

PPC Performance Reports for Hospitals Accessible November 30, 2018

Information posted October 19, 2018

Hospitals will receive access to their fiscal year 2017 hospital-level Potentially Preventable Complications (PPC) reports on November 30, 2018. The Potentially Preventable Readmissions (PPR) hospital-level report was made available on June 1, 2018.

For the state fiscal year 2017 reporting period, the delay of the PPC analysis was caused by inaccurate present on admission (POA) data involving four managed care organizations (MCOs). This data has been corrected and will be reflected in the November 30 reports.

These reports are compiled using fee-for-service claims and managed care organization inpatient data from September 1, 2016, to August 31, 2017 (fiscal year 2017). For this reporting period, payment adjustments to hospitals based on PPR and PPC performance were effective on September 1, 2018.

The PPC hospital-level reports will be delivered on November 30 to user accounts on the TMHP secure provider portal. To access this portal, visit tmhp.com, click on "Providers", then click on "Log in to My Account", and enter the proper credentials. The portal contains a tab labeled "Potentially Preventable Events (PPE) Provider Reports". Within this tab are subtabs for PPR and PPC where the corresponding reports will be available for download.

Personnel who routinely access Remittance and Status Reports, submit claims, and check eligibility will be granted access to download the reports from the portal. For technical assistance with accessing the provider portal or creating an account, users must contact the TMHP EDI Helpdesk at 1-888-863-3638 from 7:00 a.m. to 7:00 p.m. More information can be found at the TMHP Account Activation page: secure.tmhp.com/AccountActivation.

Providers can find more information about the hospital quality-based PPR and PPC program on the HHS Potentially Preventable Events (PPE) webpage: hhs.texas.gov/about-hhs/process-improvement/medicaid-chip-quality-efficiency-improvement/potentially-preventable-events. This webpage contains additional documents and resources pertaining to this program.

Providers with questions about this program can email MCD_PPR_PPC@hhsc.state.tx.us

For more information, call the TMHP Contact Center at 1-800-925-9126.