Minimum Standards Revision Notice

Date: June 8, 2020

Effective Date: June 1, 2020

To: All Holders of Chapter 748, Minimum Standards for General Residential Operations

From: Jean Shaw, HHSC Associate Commissioner for Child-Care Licensing

Subject: New Requirements for the Unauthorized Absence of a Child from a General Residential Operation:

• Reporting Serious Incidents and Other Occurrences; and

• Unauthorized Absences

The repeal, amendments, and new sections address the issue of unauthorized absences of children from General Residential Operations (GROs) by requiring GROs to take additional actions when a child leaves the operation without permission (unauthorized absence). Previously, rules required GROs to document when a child is absent and cannot be located for a specified timeframe, depending on the age and development level of the child. The repeal, amendments, and new sections include additional requirements, such as:

• Documenting each time a child has an unauthorized absence, regardless of the length of time the child is absent;
• Maintaining an annual log of each unauthorized absence; debriefing the child after each unauthorized absence;
• Conducting a triggered review for each child who has had three unauthorized absences within a 60-day timeframe; and
• Conducting an overall operation evaluation every six months.

The changes were effective June 1, 2020.
New Requirements for the Unauthorized Absence of a Child from a General Residential Operation

Reporting Serious Incidents and Other Occurrences

§748.301. What do certain terms mean in this subchapter?
§748.303. When must I report and document a serious incident?
§748.313. What additional documentation must I include with a written serious incident report?

New §748.301:
- Incorporates the definition for “serious incident” that was previously in repealed §748.301.
- Adds two new definitions for:
  - “Unauthorized absence”, which is when a child is absent from the grounds of an operation without permission from a caregiver and cannot be located, including when an unauthorized person has removed the child from the operation; and
  - “Triggered review of a child’s unauthorized absences”, which is a review of a specific child’s pattern of unauthorized absences after a child has had three unauthorized absences within a six-month period; and
- Adds a Helpful Information box after the rule, which provides an explanation on how GROs should make a determination of whether a certain incident is an unauthorized absence.

Amended §748.303:
- At (a)(7), (8), and (9), the phrase “absent without permission and cannot be located, including the removal of a child by an unauthorized person” is replaced with the phrase “unauthorized absence of a child”; and
- Because the definition of “unauthorized absence” is broader than just the unauthorized absences noted at (a)(7), (8), and (9), new subsection (c) clarifies that any unauthorized absence that does not meet the reporting requirements in subsections (a)(7), (8), and (9) must still be documented in the same manner as any other serious incident, as required by §748.313. It must be documented within 24 hours after the operation becomes aware of the unauthorized absence. If the child returns to an operation after more than 24 hours, then the operation must complete an addendum to the serious incident report to finalize the documentation requirements.

Amended §748.313:
- Clarifies that the serious incident that requires documentation at subsection (3) is for the unauthorized absence of a child; and
• Added documentation requirements for the unauthorized absence of a child, including:
  o Whether the child has returned to the operation, and if so the length of time that the child was gone from the operation; and
  o If the child returns after 24 hours, requiring an addendum to the report that documents the child’s return.

Unauthorized Absences

§748.451. What additional requirements are there for unauthorized absences of children from my operation?
§748.453. What documentation must be included in an annual summary log for a child who has an unauthorized absence?
§748.455. What are the requirements for debriefing a child after an unauthorized absence?
§748.457. When must a triggered review of a child’s unauthorized absences occur?
§748.459. Who must participate in a triggered review of a child’s unauthorized absences?
§748.461. What must a triggered review of a child’s unauthorized absences include?
§748.463. What is an overall operation evaluation for unauthorized absences?

New §748.451 generally lists the new additional requirements when there is an unauthorized absence of a child from an operation, including:
• Documenting the unauthorized absence in an annual summary log;
• Debriefing the child after an unauthorized absence;
• Conducting a triggered review if the child has three unauthorized absences within a 60-day period; and
• Conducting an overall operation evaluation for unauthorized absences every six months.

New §748.453 lists the information that must be documented in an annual summary log for each unauthorized absence of a child and states the log must be maintained for five years and made available to Licensing upon request.

New §748.455:
• Requires a documented debriefing of a child as soon as possible, but no later than 24 hours after a child returns to the operation from an unauthorized absence;
• Requires the debriefing to include a discussion of:
  o The circumstances that led to the unauthorized absence;
  o The trauma informed strategies the child can use to avoid unauthorized absences in the future and how the operation can
support those strategies;
  o The child’s condition; and
  o What occurred while the child was away from the operation;
• Requires the child to return to routine activities except for those activities
  the operation determines and documents as inappropriate because of the
  child’s condition after the unauthorized absence; and
• Adds a Helpful Information box after the rule to explain that:
  o While debriefing a child of any age, the person conducting the
    debriefing should respect the wishes of the child and allow the child to
    decline the debriefing or ask for a different person to conduct the
    debriefing; and
  o If a child discloses in the debriefing that abuse or neglect may have
    occurred during the unauthorized absence, the person conducting the
    debriefing must make a report to DFPS, should not ask additional
    questions regarding the abuse or neglect, and must complete any
    other remaining requirements of the debriefing.

New §§748.457, 748.459, and 748.461 are the requirements for a triggered
review, including:
• The review must occur as soon as possible but no later than 30 days after
  the child’s third unauthorized absence within a 60-day timeframe;
• There must be participation by the child, the person making decisions
  regarding the child’s participation in childhood activities, and the child’s
  case manager;
• Notice must be given to the parent/conservator at least two weeks before
  the review to give the parent/conservator an opportunity to participate in
  the review; and
• The review must include:
  o A review of records regarding previous unauthorized absences and
    debriefings;
  o A review of certain service plan elements;
  o An examination of trauma informed alternatives to minimize
    unauthorized absences; and
  o A written plan to reduce the unauthorized absences of the child.
[Note: A regularly scheduled review of a child’s service plan may serve as the
triggered review if it meets the above requirements.]

New §748.463:
• Requires an overall operation evaluation to be conducted every six months
  regarding the unauthorized absences that have occurred at the operation
  during that time period;
• Establishes that the objectives of the evaluation are to:
  o Develop and maintain a trauma informed environment that supports
  o
positive and constructive behaviors by children; and

- Requires the evaluation to include:
  - The frequency and patterns of unauthorized absences of children in the operation; and
  - Specific trauma informed strategies to reduce the number of unauthorized absences in the operation; and

- Requires the evaluations to be maintained for five years and to be made available to Licensing upon request.

You may view and print copies of the updated Minimum Standards from the website at: https://hhs.texas.gov/doing-business-hhs/provider-portals/protective-services-providers/child-care-licensing/minimum-standards.

If you have questions, please contact your licensing representative or send an email to rclstan@hhsc.state.tx.us.