Value Based Payment and Quality Improvement Committee
Meeting Pharmacy Panelists Panelist
January 22, 2019

Teresa Watkins, MSHP, PMP
Senior Policy Analyst, Vendor Drug Program
Texas Health and Human Services (HHSC)

Teresa is currently a senior policy analyst with the Vendor Drug Program (VDP) at the Health and Human Services Commission (HHSC). Prior to VDP, she was a program specialist in Medicaid and CHIP Policy and Program Development. Teresa has a master’s degree in health services research and is a certified project management professional (PMP®). She is an active member of the Project Management Institute’s Austin chapter and is a coach in HHSC’s Extraordinary Contributors leadership development program.

Melissa Somma McGivney, PharmD, FCCP, FAPhA
Associate Dean for Community Partnerships
Director, Community Leadership and Innovation in Practice (CLIP) Center
Associate Professor of Pharmacy & Therapeutics
University of Pittsburgh School of Pharmacy

Melissa Somma McGivney, PharmD, FCCP, FAPhA, is Associate Dean for Community Partnerships and Associate Professor at the University of Pittsburgh School of Pharmacy. Dr. McGivney is committed to advancing pharmacist-provided patient care in the community. She has led the development of numerous innovative patient care, learning and research initiatives including the creation of the Pennsylvania Pharmacists Care Network (PPCN) which has engaged over 140 pharmacies in Pennsylvania in providing enhanced services to their communities. She initiated the University of Pittsburgh Community Residency, and has served as Director for 27 Community Pharmacy Residents and 4 fellows in partnership with community pharmacy partner organizations. And, she led the development and coordinates the NACDS Foundation Faculty Scholars Program which has engaged 31 community pharmacy faculty from 27 colleges of pharmacy nationally.

She has been honored as Fellow by both the American College of Clinical Pharmacy and the American Pharmacists Association. She has been recognized by the National Association of Chain Drug Stores as Community Faculty member of the year in 2011, the American Pharmacists Association Community Residency Preceptor of the year in 2012, the University of Pittsburgh Chancellor’s Distinguished Teaching Award in 2015, and the Pennsylvania Pharmacists Association Excellence in Innovation Award in 2018, among other awards. Dr. McGivney is currently a member of the Atlantic Coast Conference (ACC) Academic Leaders Network as a representative of the University of Pittsburgh.

McGivney received her PharmD degree from the University of Pittsburgh and completed an
Ambulatory Care Residency at UPMC Presbyterian/University of Pittsburgh. She previously served on the faculty of Wilkes University Nesbitt School of Pharmacy and UPMC St. Margaret Family Medicine Residency Program before joining the faculty at the University of Pittsburgh in 2003.

Joe Moose, PharmD
Director of Strategy and Luminary Development
CPESN USA

Joe Moose, PharmD, is a clinical pharmacist and co-owner of Moose Pharmacy and its 6 locations in NC. Joe received his Doctorate of Pharmacy from Campbell University (1990). Joe serves as a primary preceptor with the UNC Eshelman School of Pharmacy Community Pharmacy Residency Program. He is also a preceptor for students completing introductory and advanced practice experiential education rotations with the UNC Eshelman School of Pharmacy, Campbell University, Pittsburg University and Wingate University School of Pharmacy.

He has contributed to the state of North Carolina by serving on a variety of committees, including chairperson for the NC Medicaid Drug Utilization Review. In his role at Moose Pharmacy, he has established collaborative practice agreements with local physician’s offices to integrate community pharmacists into a patient-centered medical home. Under his leadership, Moose Pharmacy has also partnered with the City of Charlotte and Union County to manage employees enrolled in diabetes and other disease management programs. Working with his pharmacy staff, Joe has implemented and enhanced a variety of clinical services in his pharmacy, including MTM.

Joe also serves as the Lead Community Pharmacy Coordinator for Community Care of North Carolina. In this role he has built a network of over 200 high quality community pharmacies that strive to offer enhanced value to payors.

He is the recipient of the Bowl of Hygiea 2016, Next Generation Pharmacist of the Year Award, Next Generation Entrepreneur of the Year Award, 2015 APhA Community Pharmacy Residency Excellence in Precepting Award, and 2010 NCPA Nation Preceptor of the Year.

Emily Endres
Senior Manager, Payer Relations
Pharmacy Quality Solutions (PQS)

Emily serves as the Sr. Manager of Payer Relations with Pharmacy Quality Solutions (PQS) supporting health plans and PBM’s with their quality improvement initiatives. She has engaged with the pharmacy industry for over 16 years and is a graduate from The Ohio State University’s College of Pharmacy with a degree in Pharmaceutical Sciences. Emily has had a diverse career ranging from working as a Pharmacy Technician, to being an operations manager for a large national chain, to becoming a Managed Care professional working with independent pharmacists and small regional chains through a national PSAO.
Pennsylvania Pharmacists Care Network

Melissa Somma McGivney, PharmD, FCCP, FAPhA
Associate Dean for Community Partnerships
University of Pittsburgh School of Pharmacy
Director of Strategic Partnerships, Quality and Outcomes Evaluation
Pennsylvania Pharmacist Care Network
Our Network

**Mission:** The Pennsylvania Pharmacists Care Network is a premiere professional network of pharmacists collaborating to optimize appropriate medication use to promote positive patient health outcomes.

**Vision:** To optimize patient health outcomes through appropriate medication management and utilization of health care resources. By partnering with payers we can help address the rising healthcare costs and improve patient health outcomes. PPCN provides a new way to work with pharmacist’s already in members’ communities that are committed to providing the highest quality care in collaboration with the rest of the health care team.
PPCN Pharmacy Locations by Medicaid Region

- New West
- Southwest
- New East
- Lehigh/Cap
- South East
CPESN USA - Over 2000 Participating Pharmacies

www.cpesn.com
What Makes PPCN Pharmacies Different?
## Enhanced Services at PPCN Pharmacies

<table>
<thead>
<tr>
<th>Service</th>
<th>Explained</th>
<th>Breakdown</th>
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<tbody>
<tr>
<td>Comprehensive Medication Reviews</td>
<td>Adherence Packaging (93%)</td>
<td>Naloxone Dispensing (93%)&lt;br&gt;DME-billing (Medicare-59%)&lt;br&gt; (Medicaid- 51%)&lt;br&gt;Smoking cessation (43%)&lt;br&gt;DSME site (ADA or AADE certified) (22%)</td>
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<tr>
<td>Immunizations</td>
<td>Home Delivery (total- 90%)&lt;br&gt; (fee- 18%)</td>
<td>Travel Consult (59%)&lt;br&gt;24-hour emergency service/on-call non-dispensing (30%)&lt;br&gt;Point of Care Testing (19%)&lt;br&gt;Diabetes Prevention Program (22%)</td>
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<tr>
<td>Personal Medication List</td>
<td>Clozapine Dispensing and Monitoring (75%)&lt;br&gt;Long Acting Injections (51%)</td>
<td>Long term care Services (58%)&lt;br&gt;Medication Disposal Program (33%)</td>
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<tr>
<td>Medication Synchronization Program</td>
<td>Compounding (non-sterile-75%)&lt;br&gt; (sterile- 22%)&lt;br&gt;Medication Reconciliation</td>
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<tr>
<td>Medication Reconciliation</td>
<td>24-hour emergency service/on-call dispensing (50%)&lt;br&gt;Medication Disposal Program (33%)&lt;br&gt;Multi-Lingual Staff (13%)</td>
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Our Partnership with STRAND and Gateway Health

Dear [First Name],

As a valued Gateway Health member, you are receiving this letter because you currently use a Pennsylvania Pharmacists Care Network (PPCN) pharmacy and have the chance to get a no-cost one-on-one medication review with a community pharmacist.

PPCN pharmacies also do more than fill prescriptions. They offer many great services to all of their patients. You can visit http://papharmacistsnetwork.com for more information. Thank you for being a Gateway member, we look forward to working with you!

Who is PPCN? The Pennsylvania Pharmacists Care Network (PPCN) is a group of local community pharmacists working to make sure your medications are the best for you. They are specially trained to help you cut down on unnecessary medications, avoid excessive medication costs, and get the best possible health.

What is the service? You’ll meet with your local community pharmacist to go over your medications and your overall health. Think of it as your “medication check-up,” making sure that all of your medications are working together in order for you to achieve the best possible health.

Why is this service of value? Your PPCN pharmacist will manage the medications prescribed by all of your providers. Your pharmacist will then work together with your other health providers to help manage your medications. Best of all, there is no cost to you.

Sincerely,
Your partners in health, Pennsylvania Pharmacists Care Network & Gateway Health

How do I get started?
You can schedule a time that works for you. The appointment will most likely take place during regular business hours at your local PPCN pharmacy, unless other arrangements need to be made. If you’re interested in making an appointment, contact your local community pharmacist:

<Pharmacist Name>
<Pharmacy Name>
<Pharmacy Address>
<City, ST Zip>
<Pharmacy Phone Number>
Contracted Services (Fee for Service)

Comprehensive Medication Reviews
- Emphasis on face to face visit (phone with justification)
- Require patients to be taking one or more chronic medication

Follow Up
- Recommend up to 6 follow ups
- Allows pharmacist to continue to improve outcomes with member

Targeted Interventions
- Focused interventions
  - Examples:
    - Adherence: statin medications; Asthma controller
    - Statin for members with diabetes
Initial PPCN Encounters per month

(September 1 – December 31, 2017)
Patient Case Examples – Diabetes

**Reason for Encounter:** Uncontrolled type 2 diabetes

**Encounter Summary:** Patient A told Jeff that he wasn’t taking his diabetes medications. The Pharmacist reached out to the Patient’s prescriber to discuss the medication problems, to obtain lab work, and to request refills. The Pharmacist continues to follow-up with this patient to ensure that he keeps taking the medications and keep his blood sugar under control!

**Referral:** Prescriber

**Estimated Cost Savings:** $10,000 for an ER visit for hyperglycemia

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**Reason for Encounter:** Uncontrolled type 1 diabetes

**Encounter Summary:** Patient B reported that she stopped taking her insulin because she didn’t feel any differently compared to when she did take it. The Pharmacist explained the necessity of insulin to the Patient and created a diabetes plan that the patient agreed to comply with. The Pharmacist discussed the plan with the prescriber and obtained medication refills for the patient.

**Referral:** Prescriber

**Estimated Cost Savings:** $10,000 for an ER visit for hyperglycemia
Patient Case Example – Pediatric Asthma

Reason for Encounter: Uncontrolled asthma

Encounter Summary: 14 year old Patient G reported he frequently had trouble with breathing, was waking up throughout the night, and used his rescue inhaler multiple times a day. The Pharmacist reached out to the Patient’s prescriber to discuss and provided recommendations for therapy changes. Since the Patient started his new medication, he has been able to run around, play sports, and hasn’t been getting winded like he used to. The pharmacist is also helping his parents quit smoking!

Referral: Prescriber

Estimated Cost Savings: $10,000 for an ER visit for asthma/COPD exacerbation
Patient Case Example – Pain Management

Reason for Encounter: Uncontrolled pain

Encounter Summary: Patient J mentioned to the Pharmacist that his pain medication wasn’t working for him, which included an opioid. The Pharmacist reached out to the Patient's prescriber and recommended alternative therapy that is preferred for the type of pain the Patient has. The Patient received a new medication and his opioid was discontinued. The Pharmacist provided education and counseling on the new prescription.

Referral: Prescriber

Estimated cost savings: $10,000 for ER visit for pain and $10,000 for ER visit for overdose
PA Pharmacists Care Network

Expertly Managing Your Medications, Focusing on You.

papharmacistsnetwork.com