Health Facility Compliance

Group Contacts

Central Office

Contacts:
- Rachel Turner, Health Facility Compliance Manager, 512-834-4592
- Angela Sumner, Program Specialist, 512-834-4512
- Vacant, CLIA Quality Assurance, 512-834-6700

Mailing Address:
Texas Health and Human Services
P.O. Box 149347 (MC 1979)
Austin, Texas 78714-9347

Physical Address:
Texas Health and Human Services
8407 Wall St.
Austin, Texas 78754

Send Packages to:
Texas Health and Human Services
1100 West 49th St.
Austin, TX 78756

Zone I – HFC Central

Counties Served:

Contacts:
- Complaint hotline: 888-973-0022
- Sue Zimmerman, Manager, 512-834-4570
- Tonia Thomas, Administrative Assistant, 512-834-6798

Mailing Address:
Texas Health and Human Services
P.O. Box 149347 (MC 1979)
Austin, Texas 78714-9347

Physical Address:
Texas Health and Human Services
8407 Wall St.
Austin, Texas 78754

Zone II - HFC Arlington


Contacts:
- Shannon Sisco, Manager, 817-264-4751
- Rita Shah, Administrative Assistant, 817-264-4750
- Celina Silvestre, CLIA Administrative Assistant, 817-264-4752

Address:
Texas Health and Human Services
1301 South Bowen, Ste. 200
Arlington, Texas 76013

Zone III - HFC San Antonio

Contacts:
- Randy Moten, Manager, 210-531-7319
- Jeanette Salinas, Administrative Assistant, 210-531-7348
- Helen Obaya, CLIA Administrative Assistant, 210-531-7397

Address:
Texas Health and Human Services
6711 S. New Braunfels Ave. Ste. 100, Bldg. 518, Houston Hall, 2nd floor
San Antonio, Texas 78223

Zone IV – HFC Houston

Counties Served: Austin, Brazoria, Chambers, Colorado, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, Wharton

Contacts:
- Jennifer Berger, Manager, 713-767-3360 (04)
- Lisa Vallejo, Administrative Assistant, 713-767-3362 (09)
- Jacquelyn Jacquez-Velez, CLIA Administrative Assistant, 713-767-3340

Address:
Texas Health and Human Services
5425 Polk Avenue, Ste. J
Houston, Texas, 77023-1497

Zone V – HFC Tyler


Contacts:
- Jeannette Ray, RN, Manager, 903-533-5381 (05)
- Nancy Baird-Phonsnasinh, Administrative Assistant, 903-533-5379 (10)
- Lauri Craddock, CLIA Administrative Assistant, 903-533-5214

Address:
Texas Health and Human Services
Zone VI Contact Information, HFC State-Wide

Contacts:
- Vacant, 512-834-6700
- Vacant, Administrative Assistant, 512-834-6700
- Jeanee Rosetta, Administrative Assistant, 512-834-4589

Mailing Address:
Texas Health and Human Services
P.O. Box 149347 (MC 1979)
Austin, Texas 78714-9347

Physical Address:
8407 Wall St.
Austin, Texas 78745

Facility Licensing Group

Contacts:
- Facility Licensing and Compliance Manager – Pamela Adams, 512-834-4571
- Hospitals, SCFs, Freestanding Emergency Centers, ESRDs, ASCs, 512-834-6648
- Birthing Centers, Abortion Facilities, Substance Abuse Facilities, 512-834-6646
- Narcotic Treatment Facilities, 512-834-6600, ext. 2118 or 2016

Mailing Address:
Texas Health and Human Services
P.O. Box 149347 (MC 2835)
Austin, Texas 78714-9347

Physical Address:
8407 Wall St., Ste. S241
Austin, Texas 78745

Architectural Review Group

Contacts:
- Rebecca Read, Architectural Review Group Manager, 512-834-6649, ext. 2661
• Ginger Smith, Administrative Assistant, 512-834-6700, ext. 2616

Mailing Address:
Texas Health and Human Services
P.O. Box 149347 (MC 2835)
Austin, Texas 78714-9347

Send Payments to:
Texas Health and Human Services
P.O. Box 149347 (MC 2003)
Austin, Texas 78714-9347

Physical Address:
Texas Health and Human Services
8407 Wall St., Ste. S241
Austin, Texas 78745

CMS Regional Office - Dallas

Contacts:
• Gerardo Ortiz, CMS Regional Office 6, Associate Regional Administrator, 214-737-6301
• Sergio A. Mora, CMS Regional Office, State rep for Texas DSHS, 214-767-5499

Address:
Centers for Medicare/Medicaid Services
Division of Survey and Certification Operations
1301 Young St., Room #833
Dallas, Texas 75202