



# Electronic Visit Verification

## Reports Summary – Effective Sept. 1, 2019

On Sept. 1, 2019, current EVV reports available in the EVV Vendor System will be updated to provide more reporting functions for HHSC, MCOs, and Program Providers. The report name, function, and access location will be updated and are listed in the table below. The table also includes new EVV reports and search functions available in the EVV Vendor System and EVV Portal beginning Sept. 1, 2019.

| Current Report Name                                 | Report Name on 9/1/2019                                  | Current Report Function  | Report Function on 9/1/2019  | Current Report Location | Report Location on 9/1/2019 |
|---|--|--|--|-------------------------|-----------------------------|
| Attendant or Nurse Providing Services by Individual | EVV Attendant History Report                             | This report verifies which attendants provided services to a person for a requested date range.  | This report verifies which attendants provided services to a member for a requested date range.        | EVV Vendor System       | EVV Portal                  |
| Alternate Device Order Status                       | EVV Alternative Device Order Status Report               | This report tracks and verifies alternate devices orders.  | This report verifies that Alternate Devices have been ordered and to track the status of those orders. | EVV Vendor System       | EVV Vendor System           |
| CDS Employee List                                   | This report will no longer be available after 8/31/2019. | This report verifies which CDS employees are associated with which CDS employer, person and includes the employees' hire and termination dates as well as the first date the employee provided services to the requested person. | The EVV Attendant History Report and EVV Visit Log displays a list of CDS employees.                   | EVV Vendor System       | N/A                         |

| Current Report Name                         | Report Name on 9/1/2019 | Current Report Function   | Report Function on 9/1/2019   | Current Report Location | Report Location on 9/1/2019 |
|---|-------------------------|---|---|-------------------------|-----------------------------|
| Contracts List                              | EVV Provider Report     | This report shows which provider contracts are in the EVV system.   | This report displays contract or enrollment data used by the program provider during setup in the EVV Vendor System and the program provider onboarding date, start date, and end date with each EVV Vendor System.   | EVV Vendor System       | EVV Portal                  |
| EVV Compliance Plan Summary Snapshot Report | EVV Usage Report        | This report captures the provider agency's compliance score for the preceding quarter. This report also has an ad-hoc version for monthly monitoring of compliance scores.  | This report displays the program provider EVV usage score for the preceding quarters and if the minimum EVV usage score is met.   | EVV Vendor System       | EVV Portal                  |
| EVV Compliance Plan Daily Snapshot Report   | EVV Usage Report        | This report determines which specific days during the quarter had a compliance score of less than 90% (below program expectations) and how many non-preferred visits occurred on each of those days below program expectations. | This report captures the provider agency's compliance score for the preceding quarter. This report also has an ad-hoc version for monthly monitoring of compliance scores.  | EVV Vendor System       | EVV Portal                  |
| EVV Visit Log                               | EVV Visit Log           | This report verifies the hours of services delivered by the attendant to the individual.  | This report displays the hours of services delivered by the attendant to the member and includes all EVV accepted visit data sent to the EVV Aggregator for services starting Sept. 1, 2019. Also displays the schedule (when applicable) and the actual hours, location, and EVV clock-in/clock-out method for each visit. <b>The EVV Visit Log replaces paper timesheets.</b> | EVV Vendor System       | EVV Portal                  |

| <b>Current Report Name</b>      | <b>Report Name on 9/1/2019</b>             | <b>Current Report Function</b>   | <b>Report Function on 9/1/2019</b>   | <b>Current Report Location</b> | <b>Report Location on 9/1/2019</b> |
|---------------------------------|--|--|--|--------------------------------|------------------------------------|
| Provider Agency/FMSA List       | EVV Provider Report                        | This report helps gather provider information and to determine the last time a provider interacted with the EVV system.  | This report displays contract or enrollment data used by the program provider during setup in the EVV Vendor System and the program provider onboarding date, start date, and end date with each EVV Vendor System.  | EVV Vendor System              | EVV Portal                         |
| Reason Code Free Text Report    | EVV Reason Code Usage and Free Text Report | This report helps review a provider's use of reason codes and all the required free text entries made.   | This report displays the EVV reason code number, reason code description and any free text entered on accepted EVV visits transaction(s) during a specified month by each provider's unique identifier. Allows program providers to search reason code usage and entered free text by Medicaid ID. | EVV Vendor System              | EVV Portal                         |
| Reason Code Usage Report        | EVV Reason Code Usage and Free Text Report | This report shows the reason codes used, how often, and in what percentage of verified visits. It also offers a comparison to overall usage of reason codes within a selected payer's universe during a specified timeframe. | This report displays the EVV reason code number, reason code description and any free text entered on accepted EVV visits transaction(s) during a specified month by each provider's unique identifier. Allows program providers to search reason code usage and entered free text by Medicaid ID. | EVV Vendor System              | EVV Portal                         |
| Units of Service Summary Report | EVV Units of Service Summary Report        | This report shows daily and weekly totals of pay hours.  | This report displays daily, weekly, and monthly totals of service delivered for a specific Medicaid ID, identifies breaks in service for a Medicaid ID. This report is only accessible by HHSC and Fee-for-Service program providers.  | EVV Vendor System              | EVV Portal                         |

| <b>Current Report Name</b>     | <b>Report Name on 9/1/2019</b>         | <b>Current Report Function</b>   | <b>Report Function on 9/1/2019</b>   | <b>Current Report Location</b> | <b>Report Location on 9/1/2019</b> |
|--------------------------------|--|--|--|--------------------------------|------------------------------------|
| Failed to Export Report        | History/Rejected Visit Search          | This report shows what visits were not exported to the payer from the vendor system due to data element(s) that could not be verified by the vendor. This report also shows visits rejected by the payer when the EVV visit transaction does not match the claim line item detail. | A search function in the EVV Portal that displays all changes made to an EVV visit transaction performed through visit maintenance in the EVV Vendor System; including rejected EVV visit transition(s) and the EVV rejection code(s). | EVV Vendor System              | EVV Portal                         |
| Landline Phone Sampling Report | EVV Landline Phone Verification Report | This report displays the phone type and carrier of landline phone numbers used to place calls. This report also shows multiple phone numbers used within the same month for the same person.   | This report displays phone numbers entered into the EVV system as landlines when a program provider has selected the member's home phone landline as the clock-in/clock-out method.  | EVV Vendor System              | EVV Vendor System                  |
| New Report on 9/1/2019         | EVV Clock-In/Clock-Out Usage Report    | N/A  | This report is used to review the attendant's EVV clock-in/clock-out method usage, total visits worked, and percentage of total visits worked for each clock-in/clock-out method within a specified date range.                        | N/A                            | EVV Portal                         |
| New Report on 9/1/2019         | EVV CDS Service Delivery Log           | N/A  | This report displays EVV visit data for CDS visits for a requested date range.   | N/A                            | EVV Vendor System                  |

| Current Report Name    | Report Name on 9/1/2019       | Current Report Function | Report Function on 9/1/2019  | Current Report Location | Report Location on 9/1/2019 |
|------------------------|-------------------------------|-------------------------|--|-------------------------|-----------------------------|
| New Report on 9/1/2019 | Non-EVV Relevant Time Report  | N/A                     | This report displays time that was spent on non-EVV services between clock-in/clock-out for a requested date range.  | N/A                     | EVV Vendor System           |
| N/A                    | Accepted Visit Search         | N/A                     | A search function displaying the current accepted EVV visit transactions within a specific date range. Also confirms if an EVV visit transaction has been accepted by the EVV Aggregator and should be used by program providers before submitting an EVV claim to TMHP, CARE, or CMBHS for EVV claims matching. | N/A                     | EVV Portal                  |
| N/A                    | History/Rejected Visit Search | N/A                     | A search function displaying all changes made to an EVV visit transaction performed through visit maintenance in the EVV Vendor System; including rejected EVV visit transition(s) and the EVV rejection code(s).  | N/A                     | EVV Portal                  |
| N/A                    | EVV Claims to Visit Search    | N/A                     | A search function displaying match results for an EVV claim submitted to TMHP and the associated matching EVV visit transaction(s) when successfully matched.  | N/A                     | EVV Portal                  |