

PPR Performance Reports for Hospitals Accessible June 1, 2018

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On June 1, 2018, hospitals will receive access their fiscal year 2017 hospital-level Potentially Preventable Readmissions (PPR) reports. The Health and Human Services Commission (HHSC) will provide an update on the availability of the Potentially Preventable Complications (PPC) reports in June.

For the state fiscal year 2017 reporting period (SFY 2017), it was brought to HHSC's attention that some of the present on admission (POA) data involving four managed care organizations (MCOs) was inaccurate. Upon review of the data, HHSC determined that this issue could potentially impact some individual hospital's PPC rates as well as the PPC state norms. Therefore, HHSC determined that it will delay the calculation of SFY 2017 PPC performance until the data is corrected and resubmitted by the MCOs.

These reports are compiled using fee-for-service claims and managed care organization inpatient data from September 1, 2016, to August 31, 2017 (fiscal year 2017). For this reporting period, payment adjustments to hospitals based on PPR and PPC performance will become effective on September 1, 2018.

The PPR hospital-level reports will be delivered by June 1, 2018, to user accounts on the TMHP secure provider portal. To access this portal, visit www.tmhp.com, click on "Providers," then click on "Log in to My Account," and enter the proper credentials. The portal contains a tab labeled "Potentially Preventable Events (PPE) Provider Reports." Within this tab are subtabs for PPR and PPC where the corresponding reports will be available for download.

Personnel who routinely access Remittance and Status Reports, submit claims, and check eligibility will be granted access to download the reports from the portal. For technical assistance with accessing the provider portal or creating an account, users must contact the TMHP EDI Helpdesk at 1-888-863-3638 from 7:00 a.m. to 7:00 p.m. Central Time. More information can be found at the TMHP Account Activation page: secure.tmhp.com/AccountActivation.

Providers can find more information about the hospital quality-based PPR and PPC program on the HHS Potentially Preventable Events (PPE) webpage: hhs.texas.gov/about-hhs/process-improvement/medicaid-chip-quality-efficiency-improvement/potentially-preventable-events. This webpage contains additional documents and resources pertaining to this program.

Providers with questions about this program can email MCD_PPR_PPC@hhsc.state.tx.us

For more information, call the TMHP Contact Center at 1-800-925-9126.