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HHSC

Electronic Visit Verification

Live Questions and Answers Webinar

EVV 21st Century Cures Act–Texas Implementation

Jan. 22, 2019

Introduction

This is a live Q&A session.

Session I:

21st Century Cures Act - Texas
Implementation January 22, 2019



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Introduction (Cont.)

HHSC, Managed Care Organizations, and Texas Medicaid & Healthcare Partnership will be hosting a series of Q&A sessions to prepare for the implementation of EVV as required by the federally mandated 21st Century Cures Act.

The Q&A webinars give participants an opportunity to ask questions regarding the implementation of EVV.



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How to Ask Questions

All questions will be received through the Questions pane of GoToWebinar. Questions will be answered in the order they are received.

To ask a question during the webinar:

1. Type your question in the Questions pane.
2. Click send.



Why EVV?

- The 21st Century Cures Act Section 12006 (Cures Act), is a federal law requiring all states to use Electronic Visit Verification for certain programs that provide direct care to members receiving Medicaid funded services.
- States must implement EVV or risk a loss of federal Medicaid matching dollars.



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Programs & Services Required to Use EVV

Effective Jan. 1, 2020, EVV will be required for:

- Personal care services contracted providers
- Financial Management Service Agencies
- Consumer Directed Services participants
- Service Responsibility Option participants

Home health services must start by Jan. 1, 2023.



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Table of Programs & Services Required to Use EVV

Programs	Services	Delivery Options
1915(c) Community Living Assistance and Support Services (CLASS)*	<ul style="list-style-type: none"> • CFC PAS/HAB • In-Home Respite 	Agency, CDS
1915(c) Deaf Blind with Multiple Disabilities (DBMD)	<ul style="list-style-type: none"> • CFC PAS/HAB • In-Home Respite 	Agency, CDS
1915(c) Home and Community-based Services (HCS)	<ul style="list-style-type: none"> • CFC PAS/HAB • In-Home Respite 	Agency, CDS
1915(c) Texas Home Living (TxHmL)	<ul style="list-style-type: none"> • CFC PAS/HAB • In-Home Respite 	Agency, CDS
1915(c) Youth Empowerment Services (YES)	<ul style="list-style-type: none"> • In-Home Respite 	Agency
1915(i) Adult Mental Health and Substance Abuse (AMH)	<ul style="list-style-type: none"> • In-Home Respite 	Agency
1915(k) Community First Choice	<ul style="list-style-type: none"> • CFC PAS/HAB 	Agency, CDS, SRO
State Plan Traditional Medicaid Fee-For-Service (FFS); including: <ul style="list-style-type: none"> ○ STAR members who receive these services through traditional Medicaid model. 	<ul style="list-style-type: none"> • CFC PAS/HAB • PCS 	Agency, CDS, SRO

*Programs currently using EVV. CDS/SRO is currently optional, but will be required to use EVV 01/01/2020 under the Cures Act.



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Table of Programs & Services Required to Use EVV (Cont.)

Programs	Services	Delivery Options
STAR Health*	<ul style="list-style-type: none"> In-Home Respite Flexible Family Supports EVV is currently required for PCS and CFC PAS/HAB 	Agency, CDS, SRO
Community Attendant Services* Family Care* Personal Care Services* Primary Home Care*	<ul style="list-style-type: none"> PAS 	Agency, CDS, SRO
STAR Kids - Medically Dependent Children Program*	<ul style="list-style-type: none"> CFC PAS/HAB In-Home Respite Flexible Family Supports 	Agency, CDS, SRO
STAR+PLUS*	<ul style="list-style-type: none"> CFC PAS/HAB Protective Supervision In-Home Respite 	Agency, CDS, SRO

*Programs currently using EVV. CDS/SRO is currently optional, but will be required to use EVV 01/01/2020 under the Cures Act.



What is EVV?

EVV is a computer-based system that electronically:

- Verifies that service visits occur; and
- Documents the date and time service delivery begins and ends.

EVV replaces paper timesheets for EVV required services.

EVV visits are required for EVV claim payment.



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Who Participates in EVV?

The five participants in EVV are:

1. Contract provider
 - Provider agency
 - FMSA
2. Member
 - Medicaid recipient
 - CDS employer



Who Participates in EVV? (Cont.)

3. EVV Vendor

- An HHSC approved EVV vendor provides an EVV system that must be used for EVV.

4. Payers

- HHSC
- Managed Care Organizations

5. EVV Data Aggregator

- Operated by the Texas Medicaid Claims Administrator – Texas Medicaid Healthcare and Partnership
- EVV online portal and reports



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How does EVV Work?

When an attendant/assigned staff provides services to a member in the home or community, the attendant/assigned staff will use one of three approved EVV time recording methods to clock in when service delivery begins and clock out when service delivery ends:

1. Mobile Application
2. Alternative Device
3. Member's Home Phone Landline



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What Happens After Clocking In and Clocking Out of the EVV System?

A visit record is created with the clock in and clock out times.

Once the visit record has been completed, verified, and confirmed the EVV system will create a visit transaction using the following data:

- Contract provider identification data
- CDS employer identification data
- Member identification data
- Attendant identification data
- EVV visit data



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FAQs – Why EVV?

Question: What happens if I do not use EVV?

Answer:

- i. Your claim(s) will be denied.
- ii. You may be placed on a corrective action plan.
- iii. Your contract may be terminated.

FAQ – EVV 101

Question: How will you know if I use the EVV system?

Answer: The EVV system will have a pre-set schedule of when an entry should be made for a member receiving services. If an entry is not made by clocking in or out, the EVV system will not record a matching EVV visit transaction.

Note: There could be monetary repercussions for not using the EVV system.



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EVV Tips

The next few slides will review some tips for getting prepared for the EVV roll out.

Please take the time to review and follow these tips in preparation for onboarding and using EVV.

The EVV Tool Kit is a valuable source of information in preparing for EVV.



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Tip #1

1. Sign up for [GovDelivery](#) email notices and receive EVV alerts.
2. Review materials in the [EVV Tool Kit](#).
3. Participate in the live webinar question and answer sessions.
4. Review the [FAQs on the HHSC EVV website](#).
5. [Ask questions](#).



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Tip #2

1. Visit the following websites for more information about EVV:

- [HHSC EVV](#)
- Your MCO website
- [TMHP](#)



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Tip #3

Contract providers, know your identification data, such as:

- HHSC provider number
- MCO and associated National Provider Identification number
- MCO service delivery area
- Healthcare Common Procedure Coding System code and associated modifier
- Service group and service code
- Tax Identification Number



What's Next?

February 1, 2019 Web Alert:

- EVV Roles and Responsibilities of the:
 - Contract provider
 - CDS employer
- EVV Tips and FAQs

February 15, 2019 Web Alert:

- EVV Roles and Responsibilities of the:
 - EVV Vendor
 - EVV Data Aggregator
 - EVV Payer
- EVV Tips and FAQs



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What's Next? (Cont.)

February 22, 2019: Live Webinar Q&A Session:

- Topic: EVV 101 and Roles and Responsibilities



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Questions?



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Thank you

Email EVV questions to:

Electronic_Visit_Verification@hhsc.state.tx.us