRR specialized services are provided by Local Authorities (LAs) made up of:

- Local Intellectual Developmental Disability Authorities (LIDDAs)
- Local Mental Health Authorities (LMHAs)
- Local Behavioral Health Authorities (LBHAs)
LIDDA Specialized Services
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>1. Alternate Placement Assistance</td>
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<tr>
<td>2. Service Coordination</td>
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<tr>
<td>3. Independent Living Skills Training</td>
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<tr>
<td>4. Behavioral Support</td>
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<tr>
<td>5. Day Habilitation</td>
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<tr>
<td>6. Employment Assistance</td>
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<tr>
<td>7. Supported Employment</td>
</tr>
</tbody>
</table>
LIDDA Specialized Services

Understanding the function of each specialized service will better prepare you to advocate on the individual’s behalf and make recommendations during the interdisciplinary team meeting (IDT) and subsequent service planning meetings (SPT).
LIDDA Specialized Services

Specialized services help ensure individuals:

- maintain existing abilities;
- obtain new functional skills; and
- live a maximum quality of life.
Service Coordination

**Service coordination** provides assistance in accessing medical, social, educational, and other appropriate services and supports that will help a person achieve a quality of life and community participation acceptable to the person and LAR on the person's behalf.
Service Coordination

Service coordination and alternate placement assistance are provided to everyone who receives PASRR Specialized Services.
Alternate Placement Assistance

**Alternate placement assistance** provides assistance to a resident to locate and secure services (chosen by the resident or LAR) meeting the resident's basic needs in a setting other than an NF.
Alternate Placement Assistance

A service coordinator can offer alternate placement assistance by scheduling or facilitating a group home tour for an individual or LAR who is interested in learning more about community settings.
Behavioral Support

Behavioral support provides specialized interventions by a qualified service provider to assist a person to increase adaptive behaviors and to replace or modify maladaptive behaviors preventing or interfering with the individual's inclusion in home and family life or community life.
Behavioral Support

Behavioral support includes:

1. **assessing and analyzing assessment** findings so an appropriate behavior support plan may be designed;

2. **developing an individualized behavior support plan** consistent with the outcomes identified in the individual service plan (ISP);

3. **training and consulting** with the individual, family members, or other providers; and

4. **monitoring and evaluating** the success of the behavior support plan and modifying the plan as necessary.
Behavioral Support

- A behavior such as "food stealing" during meals can be addressed with behavior support.

- A behavior therapist can model positive behaviors with the individual or train NF staff to implement a behavior support plan.
Employment Assistance

**Employment assistance** helps the person locate competitive employment in the community.
**Employment Assistance**

**Employment assistance** consists of a service provider performing the following activities:

1. **Identifying a person's employment preferences**, job skills, and requirements for a work setting and work conditions

2. **Locating prospective employers** offering employment compatible with a person's identified preferences, skills, and requirements

3. **Contacting a prospective employer** on behalf of a person and negotiating the person's employment

4. **Transporting the person** to help the person locate competitive employment in the community

5. **Participating in service planning team meetings**
Employment Assistance

Employment assistance aids the individual with his or her job search activities. It should not be confused with the service supported employment which provides a job coach to aid with maintaining employment.
Supported Employment

**Supported employment** provides assistance to a person who, because of a disability, requires intensive, ongoing support to be self-employed, work from the person's residence, or perform in a work setting at which persons without disabilities are employed, in order for the person to sustain competitive employment.
Supported Employment

**Supported employment** consists of the following activities:

1. **Making employment adaptations**, supervising, and providing training related to the person's assessed needs

2. **Transporting the person** to support the person to be self-employed, work from the person's residence, or perform in a work setting

3. **Participating in service planning team meetings**
Supported Employment

An individual who needs a job coach to provide skills training at his or her work site can benefit from supported employment.
Day Habilitation

**Day habilitation** provides assistance to a person to acquire, retain, or improve self-help, socialization, and adaptive skills necessary to live successfully in the community and participate in home and community life.
Day Habilitation

**Day habilitation** provides:

1. **individualized activities** consistent with achieving the outcomes identified in the person's service plan

2. **activities necessary to reinforce therapeutic outcomes** targeted by other support providers and other specialized services

3. **services in a group setting**, other than the person's residence for typically up to five days a week, six hours per day on a regularly scheduled basis

4. **personal assistance** for a person who cannot manage personal care needs during the day habilitation activities

5. **transportation** during the day habilitation activity necessary for a person's participation in the day habilitation activities
Day Habilitation

- Day habilitation gives participants an opportunity to form new bonds with people their own age with similar characteristics.
- Individuals get to explore different avenues of learning, participate in community activities together, and form lasting friendships.
Independent Living Skills Training

Independent living skills training includes individualized activities consistent with the individual service plan and provided in a person's residence and at community locations (e.g., libraries and stores).
Independent Living Skills Training

**Independent living skills training** can include:

1. **habilitation and activities** that foster the person's ability to perform functional living skills and other daily living activities

2. **transportation** to facilitate the person's employment opportunities, participation in community activities, and between the person's residence and day habilitation site
Independent Living Skills Training

Independent living skills training can provide assistance with a routine such as grooming (hair combing, brushing teeth, selecting clothing) to foster independence with personal care.
Learning Check

<table>
<thead>
<tr>
<th>Match</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>independent living skills training</td>
<td>activities that foster the person's ability to perform functional living skills</td>
</tr>
<tr>
<td>behavioral support</td>
<td>interventions to assist a person to replace or modify maladaptive behaviors</td>
</tr>
<tr>
<td>day habilitation</td>
<td>provided in a group setting to help a person acquire, retain, or improve skills</td>
</tr>
<tr>
<td>employment assistance</td>
<td>helps the person locate competitive employment in the community</td>
</tr>
<tr>
<td>supported employment</td>
<td>ongoing support for the person to sustain competitive employment</td>
</tr>
<tr>
<td>service coordination</td>
<td>provides assistance accessing medical, social, educational, and other appropriate services</td>
</tr>
<tr>
<td>alternate placement assistance</td>
<td>assistance to locate and secure services in a setting other than a nursing facility</td>
</tr>
</tbody>
</table>
# Learning Check

<table>
<thead>
<tr>
<th>Services that will Provide Transportation</th>
<th>Services that Do Not Provide Transportation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day Habilitation</td>
<td>Service Coordination</td>
</tr>
<tr>
<td>Employment Assistance</td>
<td>Alternate Placement Assistance</td>
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<td>Behavioral support</td>
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<tr>
<td>Independent Living Skills Training</td>
<td></td>
</tr>
</tbody>
</table>
Mental Health PASRR
Specialized Services
Mental Health PASRR
Specialized Services

Texas Resiliency and Recovery (TRR)

- TRR is a term to describe the service delivery system in Texas for community mental health services.
- This is a person-centered system fostering hope, resilience, and recovery.
- TRR utilizes evidence based practices based on the person’s needs and strengths falling in a continuum of care.
Individuals with a positive PASRR Evaluation for MI are eligible for all TRR services, including but not limited to:

- Skills Training
- Medication Training
- Psychosocial Rehabilitation
- Case Management
- Psychiatric Diagnostic Exam
Once an individual is determined PASRR positive for MI (including those who are positive for both IDD and MI), an Adult Needs and Strengths Assessment (ANSA) is completed and a recommended level of care is established.
Levels of Care

Level of Care 0 - Crisis

• Every LMHA/LBHA is required to provide a continuously available telephone service staffed by trained and competent crisis staff that provides information, screening and intervention, support, and referrals to callers 24 hours a day, seven days a week.

• **Mobile Crisis Outreach Team (MCOT):** Medical and mental health professionals respond immediately to where a psychiatric crisis is occurring. The MCOT is available 24/7 and responds to calls from the home, school, street, or clinic.
Levels of Care - Cont’d

**Level of Care 0 - Crisis**

- Appropriate calls to the Crisis Hotline
- To locate the Crisis Hotline for your area:

  Call 2-1-1, Option 8 or

Levels of Care - Cont’d

- **Level of Care - 1M and 1S** - Medication Management and Skills Training – Basic Services
- **Level of Care 2** – Basic Services including Counseling
- **Level of Care 3** – Intensive TRR Services with Team Approach
Levels of Care - Cont’d

- **Level of Care 4** – Assertive Community Treatment (ACT)
- **Level of Care 5** – Transitional Services
Thank you