



Programs and Services Required to Use Electronic Visit Verification

Updated May 24, 2019

On May 16, 2018, the Centers for Medicare and Medicaid Services issued guidance clarifying:

- PCS to more than one person throughout a shift in 24-hour residential settings and other congregate settings don't fall under an "in-home visit" as specified in the EVV statute. EVV is not required in these settings.
- Services must use EVV if they meet the definitions for PCS or home health services as described in the regulation, even if they use a different name, such as in-home respite or habilitation.

For the most current CMS guidance visit [the CMS website](#).

For a list of acronyms commonly used on the site, see our [HHS Acronyms guide \(PDF\)](#).

Programs and Services Required to Use EVV Mandated by the 21st Century Cures Act

The HHSC programs and services that are affected by the 21st Century Cures Act Section 12006 and will be implemented by Jan. 1, 2020 are as follows:

Program	Services Requiring EVV (Jan. 1, 2020)	Service Delivery Options Requiring EVV (Jan. 1, 2020)
1915(c) Deaf Blind with Multiple Disabilities Waiver	Community First Choice (CFC), Personal Assistance Services (PAS)/Habilitation	Agency and the Consumer Directed Services (CDS) option

Program	Services Requiring EVV (Jan. 1, 2020)	Service Delivery Options Requiring EVV (Jan. 1, 2020)
	(HAB), and In-Home Respite	
1915(c) Home and Community-based Services Waiver	CFC PAS/HAB, In-Home Respite, and Day Habilitation – provided in the home	Agency and CDS
1915(c) Texas Home Living Waiver	CFC PAS/HAB, In-Home Respite, and Day Habilitation – provided in the home	Agency and CDS
1915(c) Youth Empowerment Services Waiver	In-Home Respite	Agency ¹
1915(i) Home and Community Based Services (HCBS) Adult Mental Health	Supported Home Living-Habilitative Support and In-Home Respite	Agency ¹
1915(k) Community First Choice (including STAR members who receive these services through the traditional Medicaid model)	CFC PAS and CFC HAB	Agency, CDS, and the Service Responsibility Option (SRO)
Personal Care Services provided under the Texas Health Comprehensive Care Program (including STAR members who receive these services through the traditional Medicaid model)	Personal Care Services	Agency, CDS, and SRO

¹ SRO/CDS Option is not available in the 1915(c) Youth Empowerment Services or the 1915(i) HCBS Adult Mental Health programs.

Program	Services Requiring EVV (Jan. 1, 2020)	Service Delivery Options Requiring EVV (Jan. 1, 2020)
STAR Health – MDCP Covered Services	In-Home Respite and Flexible Family Supports	Agency, CDS, and SRO

Programs and Services Currently Required to Use EVV

The following HHSC programs and services that are currently required to use EVV are as follows.

Currently, EVV is optional for individuals using the SRO/CDS option in these programs and services, but with the passage of the 21st Century Cures Act, the use of EVV will be required.

Program	Services and Service Delivery Options Currently Required to Use EVV	Services and Service Delivery Options Requiring EVV (Jan. 1, 2020)
1915(c) Community Living Assistance and Support Services waiver	CFC PAS/HAB and In-Home Respite (Agency)	CFC PAS/HAB and In-Home Respite (CDS)
Community Attendant Services	PAS (Agency)	PAS (CDS and SRO)
Family Care	PAS (Agency)	PAS (CDS)
Primary Home Care	PAS (Agency)	PAS (CDS and SRO)
STAR Health	CFC PAS, CFC HAB, and Personal Care Services (Agency)	CFC PAS, CFC HAB, and Personal Care Services (CDS and SRO)
STAR Kids	CFC PAS, CFC HAB, and Personal Care Services (Agency)	CFC PAS, CFC HAB, and Personal Care Services (CDS and SRO)

Program	Services and Service Delivery Options Currently Required to Use EVV	Services and Service Delivery Options Requiring EVV (Jan. 1, 2020)
STAR Kids - MDCP Covered Services	In-Home Respite and Flexible Family Supports (Agency)	In-Home Respite and Flexible Family Supports (CDS and SRO)
STAR+PLUS	CFC PAS, CFC HAB, and Personal Assistance Services (Agency)	CFC PAS, CFC HAB, and Personal Assistance Services (CDS and SRO)
STAR+PLUS Home and Community Based Services	Personal Assistance Services, In-Home Respite, and Protective Supervision (Agency)	Personal Assistance Services, In-Home Respite, and Protective Supervision (CDS and SRO)