



Electronic Visit Verification

Programs, Services, and Service Delivery Options Required to Use EVV

Updated Nov. 16, 2020

HHSC currently requires Electronic Visit Verification for about 90 percent of Medicaid personal care services. The programs and services currently required to use EVV are [listed on page 3](#).

The 21st Century Cures Act will require EVV for all Medicaid personal care services. The programs, services, and service delivery options affected by the 21st Century Cures Act are listed in the table below.

More information about the 21st Century Cures Act is available on the [HHSC EVV website](#).

Programs, Services, and Service Delivery Options Affected by the 21st Century Cures Act

Programs	Services	Service Delivery Options
1915(c) Community Living Assistance and Support Services Waiver	<ul style="list-style-type: none"> Community First Choice Personal Assistance Services/Habilitation In-Home Respite 	<ul style="list-style-type: none"> Consumer Directed Services
1915(c) Deaf Blind with Multiple Disabilities Waiver	<ul style="list-style-type: none"> CFC PAS/HAB In-Home Respite 	<ul style="list-style-type: none"> Agency CDS
1915(c) Home and Community-based Services Waiver	<ul style="list-style-type: none"> CFC PAS/HAB In-Home Day Habilitation only in own home or family home settings (agency option only) In-Home Respite only in own home or family home settings 	<ul style="list-style-type: none"> Agency CDS
1915(c) Texas Home Living Waiver	<ul style="list-style-type: none"> CFC PAS/HAB In-Home Day Habilitation In-Home Respite 	<ul style="list-style-type: none"> Agency CDS
1915(c) Youth Empowerment Services Waiver	<ul style="list-style-type: none"> In-Home Respite 	<ul style="list-style-type: none"> Agency

Programs	Services	Service Delivery Options
1915(i) Home and Community Based Services Adult Mental Health	<ul style="list-style-type: none"> • In-Home Respite • Supported Home Living-Habilitative Support 	<ul style="list-style-type: none"> • Agency
1915(k) Community First Choice (including STAR members who receive these services through the traditional Medicaid model)	<ul style="list-style-type: none"> • CFC PAS • CFC HAB 	<ul style="list-style-type: none"> • CDS • Service Responsibility Option
Community Attendant Services	<ul style="list-style-type: none"> • Personal Attendant Services 	<ul style="list-style-type: none"> • CDS • SRO
Personal Care Services provided under the Texas Health Steps Comprehensive Care Program (including STAR members who receive these services through the traditional Medicaid model)	<ul style="list-style-type: none"> • Personal Care Services 	<ul style="list-style-type: none"> • CDS • SRO
Primary Home Care	<ul style="list-style-type: none"> • Personal Attendant Services 	<ul style="list-style-type: none"> • CDS • SRO
STAR Health	<ul style="list-style-type: none"> • CFC PAS • CFC HAB • PCS 	<ul style="list-style-type: none"> • CDS • SRO
STAR Health – Medically Dependent Children Program Covered Services	<ul style="list-style-type: none"> • In-Home Respite • Flexible Family Supports 	<ul style="list-style-type: none"> • Agency • CDS • SRO
STAR Kids	<ul style="list-style-type: none"> • CFC PAS • CFC HAB • PCS 	<ul style="list-style-type: none"> • CDS • SRO
STAR Kids – MDCP Covered Services	<ul style="list-style-type: none"> • In-Home Respite • Flexible Family Supports 	<ul style="list-style-type: none"> • CDS • SRO
STAR+PLUS	<ul style="list-style-type: none"> • CFC PAS • CFC HAB • PAS 	<ul style="list-style-type: none"> • CDS • SRO
STAR+PLUS Home and Community Based Services	<ul style="list-style-type: none"> • CFC PAS • CFC HAB • PAS • In-Home Respite • Protective Supervision 	<ul style="list-style-type: none"> • CDS • SRO
STAR+PLUS Medicare-Medicaid Plan	<ul style="list-style-type: none"> • CFC PAS • CFC HAB • PAS • In-Home Respite • Protective Supervision 	<ul style="list-style-type: none"> • CDS • SRO

Programs and Services Currently Required to Use EVV

The table below lists the programs and services currently required to use EVV under state law and HHSC policy. The implementation of the 21st Century Cures Act will continue to require these programs and services to use EVV.

EVV is not currently required for services being self-directed through the Consumer Directed Services or Service Responsibility Options.

Programs and Services Currently Required to Use EVV

Program	Services	Service Delivery Option
1915(c) Community Living Assistance and Support Services Waiver	<ul style="list-style-type: none"> CFC PAS/HAB In-Home Respite 	<ul style="list-style-type: none"> Agency
1915(k) Community First Choice (including STAR members who receive these services through the traditional Medicaid model)	<ul style="list-style-type: none"> CFC PAS CFC HAB 	<ul style="list-style-type: none"> Agency
Community Attendant Services	<ul style="list-style-type: none"> Personal Attendant Services 	<ul style="list-style-type: none"> Agency
Family Care	<ul style="list-style-type: none"> Personal Attendant Services 	<ul style="list-style-type: none"> Agency
Personal Care Services provided under the Texas Health Steps Comprehensive Care Program (including STAR members who receive these services through the traditional Medicaid model)	<ul style="list-style-type: none"> PCS 	<ul style="list-style-type: none"> Agency
Primary Home Care	<ul style="list-style-type: none"> Personal Attendant Services 	<ul style="list-style-type: none"> Agency
STAR Health	<ul style="list-style-type: none"> CFC PAS CFC HAB PCS 	<ul style="list-style-type: none"> Agency
STAR Kids	<ul style="list-style-type: none"> CFC PAS CFC HAB PCS 	<ul style="list-style-type: none"> Agency
STAR Kids – MDCP Covered Services	<ul style="list-style-type: none"> In-Home Respite Flexible Family Supports 	<ul style="list-style-type: none"> Agency
STAR+PLUS	<ul style="list-style-type: none"> CFC PAS CFC HAB PAS 	<ul style="list-style-type: none"> Agency

Program	Services	Service Delivery Option
STAR+PLUS Home and Community Based Services	<ul style="list-style-type: none"> • CFC PAS • CFC HAB • PAS • In-Home Respite • Protective Supervision 	<ul style="list-style-type: none"> • Agency
STAR+PLUS Medicare-Medicaid Plan	<ul style="list-style-type: none"> • CFC PAS • CFC HAB • PAS • In-Home Respite • Protective Supervision 	<ul style="list-style-type: none"> • Agency