HHSC Electronic Visit Verification

21st Century Cures Act Texas Implementation

Jan. 1, 2019
The 21st Century Cures Act Section 12006 (Cures Act), is a federal law requiring all states to use Electronic Visit Verification (EVV) for Medicaid personal care services (PCS) and home health services; including services delivered through the Consumer Directed Services (CDS) option and the Service Responsibility Option (SRO).

States must implement EVV or risk a loss of federal Medicaid matching dollars.

- Home health services must start by Jan. 1, 2023.
What is EVV?

EVV replaces paper timesheets for the affected services.

EVV is a computer-based system that electronically:
• Verifies that service visits occur; and
• Documents the:
  o Member receiving services
  o Attendant providing services
  o Location of service delivery
  o Date of service delivery
  o Time the attendant/staff begins and ends service delivery

EVV Visits are required for EVV claim payments.
# Programs & Services Required to use EVV

<table>
<thead>
<tr>
<th>Programs</th>
<th>Services</th>
<th>Delivery Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1915(c) Community Living Assistance and Support Services (CLASS)*</td>
<td>• CFC PAS/HAB</td>
<td>Agency, CDS</td>
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<tr>
<td></td>
<td>• In-Home Respite</td>
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<td>1915(c) Deaf Blind with Multiple Disabilities (DBMD)</td>
<td>• CFC PAS/HAB</td>
<td>Agency, CDS</td>
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<td></td>
<td>• In-Home Respite</td>
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<tr>
<td>1915(c) Home and Community-based Services (HCS)</td>
<td>• CFC PAS/HAB</td>
<td>Agency, CDS</td>
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<td></td>
<td>• In-Home Respite</td>
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<tr>
<td>1915(c) Texas Home Living (TxHmL)</td>
<td>• CFC PAS/HAB</td>
<td>Agency, CDS</td>
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<td></td>
<td>• In-Home Respite</td>
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<tr>
<td>1915(c) Youth Empowerment Services (YES)</td>
<td>• In-Home Respite</td>
<td>Agency</td>
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<tr>
<td>1915(i) Adult Mental Health and Substance Abuse (AMH)</td>
<td>• In-Home Respite</td>
<td>Agency</td>
</tr>
<tr>
<td>1915(k) Community First Choice</td>
<td>• CFC PAS/HAB</td>
<td>Agency, CDS, SRO</td>
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<td>State Plan Traditional Medicaid Fee-For-Service (FFS); including:</td>
<td>• CFC PAS/HAB</td>
<td>Agency, CDS, SRO</td>
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<tr>
<td>o STAR members who receive these services through traditional Medicaid</td>
<td>• PCS</td>
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<td>model.</td>
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Programs and services are subject to change.

*Programs currently using EVV. CDS/SRO is currently optional, but will be required to use EVV 01/01/2020 under the Cures Act.
### Programs & Services Required to use EVV (Cont.)

<table>
<thead>
<tr>
<th>Programs</th>
<th>Services</th>
<th>Delivery Options</th>
</tr>
</thead>
</table>
| STAR Health* | • In-Home Respite  
               • Flexible Family Supports  
               • EVV is currently required for PCS and CFC PAS/HAB | Agency, CDS, SRO |
| Community Attendant Services*  
  Family Care*  
  Personal Care Services*  
  Primary Home Care* | • PAS | Agency, CDS, SRO |
| STAR Kids - Medically Dependent Children Program* | • CFC PAS/HAB  
               • In-Home Respite  
               • Flexible Family Supports | Agency, CDS, SRO |
| STAR+PLUS* | • CFC PAS/HAB  
               • Protective Supervision  
               • In-Home Respite | Agency, CDS, SRO |

Programs and services are subject to change.  
*Programs currently using EVV. CDS/SRO is currently optional, but will be required to use EVV 01/01/2020 under the Cures Act.*
21st Century Cures Act Expansion – EVV Tool Kit

**EVV Tool Kit:** HHSC will provide information and resources on EVV implementation throughout the calendar year. The EVV Tool Kit will help prepare and guide contract providers and CDS employers in the use of EVV.

Between Jan. 1, and Dec. 31, 2019 EVV Tool Kit information will be delivered via:

- EVV informational updates every first and fifteenth day of the month
- Live Webinar Question and Answer sessions on the 22 of each month

EVV informational updates will be posted on the websites of HHSC, Managed Care Organizations, and Texas Medicaid and Healthcare Partnership.
**Tip #1: EVV Alerts - GovDelivery**

GovDelivery is an email subscription service that HHSC uses to provide information by email.

Stay updated on the 21st Century Cures Act EVV Texas Implementation by subscribing to GovDelivery.

Instructions for GovDelivery are available on the [EVV Cures Act webpage](#).
Tip #2: EVV Cures Act Information

More information is available on the EVV Cures Act webpage:


New information and resources will be posted each month throughout the calendar year.
EVV Cures Act – What’s Next

EVV Tool Kit Informational Update:
Jan. 15, 2019
• EVV 101 – Introduction to EVV

Live Webinar Q&A Session
Jan. 22, 2019
• Topic: 21st Century Cures Act – Texas Implementation
  o Register for the first live webinar:
    https://register.gotowebinar.com/register/2828342325073522434
Thank you

For questions please contact:

Electronic_Visit_Verification@hhsc.state.tx.us