Welcome ICF/IID Providers!

COVID-19 Updates and Q&A with LTC Regulation and DSHS

June 29, 2020

For more information:
Email: PolicyRulesTraining@hhsc.state.tx.us
Phone: 512-438-3161
COVID-19 Updates

Panelist

Cecilia Cavuto, MSML
NF, ICF & LSC Policy and Rule Manager
Policy, Rules and Training
Long-term Care Regulation

• Introductions
• Updates
Reminder

GovDelivery

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Reminder

**Encrypted Emails**

Due to security concerns encrypted emails and attachments *can not* be opened. Please send emails in an unencrypted format or submit inquiries to us at:

Policy, Rules and Training (512) 438-3161
COVID-19 Updates

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Department of State Health Services Representative

• Updates
COVID-19 Q&A

Panelist

Renee Blanch-Haley, BSN, RN
Director of Survey Operations
Survey Operations
Long-term Care Regulation

• Updates
COVID-19 Q&A

Question:
Surveyors have begun completing 14 day and 45 day intakes that are not regarding COVID-19, complaints or infection control. They are informing providers this was the guidance they received, though no information was shared with providers. Will there be a provider letter or guidance released providers once survey operations resume annual recertification surveys? And if so, will this guidance shed some light on how surveyors will prioritize normal operations for providers?
COVID-19 Q&A

Panelist

Dana Williamson
Director, Policy Development and Support Medicaid/CHIP

• Updates
Log Leave in TMHP

On June 5, 2020, HHSC published guidance that all ICF/IID providers input a resident’s leave regardless of whether the individual has returned to the facility. The instructions for indicating an individual's leave from an ICF/IID facility are in TMHP’s ICF/IID User Guide starting in the middle of page 52.


If the above link doesn’t open, here is the path:
www.tmhp.com > Providers > Provider Education > Training Materials -- then scroll down the center section and click on ‘Long-Term Care Online Portal User Guide for ICF/IID Program Providers’

HHSC-Medicaid/CHIP Services
HHSC is requesting that all ICF/IID providers input a resident’s leave (due to COVID-19 concerns) regardless of whether the individual has returned to the facility. Providers have asked which codes to use to complete input to the TMHP database. Providers should use the following instructions to assist them in proper entry of leave.
Absence Coding

The leave date and return date are entered on separate forms, so three Individual Movement Trackers (IMTs) are needed. Codes available for leave types are:

1. ATH: Therapeutic Home Visit (3-day leave)
2. AEV: Extended Leave (10-days per year).

To ensure maximum payment for extended leave, ICF/IID providers must enter two types of leave and indicate a return date for the first type of leave even if the individual did not return to the facility.
Example:

1. IMT Leave AEV for day 1 of the leave period - 4/1/20 - 12:00 p.m.

2. IMT Return entered for day 12 - 4/12/20, 12:00 p.m.

3. IMT Leave ATH for the same date as the return. Must be at least 1 minute later than time of Return* - 4/12/20, 12:01 p.m.

There is no requirement for which comes first so the first leave type could be ATH, however the Return must be Day 4 after the leave if the 3-day leave type is entered first. After entering the absence and return date for leave type ATH, an AEV IMT would have to be entered for the same date as the return with a different time.

*IMT’s are submitted with both date and time of the movement.
**IMT and Billing**

The Service Authorization System creates a hold on billing when leave types are entered. For example, entering ATH will create a hold on billing at Day 4 if no return date is entered. Entering AEV will create a hold on billing on the 12th day after the leave type begins. This is why providers need to enter one type of leave (ATH or AEV) and then enter a return date. The next leave type is entered which allows the provider to bill for up to 13 days allowed under the Medicaid State Plan.
Important Contacts

To reach Provider Claims regarding billing questions the number is: (512) 438-2200.

The website for TMHP is: http://www.tmhp.com/Pages/ProviderEnrollment/PE_Home.aspx
COVID-19 Updates

Panelist

Mary Valente, MPAff, LBSW, SMQT, CMDCP
Policy Development Support Office
1915(b) Waivers Support
ICF/IID Medicaid Policy Specialist
1915(c) Waivers Special Projects

- Updates
- Q&A
COVID-19 Updates

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**COVID-19 Q&A**

**Question:**
Can a provider house an individual with a positive COVID-19 diagnosis in their company-owned day hab (for isolation purpose, considering there are no other individuals attending the day hab)?

**Response:**
No. ICF residents cannot be housed in a day hab facility. Day hab are not licensed and have not been inspected by a LSC team.
COVID-19 Q&A

Question:
During isolation or quarantine in an ICF what would be the procedure for medication administration?

Response:
As per the ICF COVID-19 Response Plan, smaller ICFs can promote social distancing in a variety of ways. For example, when possible, residents can participate in medication passes in the privacy of their own room. Alternatively, scheduling can be staggered to allow various residents to use common areas of the facility, such as the medication room, at different times. Staff should wear all PPE as recommended by CDC.
Questions?

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Thank you!

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