

# Transformation Update

**Charles Smith – Executive Commissioner**



**TEXAS**  
Health and Human  
Services

# Dual focus in 2017

## Planning and executing

- ◆ Second phase of HHS system restructuring
- ◆ Initiatives that improve service delivery

# Second phase of HHS system restructuring

**Effective September 1, 2017**

- ◆ 24,100 staff positions transitioning to HHSC
- ◆ Majority comprised of DSHS, DFPS and DADS regulatory programs, state supported living centers and state hospitals
- ◆ Balance of administrative services staff that did not transfer on Sept. 1, 2016
- ◆ Incorporate additional direction from the 85<sup>th</sup> session of the Texas Legislature



# Current Activities

## Critical milestones for a successful transition

- ◆ Received USDA approval to transfer WIC from DSHS to HHSC
- ◆ Posted to fill the leadership positions for the new Regulatory Services Division and State Operated Facilities Division
- ◆ Revising the Public Assistance Cost Allocation Plan based on the new structure to ensure expenditures are appropriately charged
- ◆ Ongoing logistics and change management planning

# Improving service delivery

## Ensuring the right pieces are in place

- ◆ Finalizing Support Services Agreements (SSAs) to ensure program areas' administrative needs are met
- ◆ A system-wide cross-division coordination (CDC) network has been formalized
- ◆ A reporting mechanism has been implemented for program area improvements as a result of transformation

# Determining the best system-wide initiatives

## Priority areas and criteria

Improving health outcomes  
and well-being

Supporting families so they  
can support themselves

Driving efficiency and  
accountability

- ✓ Ability to make impact within the system
- ✓ Driving future operational success
- ✓ Potential for future cost avoidance

