HHS Office of the Ombudsman
hhs.texas.gov/ombudsman
877-787-8999  Fax: 888-780-8099
P.O. Box 13247, Austin, Texas 78711-3247
For inquiries or complaints concerning Texas Health and Human Services, including SNAP food benefits, Medicaid and CHIP, and temporary cash help.

Your Texas Benefits
YourTexasBenefits.com
For help applying for benefits, call 2-1-1 or 877-541-7905.

Texas Information and Referral Network
211Texas.org
To access to information about health and human services in your community, call 2-1-1 or 877-541-7905.

Managed Care
For inquiries and complaints about your Medicaid managed care health plan, call 866-566-8989.

Medical Transportation Program
If you need a ride to the doctor, drug store, or any place you get Medicaid services, call 877-633-8747.

CHIP and Children’s Medicaid
chipmedicaid.org

Healthy Texas Women
healthytexaswomen.org

Relay Texas / TTY Hotline
7-1-1 or 800-735-2989

Report fraud or abuse
800-436-6184

Report abuse of children, older adults or people with disabilities
800-252-5400