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Health and Human
Services

Palliative Care Interdisciplinary Advisory Council

August 17, 2018

Full Council Meeting #11

10 a.m.

Meeting Overview

Main Objectives

- Review and approval of meeting minutes
- Palliative Care Program updates
- Discussion on lessons from *Being Mortal*
- 2018 legislative recommendations and report
- Palliative Care Interdisciplinary Advisory Council and program planning
- Actions items for staff or member follow-up
- Hear from our stakeholders



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Welcome and Introductions



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**Review and Approval of Meeting
Minutes from: June 14, 2018**



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Palliative Care Program Updates

- Information and Education Website
- Palliative Care Data
- Bylaws Status

Webpage Updates

Palliative Care Information and Education Webpages

- Patient and family webpage
 - <https://hhs.texas.gov/services/health/palliative-care>
- Patient and family webpage in Spanish
 - <https://hhs.texas.gov/es/servicios/salud/cuidados-paliativos>
- Provider webpage
 - <https://hhs.texas.gov/doing-business-hhs/provider-portals/health-services-providers/palliative-care-providers>



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Webpage Updates

Long-Term Care Provider Search Now Includes a Hospice Look-up

- The Long-Term Care Provider Search includes information about two types of long-term care providers:
 - Residential
 - Home or community-based
- Purpose of update: identify and link to palliative care/hospice providers listed in Provider Search
- Visit the webpage here, <https://apps.hhs.texas.gov/LTCSearch/>
- This website was previously called the Quality Reporting System



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Long-Term Care Provider Search



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Long-term Care Provider Search



What is the LTC Provider Search?

Finding long-term care for yourself or a family member is an important task. While nothing can replace visiting a facility or meeting with a provider in person, the Long-term Care (LTC) Provider Search can help you learn more about these providers and facilities.

The LTC Provider Search includes information about:

- Nursing homes
- Assisted living facilities
- Intermediate care facilities for people with IDD
- Daytime programs for adults
- Home health, hospice and personal assistance services
- Community-based Medicaid waiver programs

A screenshot of the LTC Provider Search web application. It features two tabs: "Location" and "Provider Name", with "Provider Name" currently selected. Below the tabs is a search form with a text input field labeled "City, County or ZIP Code", a dropdown menu labeled "All Hospice Agencies" with a downward arrow, and a yellow arrow-shaped button labeled "SEARCH".

Location Provider Name

City, County or ZIP Code

All Hospice Agencies

SEARCH

Long-Term Care Provider Search



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Long-term Care Provider Search

- Contact
- Feedback
- Resources
- Search...**
- by location
- by name of provider
- LTC Provider Search Home

Provider Search Summary

Español

Your search for **Hospices** in the city of **Austin** returned **27 providers**.

Your search also returned **19** other providers in the counties where **Austin** is located (Hays, Travis, and Williamson).

Providers in the City of Austin

Provider	City	ZIP Code
A*Med Home Health	Austin	78757
Aseracare Hospice	Austin	78728
Austin's Grace Hospice, LLC	Austin	78757
Brookdale Hospice Austin	Austin	78731
Capitol Hospice	Austin	78759
Cella Bella's Hospice Corporation	Austin	78704

Long-Term Care Provider Search



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Long-term Care Provider Search

- Contact
- Feedback
- Resources
- LTC Provider Search Home

Help for older adults and people with disabilities
855-YES-ADRC
(855-937-2372)
• TOLL-FREE CALL
• TALK TO A TRAINED PROFESSIONAL

Kindred Hospice

Español

🏠 3307 Northland Drive Suite 300
Austin, TX 78731
Travis County
☎ 512-651-9227
[📍 Map](#)

[BACK TO RESULTS](#)

[Learn More About These Results](#)

- General**
- Complaints
- Inspections

Ownership Information

- Owner: Odyssey Healthcare Operating A LP
- Owner Type: contact HHSC for more information

Services

- Hospice Services

Agency Description

- **Census as of December 11, 2017:** 79
- Accepts Medicare: Yes

Provider Data Updated: July 18, 2018

Long-Term Care Provider Search



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General

Complaints

Inspections

Complaints

The table below summarizes substantiated complaints, which are those that inspectors found to be valid. The first column shows data about this provider; the statewide average is shown in the second column for comparison.

Year	This Provider	Texas Average
2018	0	0
2017	0	0
2016	0	0

Investigations

During inspections conducted for the sole purpose of investigating complaints and incidents in the past 12 months, there were no deficiencies cited regarding state standards.

Number of Deficiencies by Type

Type of Deficiency	This Provider	Texas Average
Health (State)	0	3
Life Safety (State)	0	0

Information about compliance with Federal regulations can be found by searching within the state of Texas for *Kindred Hospice* on CMS' [Hospice Compare](#). Please note that some providers do not have federal data available for viewing.

Palliative Care Data

Palliative Care Data

Currently tracking or developing data in these areas:

1. Hospitals reporting palliative care programs
2. Interdisciplinary health professionals with a palliative care specialty or credential
3. Palliative care fellows
4. Individuals completing advance care planning documents
5. Disparities in infrastructure across regions
6. Palliative care program certifications/accreditations



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Palliative Care Data

Palliative Care Data

Additional relevant data that may already be available:

1. Population based data (e.g., death certificate)
2. Claims based metrics (Medicare, Medicaid, dual eligibles)
 - a. Advanced planning utilization
 - b. Palliative care codes
 - c. Hospice (e.g., discharge status from hospice, # hospice days)
 - d. Intensity of hospital care in last six months of life



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Palliative Care Data

Palliative Care Data

Additional relevant data that may already be available, cont.:

3. National Palliative Care Registry
 - a. Center to Advance Palliative Care™ CAPC
 - b. Self reported
 - c. Metrics: service penetration and staffing
 - d. For Texas and other state reports, see: <https://registry.capc.org/metrics-resources/state-reports/>
 - e. The registry covers inpatient programs; however, CAPC has recently started to map community based programs



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Bylaws Status



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**H.R. 1676 Palliative Care and
Hospice Education and Training
Act**

H.R. 1676

H.R. 1676 amends the Public Health Service Act to increase the number of permanent faculty in palliative care at healthcare education centers and programs to promote education and research in palliative care and hospice, and to support the development of faculty careers in academic palliative medicine.

These centers must improve the training of health professionals in palliative care and establish traineeships for individuals preparing for advanced education nursing degrees, social work degrees, or advanced degrees in physician assistant studies in palliative care.



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H.R. 1676

H.R. 1676 directs U.S. HHS to:

- Provide Palliative Medicine and Hospice Academic Career Awards to individuals to promote their career development.
- Support entities that operate a Palliative Care and Hospice Education Center.
- Support advanced practice nurses, social workers, physician assistants, pharmacists, chaplains, or students of psychology pursuing an advanced degree in palliative care or related fields.
- Award grants to schools of nursing, health care facilities, or programs leading to certification as a nurse assistant to train individuals in providing palliative care.



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H.R. 1676

H.R. 1676 also directs:

- The Agency for Healthcare Research and Quality (AHRQ) to provide for a national education and awareness campaign to inform patients, families, and health professionals about the benefits of palliative care.
- The National Institutes of Health (NIH) to expand national research programs in palliative care.



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Discussion on lessons from *Being Mortal*



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2018 Legislative
Recommendations and Report



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2018 Legislative Report

Recommendation 1

(a) Texas should adopt statutory language for SPC as distinct from HPC. The structure for the SPC language would mirror the hospice definition, with three components:

- a) Definition for SPC
- b) Description of palliative care services
- c) Listing of SPC standards of care

(b) Texas should leverage any new statutory language by collaborating with health plans and other stakeholders to develop a value-based SPC pilot focused on the most vulnerable Texans with serious illness.



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2018 Legislative Report

Recommendation 2

Texas policy should promote Advance Care Planning (ACP) as a priority for Texans at all stages of life. Texans should be educated on the benefits of ACP and the options it provides. With informed consent, ACP discussions can come from any provider that sees a patient on a regular basis, whether it be a primary care provider, therapist, or specialist. Information about ACP should be documented in the medical records of each patient seen, at least annually no matter the purpose of the visit. Encouraging the patient to share their wishes with others is a must for the success of ACP.



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2018 Legislative Report

Recommendation 3

Texas policy should encourage the creation of enough training opportunities to assure sufficient workforce for hospice and palliative services. A plan to achieve this goal begins with a comprehensive review of current and future demand for palliative care. Additional funding to expand existing and establish new training programs, including graduate medical education dollars for Hospice and Palliative Medicine fellowships, will likely be needed.



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2018 Legislative Report

Recommendation 4

Texas Medicaid should use financial incentives and other approaches to promote the establishment of high quality inpatient and community-based interdisciplinary palliative care programs. Options include:

- a) Recognizing hospitals and community based programs that meet the high standards for Joint Commission or other similar palliative care certification, including by providing a modest financial reward
- b) Engaging Medicaid Managed Care Organizations, hospitals, and other providers on the benefits of palliative care for reducing readmissions and other preventable hospital stays
- c) Including a metric on palliative care access as part of the state's Medicaid Pay for Quality program
- d) Making advance planning a benefit of the state's Medicaid program and considering additional incentives to facilitate advance planning conversations for new nursing home residents.



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2018 Legislative Report

Recommendation 5

Texas should expand analysis and public reporting on palliative care metrics within a state level dashboard. The dashboard would be published and updated regularly on the state's Palliative Care Information and Education Website.



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2018 Legislative Report

Recommendation 6

State policy should seek a balanced approach to the regulation of opioid based medications. Such an approach:

- a) Defines the opioid epidemic as part of the larger context of substance abuse and addiction disorders.
- b) Continues and increases support for programs that look to prevent and manage addiction.
- c) Supports education for the public as well as health care professionals regarding non-opioid and non-pharmacologic methods for coping with and treating chronic pain.



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**Next Steps for 2018 Legislative
Recommendations and Report**



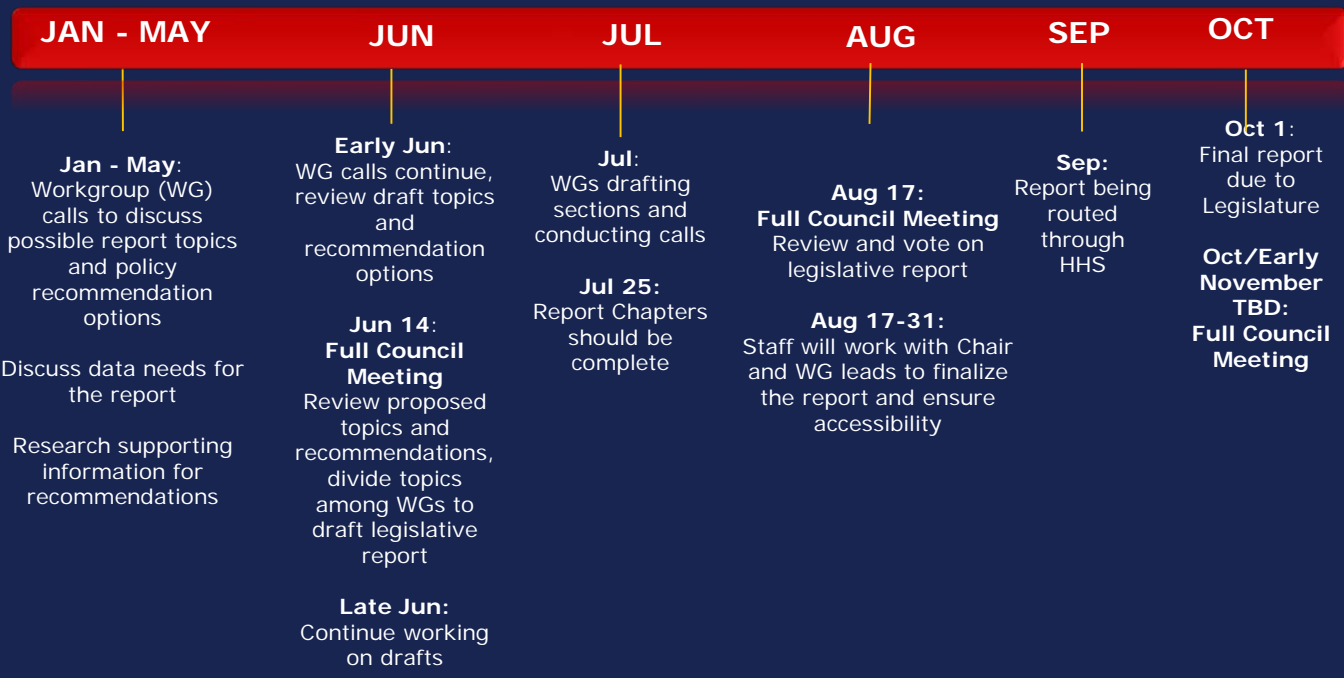
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PCIAC Legislative Report



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2018 Legislative Report Timeline



*The above dates are tentative.

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PCIAC Planning



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PCIAC Planning

Fall continuing education (CE) event

- Learning objectives and topics:
 - 2018 legislative report overview
 - Advance care planning
 - Opioids, including non-opioid and non-pharmacologic methods
- Goals:
 - Credit for multiple disciplines
 - Include at least one ethics credit
 - Live event available in person and through webinar



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PCIAC Planning

Fall continuing education (CE) event

Proposed Timeline

- **August**
 - CE packet due (60 Days Prior to event)
 - Promotional efforts
 - Registration form/link to webpage
 - Save the date announcement
- **September**
 - Promotional efforts
 - Registration
- **Early November**
 - CE event
 - Post event: Evaluation and certification



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PCIAC Planning

Other priorities

- 86th Texas Legislative Session, 2019
- Website enhancements
 - New content to provide better information
 - Ideas to increase website traffic
- Projects
 - Dashboard
 - Online educational resources
- Other ideas



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Staff Action Items and Updates



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Public Comment

Onsite participants, please come to the podium and provide your name and organization for the record.

Comments may be submitted in writing to staff for inclusion in the meeting record.

Palliative Care Interdisciplinary Advisory Council

Meeting Adjourned



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Thank you

For more information contact:
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Visit the PCIAC Advisory Council
webpage to learn more:
<https://hhs.texas.gov/about-hhs/leadership/advisory-committees/palliative-care-interdisciplinary-advisory-council>