

Health and Human Services Commission
Electronic Visit Verification 90 Day Visit Maintenance Temporary
Policy (New)

Policy

Effective January 1, 2021 through March 31, 2021, the Health and Human Services Commission (HHSC) is extending the visit maintenance timeframe for all program providers, financial management services agencies (FMSAs), and CDS employers required to use Electronic Visit Verification (EVV) from 60 days to 90 days.

The purpose of this temporary change is to allow Cures Act program providers, FMSAs, and CDS employers who are new to EVV more time to complete visit maintenance and correct data elements for visits with dates of service between January 1, 2021 and March 31, 2021.

This extension allows **all** program providers, FMSAs, and CDS employers more time to:

- Adjust to using an EVV system.
- Correct EVV visit transactions in the EVV system by completing visit maintenance.
- Ensure an EVV visit transaction is accepted in the EVV Portal for each date of service before billing an EVV claim.

Program providers, FMSAs, and CDS employers are responsible for ensuring data elements in the EVV system are accurate and complete. Missing or incorrect data elements in the EVV system will result in rejected EVV visit transactions and denied or recouped EVV claims.